

**Scanner Utility for
Microsoft® Windows®
Version 9.6**

User's Guide

**For Use with Microsoft Windows® 98, Windows® Me, Windows® 2000 and
Windows® XP**

Introduction

Thank you for purchasing the "Scanner Utility for Microsoft Windows V9.6".

This software contains a TWAIN-compliant image scanner driver (simply called "driver" in this guide) and utilities.

This guide provides a description summary of the driver, as well as a description of the installation method and procedures for appropriate use. Please read this guide before starting to use the software.

In addition, read the README.TXT file on the CD-ROM for the latest information not included in this manual.

In this guide, product names are abbreviated as follows:

- "Microsoft® Windows® 95 operating system": "Windows® 95"
- "Microsoft® Windows NT® Workstation operating system Version 4.0" and "Microsoft® Windows NT® Server operating system Version 4.0": "Windows NT® 4.0"
- "Microsoft® Windows® 98 operating system": "Windows® 98"
- "Microsoft® Windows® 2000 Professional ": "Windows® 2000"
- "Microsoft® Windows® Millennium Edition": "Windows® Me"
- "Microsoft® Windows® XP": "Windows® XP"

When "Windows® 95," "Windows® 98," "Windows NT® 4.0," "Windows® Me," "Windows® 2000" and "Windows® XP" are referred to collectively, they are simply referred to as "Windows®". Unless otherwise indicated, explanations refer to "Windows® 95," "Windows® 98," "Windows NT® 4.0," "Windows® Me", "Windows® 2000" and "Windows® XP" collectively.

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IBM PC/AT and DOS/V are registered trademark of International Business Machine Corporation.

Adaptec is a registered trademark of Adaptec Inc.

EZ-SCSI is a trademark of Adaptec Inc.

Other product names are the trademarks or registered trademarks of the respective companies.

Organization

This manual explains how to install and use this driver, and how to use the TWAIN scanning utility.

- Installation

This section explains the procedure for installing the environments in which this driver may operate.

- Using the Driver

This section explains how to use the driver.

- Using the Utilities

Use of the following utilities is explained:

- Using the Gamma Pattern Editor

- Troubleshooting

This section explains the possible causes of error messages and operation errors and the corresponding recommended actions.

- Appendix

The appendix contains the specifications of image scanners.

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1. Outline

1.1 Characteristics of this Driver

- This driver complies with TWAIN regulations V1.8 (the latest version as of May 2000), which are global standards for image scanners. The driver can be used in all TWAIN-compliant applications.
- This driver also supports an image scanner that has the "double-sided scan" function. If the application supports continuous scan, a double-sided document can be scanned.

1.2 Operating Environment

This driver can be used in the following systems:

[SCSI connection]

- An IBM PC/AT compatible machine (recommended: Intel Pentium 100MHz or higher) on which one of the following operating systems are installed
 - Microsoft® Windows® Millennium Edition
 - Microsoft® Windows® 98
 - Microsoft® Windows® 2000
 - Microsoft® Windows® XP
- Adaptec® SCSI adapter or Fujitsu FMV SCSI adapter
 - In some cases, the driver may not operate with the above systems. Please check in advance with your place of purchase.
 - Notes are provided on the accepted SCSI adapters in README.TXT, which is included in the installation media. Please read these notes before use.
- This driver has the following hardware requirements:
 - RAM: 32 MB or more (a minimum of 64 MB is recommended)
 - Available hard disk space: 10 MB or more (excluding the area for storing images)
 - CD-ROM drive (required for installation)

Mouse (recommended)

[USB connection]

- An IBM PC/AT compatible machine (recommended: Intel Pentium 100MHz or higher) on which one of the following operating systems are installed
 - Microsoft® Windows® Millennium Edition
 - Microsoft® Windows® 98
 - Microsoft® Windows® 2000
 - Microsoft® Windows® XP
- USB port

- RAM: 32 MB or more (a minimum of 64 MB is recommended)
- Available hard disk space: 10 MB or more (excluding the area for storing images)
- CD-ROM drive (required for installation)
- Mouse (recommended)

1.3 Explanatory Notes

The descriptions in this manual are prepared based on the following rules:

◇ Menus and buttons


The menus and buttons used in the program description are enclosed in [].

Example: [File] menu
 [OK] button

◇ Keyboard

The keytop indications comply with the standard keyboard of the Fujitsu FMV series.

Major differences between the Fujitsu FMV keyboard and other keyboards are shown below.

FMV keytops	Other possible keytops
Alt	Previous screen, GRPH
Ctrl	CTRL
Esc	ESC
Enter	Return, 
Shift	SHIFT
Back space	Backspace, BS
F1	PF1, f-1

◇ Terms related to mouse operation

Terms related to major mouse operations are explained below.

Click: To press and release the mouse button

Double click: To quickly press the mouse button twice

Drag: Move the mouse while keeping the mouse button pressed

◇ Notes on operation procedures

If some menus need to be operated in a certain order, the procedural order is described as follows:

[A] - [B] - [C]

In accordance with this description, operation [A] is executed first, followed by [B] and [C] in that order.

◇ Figures

Figures and screen operations in this guide refer to Microsoft® Windows® 2000. They are also followed when using other operating systems.

Note that the expressions may vary with the type of scanner connected.

1.4 Explanation of terms

◇ IPC option board

IPC-2/2D in this guide refers to the IPC-2 and IPC-2D image processing circuit.

IPC-3/3D in this guide refers to the IPC-3 and IPC-3D option board.

2. TWAIN

2.1 TWAIN

TWAIN is the specification that defines the standard software protocol and application programming interface (API) for data exchange between a software application program and an image input device such as the image scanner.

[TWAIN development background]

In the past, development of a new scanner inevitably required the development of a compatible driver and a sample (demonstration) program exclusively designed for the new scanner. As the scanner is upgraded, the driver may need to be upgraded as well to maintain its compatibility with the upgraded scanner. Therefore, the use is most likely to be restricted to one specific scanner model to avoid the complication of learning new operation methods and replacing the peripheral driver, etc., involved in scanner replacement.

In view of the incompatibility among different scanners and peripheral equipment and the accompanying inconvenience, there was a demand for standardization of the related hardware and software, and TWAIN was established as a result.

The user may now choose among all the input devices and software (driver or application programs) conforming to the TWAIN standard, and configure a most suitable system for himself, without being restricted to the products of a certain series or a certain manufacturer.

2.2 TWAIN Application

TWAIN mainly applies to the following three software components:

- ① Application software
- ② Source manager
- ③ Source

The components are related to each other as shown below.

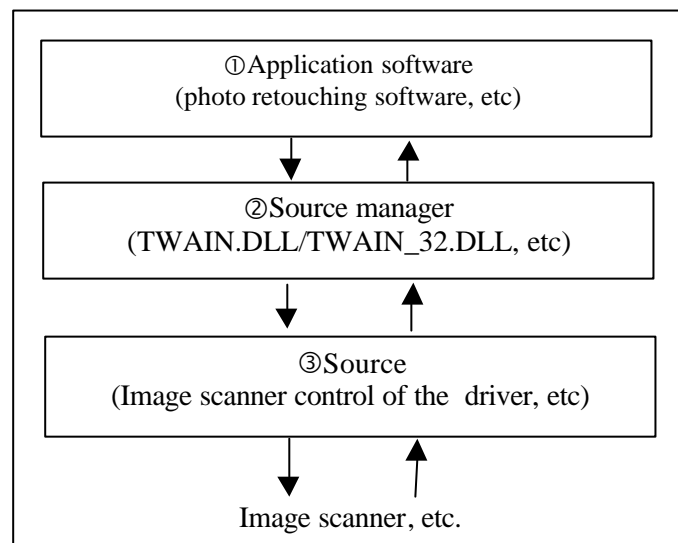


Figure TWAIN Application

3. Installation

3.1 Preparation

1. Make sure that the operating system is installed correctly.
2. In case of the SCSI connection, confirm that the SCSI adapter is connected to the computer mainframe and operating correctly.
In case of the USB connection, confirm that the USB port is installed in the computer.
3. Confirm that the hard disk that is the installation destination has enough free space.
4. Turn off the personal computer.

Note: This driver must be installed by taking two steps in the following sequence.

1. Installation of Mini Driver (Section 3.2)
2. Installation of Data Source (Section 3.3)

Be sure to install in this sequence. If either of these two installations is not completed, the scanner does not operate correctly.

There are two methods for installation of the Mini driver; "Installing for the first time" and "Updating the driver".

When connecting the scanner to the PC for the first time.

Follow the procedure given in the section 3.2.1 to 4 and perform "Installing for the first time"

When updating the version of the scanner driver in use.

Follow the procedure given in the section 3.2.5 to 8 and perform "Updating the driver"

Other instructions

<For Windows98>

Once a scanner is installed to Windows 98, the information is remain in [Control Panel]-[Scanner and Camera] regardless of with or without connection. When unconnected scanner is chosen by mistake, it may cause error. (This error dose not happen when the scanner is selected correctly.)

To prevent errors, please delete disused scanner information from [Control Panel]-[Scanner and Camera] in following cases, before install the driver.

(1) Options, such as IPC board or JPEG board, are added to the scanner which is already connected to PC.

> Please delete the previous scanner from [Control Panel]-[Scanner and Camera] before installing the driver.

(2) Scanner replacement

> Please delete the previous scanner from "Control Panel" and "Scanner and Camera" before installing the driver.

<Using fi-4110C (M3091DC), fi-4210C (M3092DC) with WindowsXP>

The device driver for fi-4110C (M3091DC) and fi-4210C (M3092DC) that is included in this CD or can be downloaded from our web site cannot be installed on WindowsXP as a bundled WIA-compliant device driver is automatically installed.

If you wish to install the device driver in this CD on WindowsXP, you need to delete the WIA-compliant device driver mentioned above.

Note 1: The following procedure is not necessary when you use any other OS than WindowsXP.

Note 2: You need to log on with a user name having an administrator authorization.

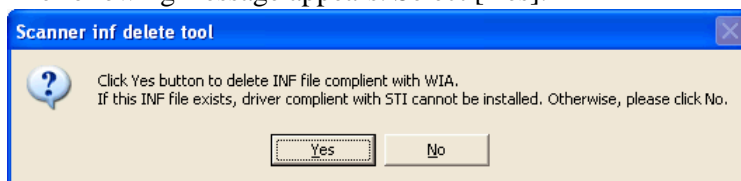
How to delete inf file :

1. Connect the scanner and activate WindowsXP.
2. WindowsXP automatically recognizes the scanner and installs the WIA-compliant device driver.
3. Delete “Fujitsu M3091DCd” or “Fujitsu M3092DCd” listed in [imaging device] of [device manager].
4. Insert “Scanner Utility for Microsoft Windows” CD-ROM into the CD drive. Double click on “**FtDelInf.exe**” file in [infTool] folder to execute.

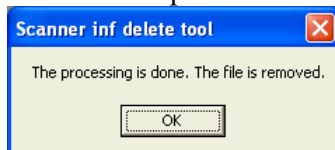


FtDelInf.exe

5. The following message appears. Select [Yes].



6. The following message appears indicating that the procedure has completed. Select [OK] to terminate the procedure.



7. Restart WindowsXP.
8. Now you can install the fi-4110C (M3091DC) or fi-4210C (M3092DC) scanner driver by following the procedure described in section 3.2 “Installation”.

Once you deleted the inf file, the WIA-compliant device driver cannot be used until you restore the inf file by following the procedure below.

How to restore inf file :

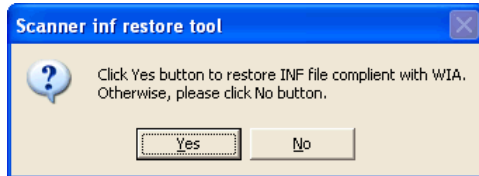
1. Connect the scanner and activate WindowsXP.
2. Delete “Fujitsu M3091DCd”, “Fujitsu M3092DCd”, “M3091DCd” or “M3092DCd” listed in [imaging devices] or [Other devices] of [device manager].

3. Insert “Scanner Utility for Microsoft Windows” CD-ROM into the CD drive. Double click on “**FtRstInf.exe**” file in [infTool] folder to execute.

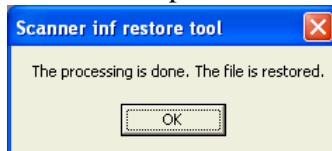


FtRstInf.exe

4. The following message appears. Select [Yes].



5. The following message indicating that the procedure has completed appears. Select [OK] to terminate the procedure.



6. Restart WindowsXP. It automatically recognizes the scanner and installs the WIA-compliant device driver.

3.2 Installing the Mini Driver

3.2.1 Installing for the first time (For Windows® 98)

1. Connect the scanner to be used to the computer. Then, turn on the scanner. Lastly, turn on the personal computer.

Note

In case of the SCSI connection, be sure to turn on the power in this sequence. Otherwise, the scanner may not be detected. (In case of the USB connection, the scanner can be detected, if it is connected after activating the OS.)

If multiple scanners are to be connected, connect and turn on scanners one at a time. Then, turn on the personal computer. Repeat the remainder of this installation procedure for each scanner.

2. Log in to Windows.
3. If the scanner has been detected normally, the following dialog box appears. Click the [Next] button.



4. The following dialogue opens. Confirm that [Search for the best driver for your device (Recommended)] has been selected, and click the [Next] button.



5. Insert the setup disk titled “FUJITSU Scanner Utility for Microsoft Windows” into the disk drive. Here, the CD-ROM drive is temporarily labeled "D:". (If the current operating environment uses a different label, replace the drive label specifications below accordingly.) If automatic start is defined, the start screen of setup is displayed. To stop the setup operation, click the [Exit] button on this screen.
6. The following screen is displayed. Deselect the [Floppy disk drives] and [CD-ROM drive] check boxes and, instead, select the [Specify a location] check box. Then, click the [Browse...] button.



7. In the dialog box that is displayed, select the following directory destination on the CD-ROM, and click the [OK] button.

- (1) In case of model fi-4340C/ fi-4010CU/ fi-4110CU/ fi-4110C (M3091DC)/ fi-4210C (M3092DC)/ fi-4990C

D:\Driver2 (When the CD drive is setting in "D:")

- (2) In case of other models

D:\Driver2\Others\win98_Me

8. Click the [Next] button, and confirm that the following screen is displayed. Click the [Next] button again.



In some cases, the message ‘Please insert the disk labeled ‘Windows98 CD-ROM’, and then click OK.’ is displayed. If this [OK] button is clicked, the message ‘The file ‘usbcan.sys’ (or scsimap.sys) on the Windows 98 CD-ROM cannot be found.’ may be displayed. In this case, insert your Windows 98 CD-ROM into the CD-ROM drive, click [OK] button. A necessary file is installed.

9. When installation is completed, the following screen is displayed. Click the [Finish] button.

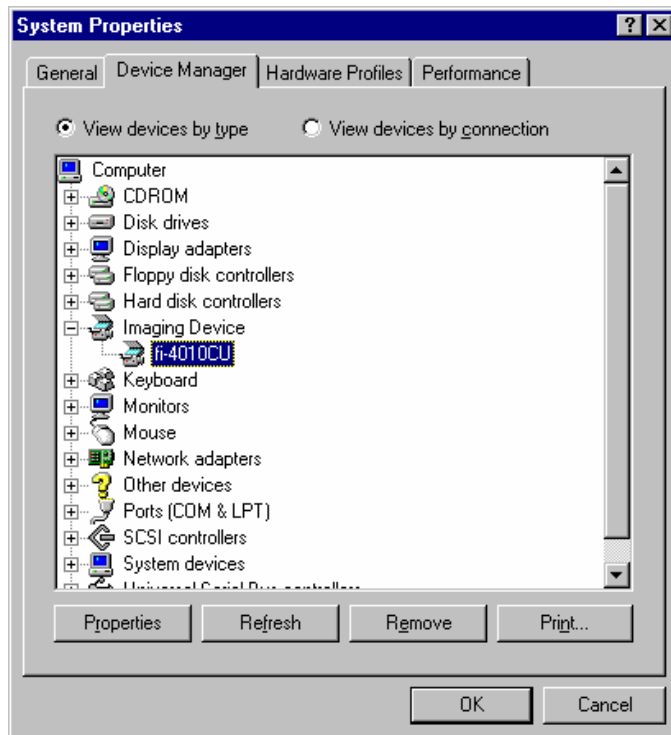


- Restart the system by following the instructions on the screen.
- Do the following to check whether the driver has been properly installed.

<Device Manager>

Right-click the [My Computer] icon and select the properties menu item, or double-click the [System] icon on the [Control] panel. Then, select the [Device Manager] tab folder in the system properties dialog box. The device to be used is displayed under imaging devices.

As the model name, a number following the letter M may be displayed in case of connecting some scanner models. Refer to the Appendix and confirm that the displayed model is the device to be used.



<Scanner and camera>

The [Scanners and Cameras] icon is registered in the [Control] panel.

The scanner driver to be used appears in the [Scanners and Cameras Properties] dialog box. To display the dialog box, double-click this icon.

For information, see the section that explains the settings of the control panel.

- Go to the section 3.3 “Installing TWAIN Data Source” and follow the procedure.

3.2.2 Installing for the first time (For Windows® Me)

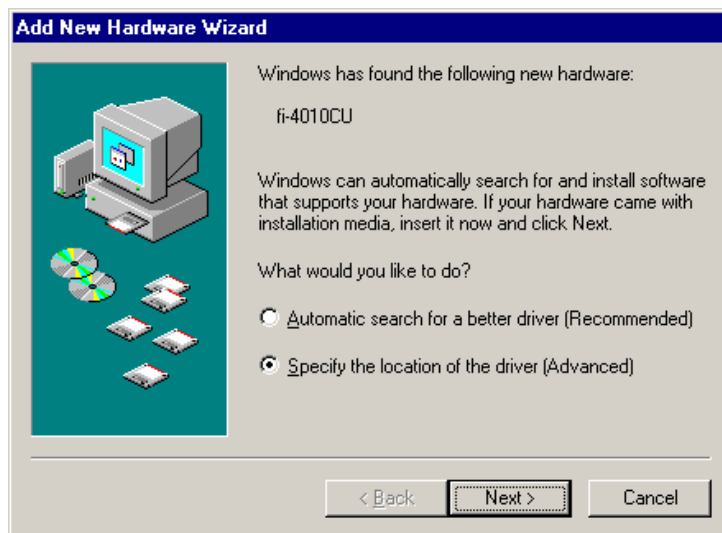
1. Connect the scanner to be used to the computer. Then, turn on the scanner. Lastly, turn on the personal computer.

Note

In case of the SCSI connection, be sure to turn on the power in this sequence. Otherwise, the scanner may not be detected. (In case of the USB connection, the scanner can be detected, if it is connected after activating the OS.)

If multiple scanners are to be connected, connect and turn on scanners one at a time. Then, turn on the personal computer. Repeat the remainder of this installation procedure for each scanner.

2. Log in to Windows.
3. If the scanner has been detected normally, the following dialog box appears.



4. Confirm that [Specify the location of the driver(Advanced)] has been selected, and click the [Next] button.
5. Insert the setup disk titled “FUJITSU Scanner Utility for Microsoft Windows” into the disk drive. Here, the CD-ROM drive is temporarily labeled "D:". (If the current operating environment uses a different label, replace the drive label specifications below accordingly.)
If automatic start is defined, the start screen of setup is displayed. To stop the setup operation, click the [Exit] button on this screen.

6. The following screen is displayed. Select the [Search for the best driver for your device.] and, select the [Specify a location] check box. Then, click the [Browse...] button.



7. In the dialog box that is displayed, select the following directory destination on the CD-ROM, and click the [OK] button.

- (1) In case of model fi-4340C/ fi-4010CU/ fi-4110CU/ fi-4110C (M3091DC)/ fi-4210C (M3092DC)/ fi-4990C

D:\Driver2 (When the CD drive is setting in "D:")

- (2) In case of other models

D:\Driver2\Others\win98_Me

8. Click the [Next] button, and confirm that the following screen is displayed. Click the [Next] button again.



9. When installation is completed, the following screen is displayed. Click the [Finish] button.



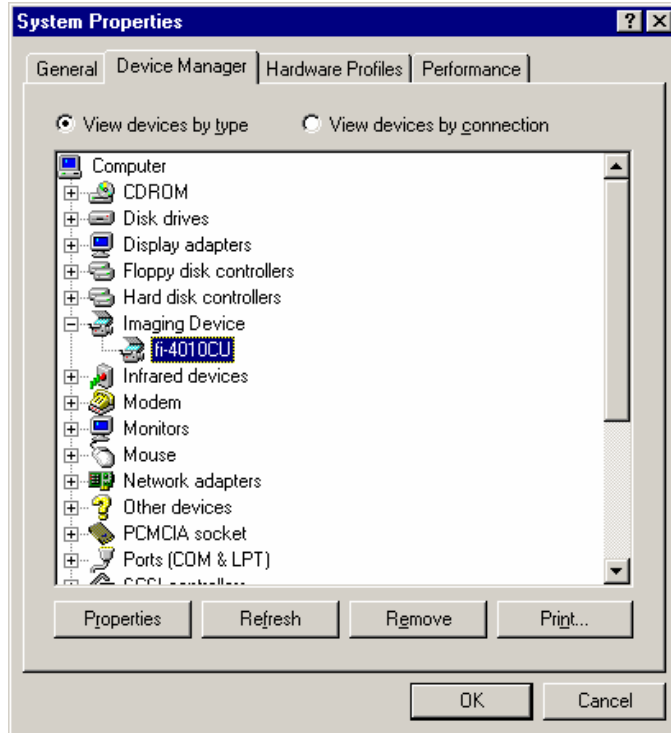
10. Restart the system by following the instructions on the screen.

11. Do the following to check whether the driver has been properly installed.

<Device Manager>

Right-click the [My Computer] icon and select the properties menu item, or double-click the [System] icon on the [Control] panel. Then, select the [Device Manager] tab folder in the system properties dialog box. The device to be used is displayed under imaging devices.

As the model name, a number following the letter M is displayed in case of connecting some scanner models. Refer to the Appendix and confirm that the displayed model is the device to be used.



<Scanner and camera>

The [Scanners and Cameras] icon is registered in the [Control] panel.

The scanner driver to be used appears in the [Scanners and Cameras Properties] dialog box. To display the dialog box, double-click this icon.

For information, see the section that explains the settings of the control panel.

12. Go to the section 3.3 "Installing TWAIN Data Source" and follow the procedure.

3.2.3 Installing for the first time (For Windows® 2000)

1. Connect the scanner to be used to the computer. Then, turn on the scanner. Lastly, turn on the personal computer.

Note

In case of the SCSI connection, be sure to turn on the power in this sequence. Otherwise, the scanner may not be detected. (In case of the USB connection, the scanner can be detected, if it is connected after activating the OS.)

If multiple scanners are to be connected, connect and turn on scanners one at a time. Then, turn on the personal computer. Repeat the remainder of this installation procedure for each scanner.

2. Log in to Windows.

Note

The user must log in with administrator authority.

For information on logging in with the proper authority, contact the system administrator.

3. If the scanner has been detected normally, the following dialog box appears.



For some models, the above dialog box may not be displayed because an appropriate driver has been automatically installed as part of the operating system. If this happens, update the driver. For more information, see Section 3.2.4, "Updating the driver."

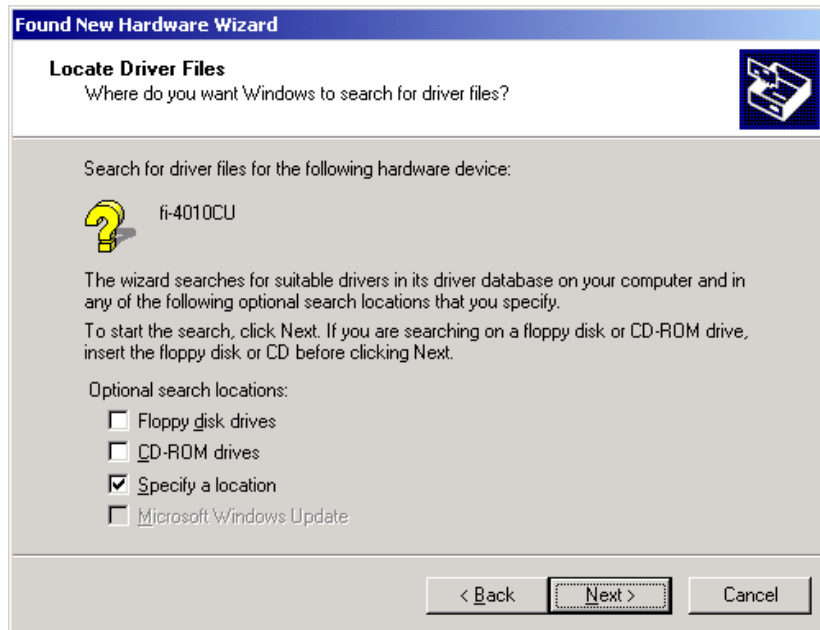
4. Confirm that [Search for a suitable driver for my device (recommended)] has been selected, and click the [Next] button.



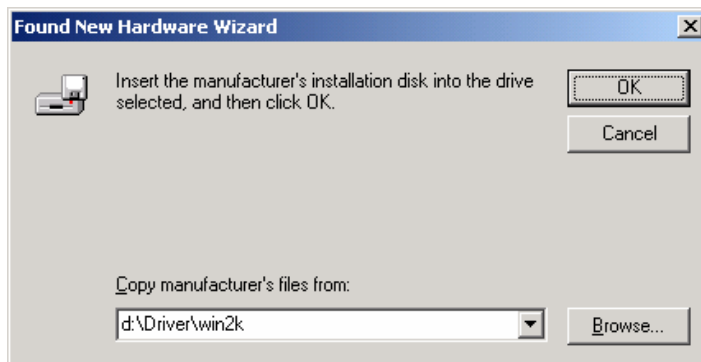
5. Insert the setup disk titled “FUJITSU Scanner Utility for Microsoft Windows” into the disk drive. Here, the CD-ROM drive is temporarily labeled "D:". (If the current operating environment uses a different label, replace the drive label specifications below accordingly.)

If automatic start is defined, the start screen of setup is displayed. To stop the setup operation, click the [Exit] button on this screen.

6. The following screen is displayed. Deselect the [Floppy disk drives] and [CD-ROM drive] check boxes and, instead, select the [Specify a location] check box. Then, click the [Next] button.



7. The following dialog box is displayed.



From the screen displayed by the [Browse] button, select the following directory destination on the CD-ROM, and click the [OK] button.

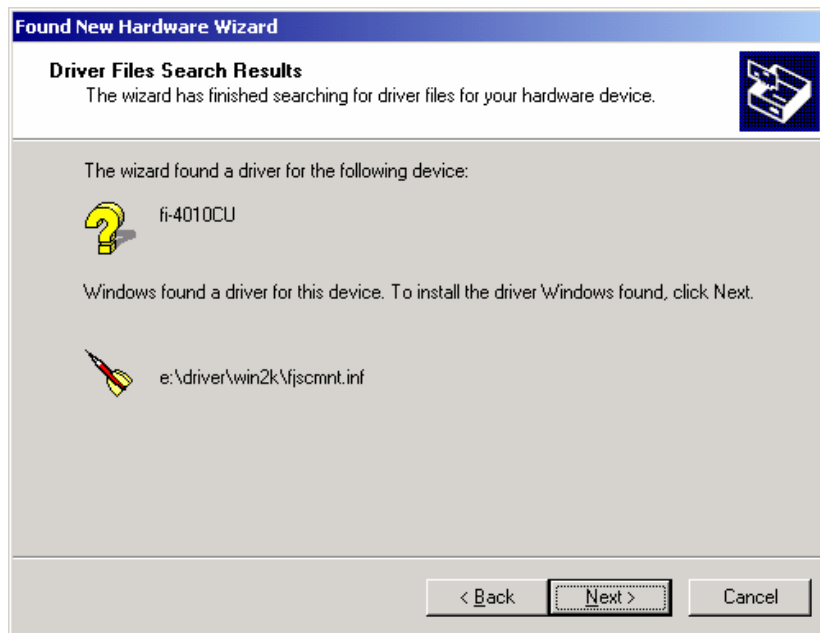
- (1) In case of model fi-4340C/ fi-4010CU/ fi-4110CU/ fi-4110C (M3091DC)/ fi-4210C (M3092DC)/ fi-4990C

D:\Driver2 (When the CD drive is setting in "D:")

- (2) In case of other models

D:\Driver2\Others\Win2k_XP

- Click the [Next] button, and confirm that the following screen is displayed. Click the [Next] button again.



- When the file has been copied and the installation is completed, the following screen is displayed.

Click the [Finish] button.



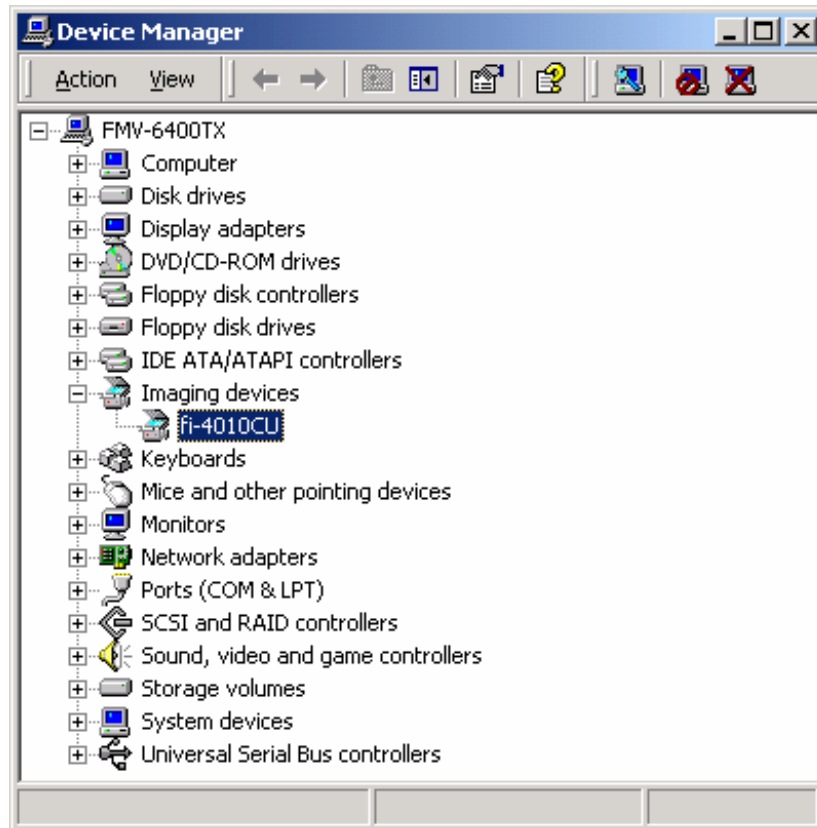
- Restart the system by following the instructions on the screen.

11. Do the following to check whether the driver has been properly installed.

<Device Manager>

Right-click the [My Computer] icon and select the properties menu item, or double-click the [System] icon on the [Control] panel. Then, select the [Device Manager] tab folder in the system properties dialog box. The device to be used is displayed under imaging devices.

As the model name, a number following the letter M is displayed, in case of connecting some scanner models. Refer to the Appendix and confirm that the displayed model is the device to be used.



<Scanner and Camera>

The [Scanners and Cameras] icon is registered in the [Control Panel].

The scanner driver to be used appears in the [Scanners and Cameras Properties] dialog box. To display the dialog box, double-click this icon.

For information, see the section that explains the settings of the control panel.

12. Go to the section 3.3 "Installing TWAIN Data Source" and follow the procedure.

3.2.4 Installing for the first time (For Windows® XP)

1. Connect the scanner to be used to the computer. Then, turn on the scanner. Lastly, turn on the personal computer.

Note

In case of the SCSI connection, be sure to turn on the power in this sequence. Otherwise, the scanner may not be detected. (In case of the USB connection, the scanner can be detected, if it is connected after activating the OS.)

If multiple scanners are to be connected, connect and turn on scanners one at a time. Then, turn on the personal computer. Repeat the remainder of this installation procedure for each scanner.

2. Log in to Windows.

Note

The user must log in with administrator authority.

For information on logging in with the proper authority, contact the system administrator.

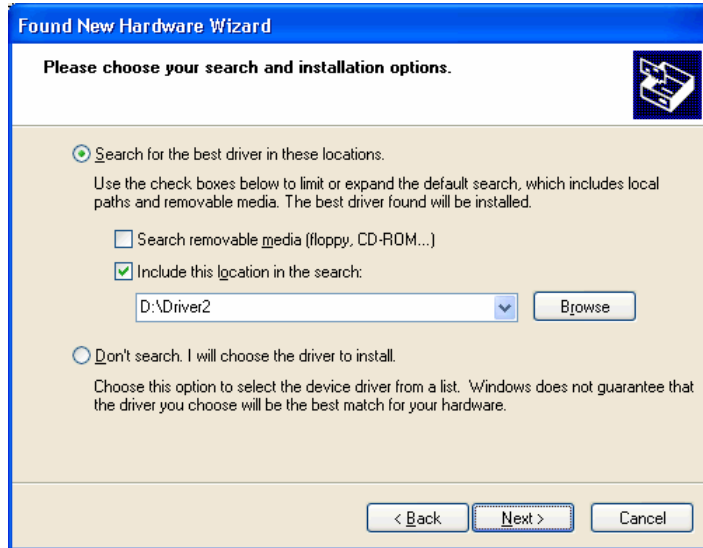
3. If the scanner has been detected normally, the following dialog box appears.



4. Confirm that [Install from a list or specific location (Advanced)] has been selected, and click the [Next] button.

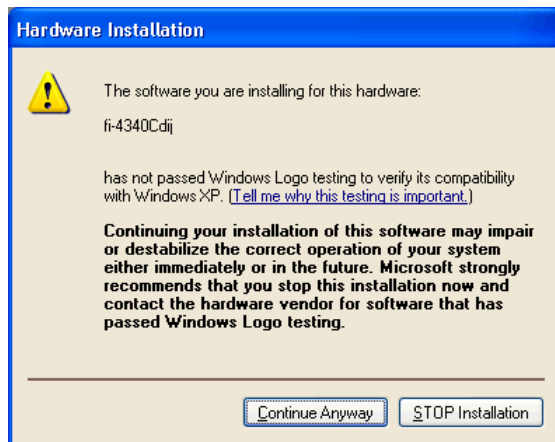
5. The following screen is displayed. Insert the setup disk titled “FUJITSU Scanner Utility for Microsoft Windows” into the disk drive. Here, the CD-ROM drive is temporarily labeled "D:". (If the current operating environment uses a different label, replace the drive label specifications below accordingly.)

If automatic start is defined, the start screen of setup is displayed. To stop the setup operation, click the [Exit] button on this screen.



6. Select the [Include this location in the search] check box.
7. From the screen displayed by the [Browse] button, select the following directory destination on the CD-ROM, and click the [OK] button.
 - (1) In case of model fi-4340C/ fi-4010CU/ fi-4110CU/ fi-4110C (M3091DC)/ fi-4210C (M3092DC)/ fi-4990C
D:\Driver2 (When the CD drive is setting in "D:")
 - (2) In case of other models
D:\Driver2\Others\Win2k_XP

8. Click the [Next] button, and the following screen is displayed. Click the [Continue Anyway] button.



9. When the file has been copied and the installation is completed, the following screen is displayed. Click the [Finish] button.



10. Restart the system by following the instructions on the screen.
11. Go to the section 3.3 "Installing TWAIN Data Source" and follow the procedure.

3.2.5 Updating the driver (for Windows® 98)

If a driver of previous version has been installed, the latest driver for the system may not be installed by the procedure given in Section 3.2.1. If this occurs, update the driver by following the procedure below.

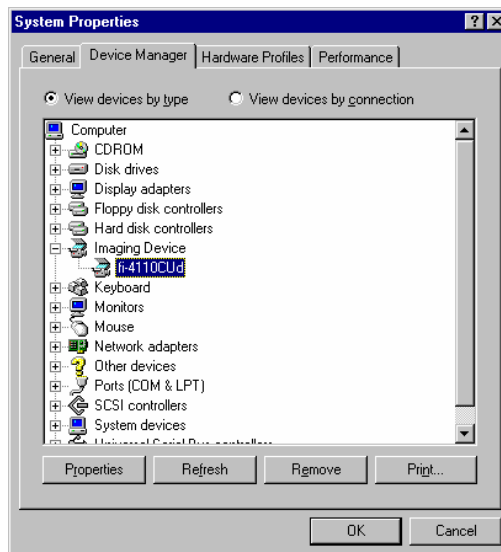
1. Connect the scanner to be used to the computer. Then, turn on the scanner. Lastly, turn on the personal computer.

Note

In case of the SCSI connection, be sure to turn on the power in this sequence. Otherwise, the scanner may not be detected. (In case of the USB connection, the scanner can be detected, if it is connected after activating the OS.)

If multiple scanners are to be connected, connect and turn on scanners one at a time. Then, turn on the personal computer. Repeat the remainder of this installation procedure for each scanner.

2. Log in to Windows.
3. Right-click the [My Computer] icon and select the properties menu item, or double-click the [System] icon on the [Control] panel.
4. The [System Properties] dialog box is displayed. Click the [Device Manager] tab.
5. The following device manager window opens, and the device name is displayed under [Imaging devices]. (In some cases, it is displayed under [Other devices].)



6. Select the device name, right-click the device icon, and select the [Properties] menu item from the pop-up menu.
7. The [Properties] dialog box is displayed. Select the [Driver] tab folder, and then click the lower right [Update Driver] button.

8. The [Update Device Driver Wizard] dialog box is displayed. Click the [Next] button.



9. Select [Display a list of all the drivers in a specific location, so you can select the driver you want], and click the [Next] button.



10. Insert the setup disk titled “FUJITSU Scanner Utility for Microsoft Windows” into the disk drive. Here, the CD-ROM drive is temporarily labeled "D:” (If the current operating environment uses a different label, replace the drive label specifications below accordingly.)

If automatic start is defined, the start screen of setup is displayed. To stop the setup operation, click the [Exit] button on this screen.

11. The following dialog box is displayed. Click the [Have Disk] button, and then click the [Browse (R)...] button.



12. In the dialog box that is displayed, select the following directory destination on the CD-ROM, and click the [OK] button.

- (1) In case of model fi-4340C/ fi-4010CU/ fi-4110CU/ fi-4110C (M3091DC)/ fi-4210C (M3092DC)/ fi-4990C

D:\Driver2 (When the CD drive is setting in "D:")

- (2) In case of other models

D:\Driver2\Others\win98_Me

13. A list of different models is displayed. Select the appropriate device name, and click the [Next] button.

Select the same device name as the name selected in procedure 6.

14. The following dialog box is displayed. Click the [Next] button. Installation starts.



In some cases, the message ‘Please insert the disk labeled ‘Windows98 CD-ROM’, and then click OK.’ is displayed. If this [OK] button is clicked, the message ‘The file ‘usbcan.sys’ (or scsimap.sys) on the Windows 98 CD-ROM cannot be found.’ may be displayed. In this case, insert your Windows 98 CD-ROM into the CD-ROM drive, click [OK] button. A necessary file is installed.

15. When the file has copied and installation is completed, the following dialog box is displayed. Click the [Finish] button.



16. Restart the system by following the instructions on the screen.
17. Go to section 3.3 "Installing TWAIN Data Source" and follow the procedure.

3.2.6 Updating the driver (for Windows® Me)

If a driver of previous version has been installed, the latest driver for the system may not be installed by the procedure given in Section 3.2.2. If this occurs, update the driver by following the procedure below.

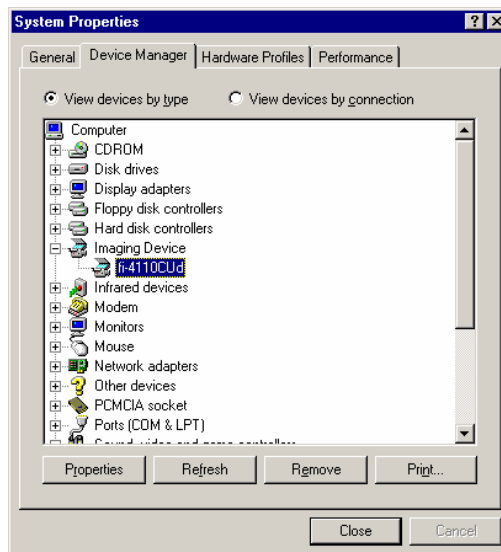
1. Connect the scanner to be used to the computer. Then, turn on the scanner. Lastly, turn on the personal computer.

Note

In case of the SCSI connection, be sure to turn on the power in this sequence. Otherwise, the scanner may not be detected. (In case of the USB connection, the scanner can be detected, if it is connected after activating the OS.)

If multiple scanners are to be connected, connect and turn on scanners one at a time. Then, turn on the personal computer. Repeat the remainder of this installation procedure for each scanner.

2. Log in to Windows.
3. Right-click the [My Computer] icon and select the properties menu item, or double-click the [System] icon on the [Control] panel.
4. The [System Properties] dialog box is displayed. Click the [Device Manager] tab.
5. The following device manager window opens, and the device name is displayed under [Imaging devices]. (In some cases, it is displayed under [Other devices].)

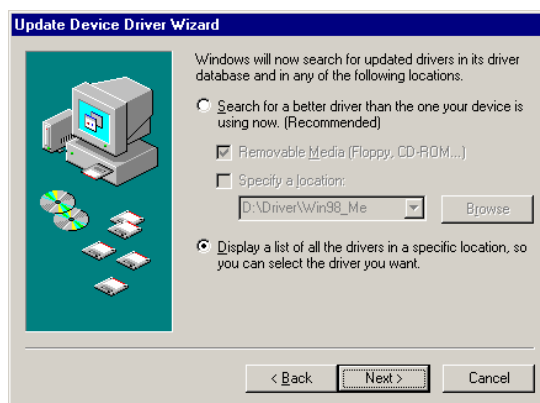


6. Select the device name, right-click the device icon, and select the [Properties] menu item from the pop-up menu.
7. The [Properties] dialog box is displayed. Select the [Driver] tab folder, and then click the lower right [Update Driver] button.

8. The [Update Device Driver Wizard] dialog box is displayed. Select [Specify the location of the driver (Advanced)] and click the [Next] button.



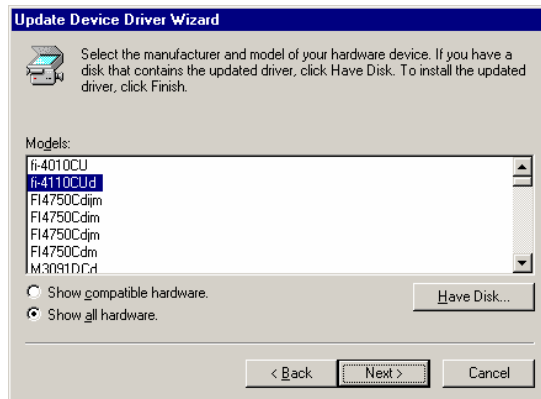
9. The following dialog box is displayed. Select [Display a list of all the drivers in a specific location, so you can select the driver you want], and click the [Next] button.



10. Insert the setup disk titled “FUJITSU Scanner Utility for Microsoft Windows” into the disk drive. Here, the CD-ROM drive is temporarily labeled "D:." (If the current operating environment uses a different label, replace the drive label specifications below accordingly.)

If automatic start is defined, the start screen of setup is displayed. To stop the setup operation, click the [Exit] button on this screen.

11. The following dialog box is displayed. Click the [Have Disk] button, and then click the [Browse (R)...] button.



12. In the dialog box that is displayed, select the following directory destination on the CD-ROM, and click the [OK] button.

- (1) In case of model fi-4340C/ fi-4010CU/ fi-4110CU/ fi-4110C (M3091DC)/ fi-4210C (M3092DC)/ fi-4990C

D:\Driver2 (When the CD drive is setting in "D:")

- (2) In case of other models

D:\Driver2\Others\win98_Me

13. A list of different models is displayed. Select the appropriate device name, and click the [Next] button.

Select the same device name as the name selected in procedure 6.

14. The following dialog box is displayed. Click the [Next] button. Installation starts.



15. When the file has copied and installation is completed, the following dialog box is displayed. Click the [Finish] button.



16. Restart the system by following the instructions on the screen.
17. Go to section 3.3 "Installing TWAIN Data Source" and follow the procedure.

3.2.7 Updating the driver (for Windows® 2000)

For some models, an appropriate driver included as part of the operating system may be automatically installed during the power-on sequence. Consequently, the newest driver for the system may not be installed by following the procedure given in Section 3.2.3. If this occurs, update the driver by following the procedure below.

1. Connect the scanner to be used to the computer. Then, turn on the scanner. Lastly, turn on the personal computer.

Note

In case of the SCSI connection, be sure to turn on the power in this sequence. Otherwise, the scanner may not be detected. (In case of the USB connection, the scanner can be detected, if it is connected after activating the OS.)

If multiple scanners are to be connected, connect and turn on scanners one at a time. Then, turn on the personal computer. Repeat the remainder of this installation procedure for each scanner.

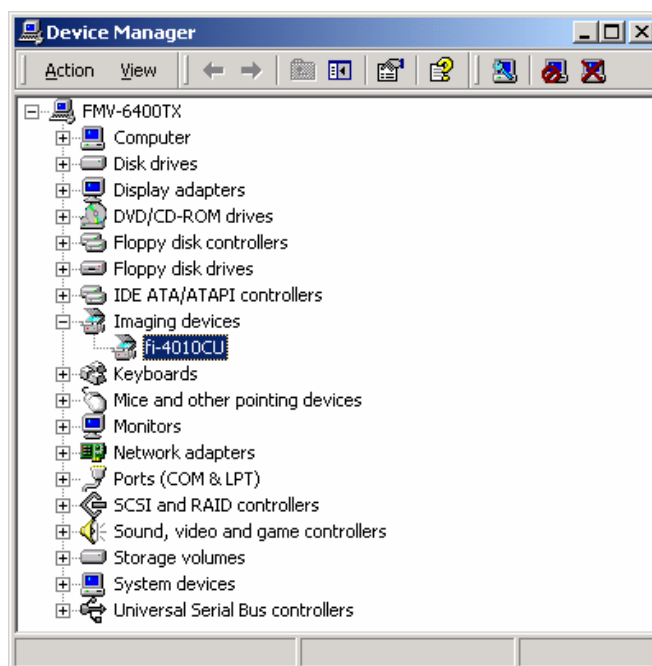
2. Log in to Windows.

Note

The user must log in with administrator authority.

For information on logging in with the proper authority, contact the system administrator.

3. Right-click the [My Computer] icon and select the properties menu item, or double-click the [System] icon on the [Control] panel.
4. The [System Properties] dialog box is displayed. Click the [Device Manager] button of the [Hardware] tab.
5. The following device manager window opens, and the device name is displayed under [Imaging devices].



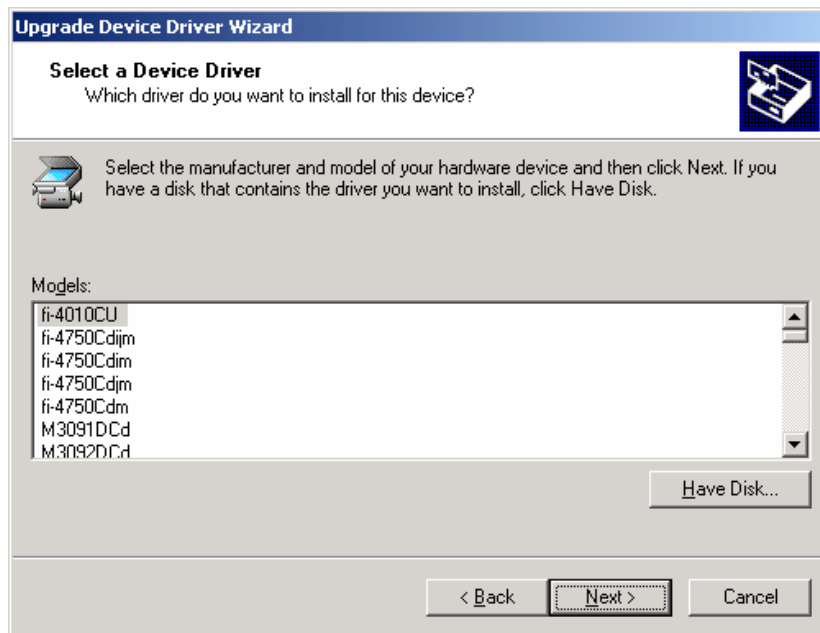
6. Select the device name, right-click the device icon, and select the [Properties] menu item from the pop-up menu.
7. The [Properties] dialog box is displayed. Select the [Driver] tab folder, and then click the lower right [Update Driver] button.
8. The [Update Device Driver Wizard] dialog box is displayed. Click the [Next] button.
9. Select [Display a list of the known drivers for this device so that I can choose a specific driver], and click the [Next] button.



10. Insert the setup disk titled “FUJITSU Scanner Utility for Microsoft Windows” into the disk drive. Here, the CD-ROM drive is temporarily labeled "D:". (If the current operating environment uses a different label, replace the drive label specifications below accordingly.)

If automatic start is defined, the start screen of setup is displayed. To stop the setup operation, click the [Exit] button on this screen.

11. The following dialog box is displayed. Click the [Have Disk] button, and then click the [Browse (R)]... button.



12. In the dialog box that is displayed, select the following directory destination on the CD-ROM, and click the [OK] button.

- (1) In case of model fi-4340C/ fi-4010CU/ fi-4110CU/ fi-4110C (M3091DC)/ fi-4210C (M3092DC)/ fi-4990C

D:\Driver2 (When the CD drive is setting in "D:")

- (2) In case of other models

D:\Driver2\Others\Win2k_XP

13. A list of different models is displayed. Select the appropriate device name, and click the [Next] button.

Select the same device name as the name selected in procedure 6.

14. The following dialog box is displayed. Click the [Next] button. Installation starts.



15. When the file has copied and installation is completed, the following dialog box is displayed. Click the [Finish] button.



16. Restart the system by following the instructions on the screen.
17. Go to the section 3.3 "Installing TWAIN Data Source" and follow the procedure.

3.2.8 Updating the driver (for Windows® XP)

If a driver of previous version has been installed, the latest driver for the system may not be installed by following the procedure given in Section 3.2.4. If this occurs, update the driver by following the procedure below.

1. Connect the scanner to be used to the computer. Then, turn on the scanner. Lastly, turn on the personal computer.

Note

In case of the SCSI connection, be sure to turn on the power in this sequence. Otherwise, the scanner may not be detected. (In case of the USB connection, the scanner can be detected, if it is connected after activating the OS.)

If multiple scanners are to be connected, connect and turn on scanners one at a time. Then, turn on the personal computer. Repeat the remainder of this installation procedure for each scanner.

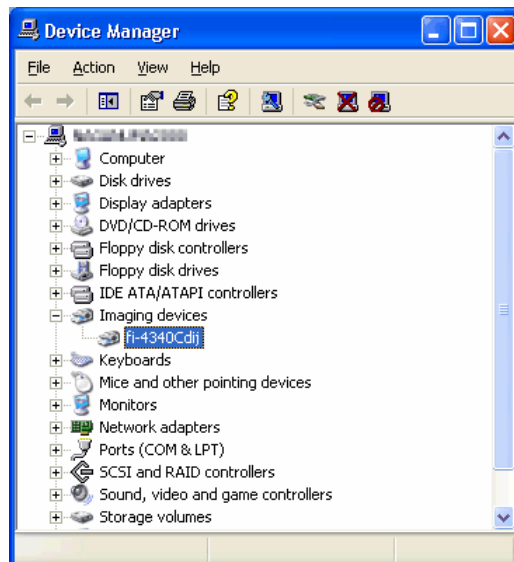
2. Log in to Windows.

Note

The user must log in with administrator authority.

For information on logging in with the proper authority, contact the system administrator.

3. Right-click the [My Computer] icon and select the properties menu item, or double-click the [System] icon on the [Control] panel.
4. The [System Properties] dialog box is displayed. Click the [Device Manager] button of the [Hardware] tab.
5. The following device manager window opens, and the device name is displayed under [Imaging devices].



6. Select the device name, right-click the device icon, and select the [Properties] menu item from the pop-up menu.

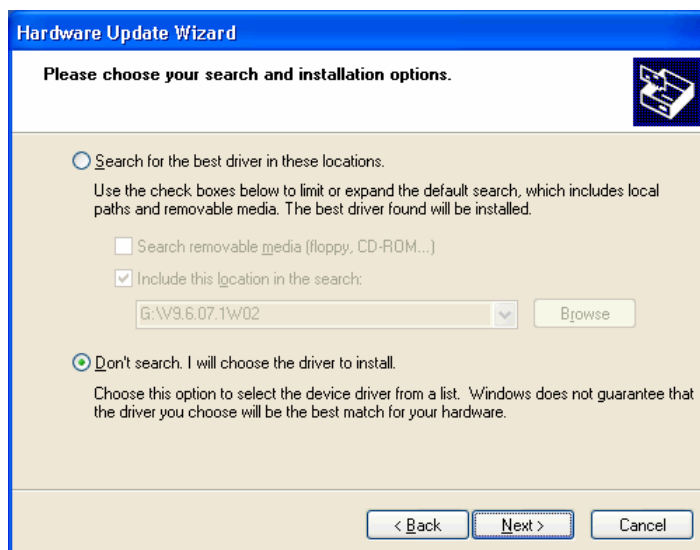
7. The [Properties] dialog box is displayed. Select the [Driver] tab folder, and then click the [Update Driver] button.
8. The [Update Device Driver Wizard] dialog box is displayed. Select [Install from a list or specific location (Advanced)], and click the [Next] button.



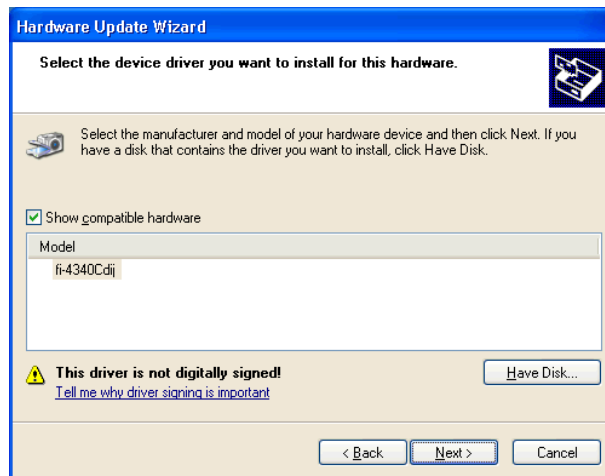
9. Insert the setup disk titled “FUJITSU Scanner Utility for Microsoft Windows” into the disk drive. Here, the CD-ROM drive is temporarily labeled "D:". (If the current operating environment uses a different label, replace the drive label specifications below accordingly.)

If automatic start is defined, the start screen of setup is displayed. To stop the setup operation, click the [Exit] button on this screen.

10. The following dialog box is displayed. Select the [Don't search. I will choose the driver to install.], and then click the [Next] button.



11. The following dialog box is displayed. Click the [Have Disk...], and then click the [Browse...] button.



12. In the dialog box that is displayed, select the following directory destination on the CD-ROM, and click the [OK] button.

- (1) In case of model fi-4340C/ fi-4010CU/ fi-4110CU/ fi-4110C (M3091DC)/ fi-4210C (M3092DC)/ fi-4990C

D:\Driver2 (When the CD drive is setting in "D:")

- (2) In case of other models

D:\Driver2\Others\Win2k_XP

13. A list of different models is displayed. Select the appropriate device name, and click the [Next] button.

Select the same device name as the name selected in procedure 6.

14. The following dialog box is displayed. Click the [Continue Anyway] button. Installation starts.



15. When the file has copied and installation is completed, the following dialog box is displayed. Click the [Finish] button.



17. Restart the system by following the instructions on the screen.
18. Go to the section 3.3 "Installing TWAIN Data Source" and follow the procedure.

3.3 Installing TWAIN Data Source

1. Confirm that the mini-port driver has been installed by following the procedure given in Section 3.2.
2. Insert the setup disk into the disk drive. Here, the CD-ROM drive is temporarily labeled "D:". (If the current operating environment uses a different label, replace the drive label specifications below accordingly.)
3. Using Explorer, locate the "install.exe" file in the "D:\Driver2\Setup" folder of the CD-ROM drive. Then, to start installation, either double-click the file icon, or click the icon and press the [Enter] key.

If automatic start has been defined, the start screen of the setup is displayed. Installation can also be started from this screen.

4. The installation screen is displayed. To continue the installation process, follow the instructions on the screen.
 - Select the language to be used for installation.
 - In the [Select Components] dialog box, select the check boxes of the components to be installed. Simple explanations related to the selected components are displayed in the box at the bottom.
 - Check the installation destination directory. To change the installation destination, click the [Directory Change...] button, and type in the installation destination directory.
 - Click the [Continue] button to start installation.
5. Confirm that the following group has been created when the setup is complete. The icons displayed in the window depend on the components selected in [Select Components] during installation.



Figure: Fujitsu TWAIN group

* For the gamma pattern editing, refer to the section 5.

3.4 Uninstall

The uninstall process removes the software and returns the hard disk to its pre-installation state.

1. Click on [Start], followed by [Settings], and then [Control Panel]. The Control Panel is then displayed.
2. Double-click on "Add/Remove Programs" from the icon list of the Control Panel. The panel of properties of [Add/Remove Programs] is displayed.
3. Select "Scanner Utility for Microsoft Windows" from the "Install/Uninstall" list.
4. Click on the [Add/Remove] button. When the confirmation dialog is displayed, click on [OK] if you are ready to uninstall.
5. When uninstallation is completed, click on [OK.]

Note

Image files that have been scanned and saved will not be deleted.

If other TWAIN-compliant applications and drivers have been installed and you are asked whether or not to delete files shared with them such as the TWAIN Manager, select [NO] to avoid deleting them.

3.5 When the scanner is not detected automatically (Supplementation)

During the procedures given in the section 3.2.1 to 3.2.4, if the scanner is not detected automatically immediately after turning the power on, open the property of the [System] in the [Control Panel] to display the list of [Device Manager] and confirm the registration condition of the scanner.

- If the scanner is registered under [Other devices].

The scanner is registered with the driver installed improperly.

Select the scanner and click the [Delete] button to once delete the registration (or right-click and select the [Delete]). When restarting the system, the scanner is detected automatically. Install Mini Driver following the procedure of each OS given in the section 3.2.1 to 3.2.4.

- If the scanner is registered under [Imaging devices]

A driver of previous version may be installed.

Update the driver following the procedures of each OS given in 3.2.5 to 3.2.8.

- The scanner is not registered anywhere.

The scanner may not be installed correctly.

Reconfirm whether the power of the scanner is turned on, the scanner has been activated correctly or the scanner is connected to the personal computer correctly.

- **NOTE**

If the EZ-SCSI of Adaptec has been installed, the "new hardware wizard" may not be displayed on startup and it may cause install failure.

In this case, please uninstall the EZ-SCSI and restart the PC before install the driver.

Using the Driver

4.1 Selecting the Driver

To use this driver from the TWAIN application, select "FUJITSU TWAIN32" from the TWAIN data source (driver) selection screen. For general application, the data source selection screen is displayed by selecting the [Select Scanner] or [Acquire ...] menu. Refer to the instruction manual for the application used for details.

4.2 Screen Configuration

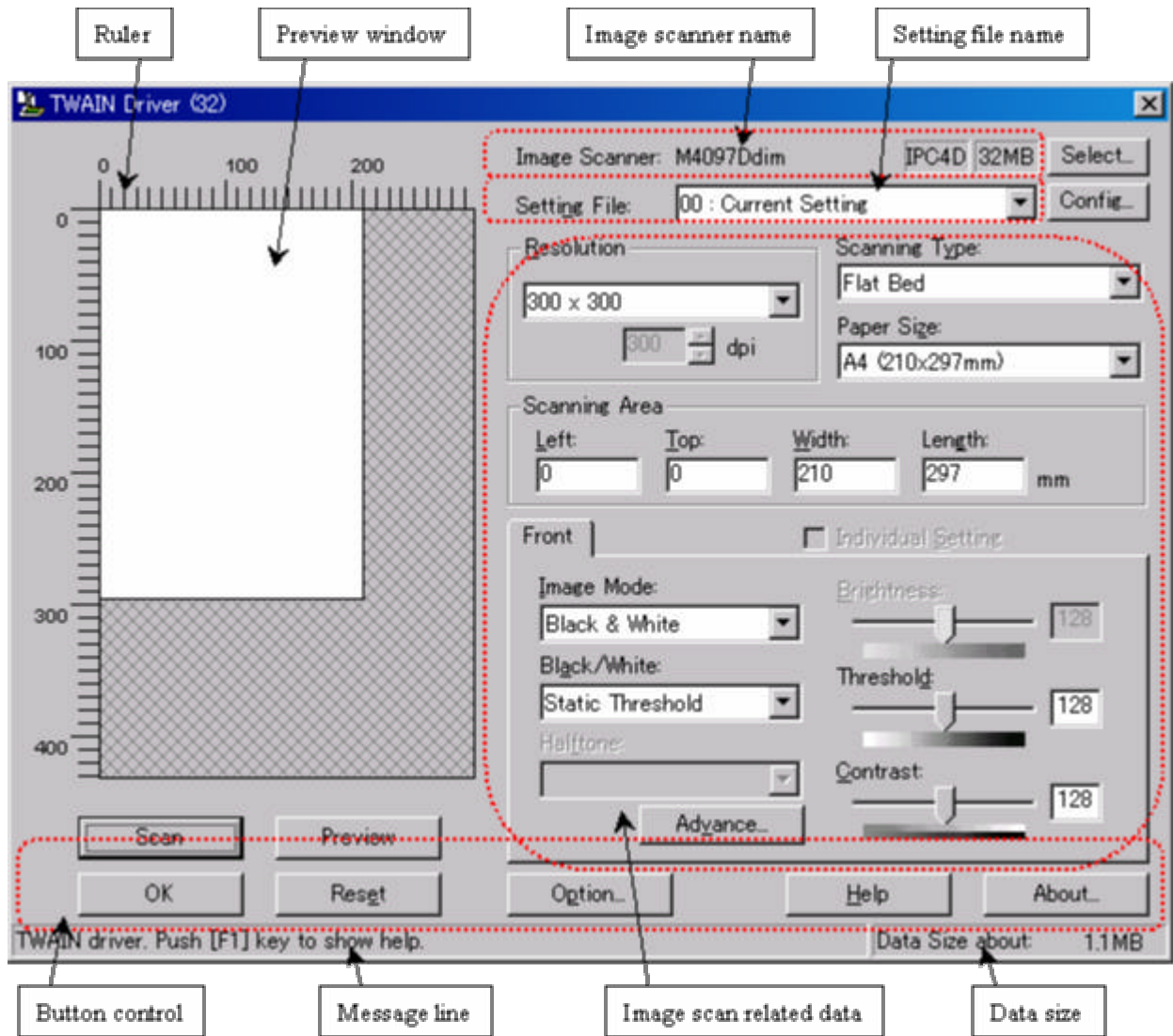


Figure Main Dialog

The following pages contain the explanation and operation description for each part.

4.3 Displaying Driver Information

- ◆ Image scanner name



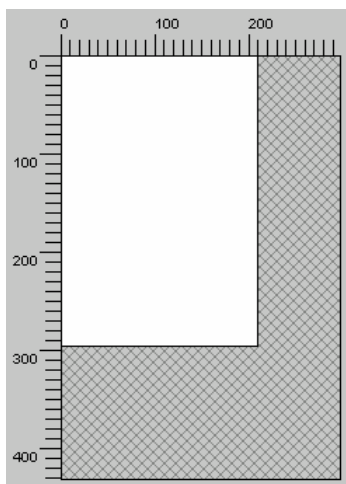
The model name, option port name, and capacity of internal scanner memory (in units of megabytes) of the connected image scanner are displayed.

If no image scanner is connected, this field is blank.

The type of IPC option board is displayed if an image-processing option board is installed in the scanner.

IPC-3/3D may not be detected normally, as it is affected by the version number of the machine type and device. In this case, "IPC2" is displayed.

- ◆ Preview window



The preview window is used to display the temporary image of read data and for setting the "Scanning Area."

For settings, see "Scanning Area" later in this manual. Also see the description of the [Preview] button later in this manual.

- ◆ Ruler

The large divisions are labeled as "Unit". The scale also varies with the selected scanner.

- ◆ Message line

The message line is the bottom line of the dialog in which a brief explanation of an input item or a setting item is displayed when the mouse cursor is moved over the item.

◆ Data size

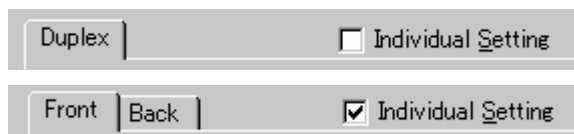
The approximate amount of data per image when data is scanned in the present option.

Note

This value is the amount of uncompressed data. The size of the stored file will differ from this value and is usually smaller if image compression is chosen and the image is compressed.

4.4 Setting Information on Image Scanning

◆ Current side



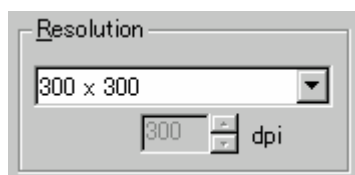
When a scanner that allows duplex scanning is used, specifies the page which sets the image scanning information.

To scan using the same settings as those for "Front side" and "Back side," clear the checks in the "Individual Setting" checkbox on the "Front" and "Back" tabs. A single "Duplex" tab will be displayed at the left so that the same image scanning information can be set for "Front side" and "Back side."

To scan using different settings for "Front side" and "Back side," check the "Individual Setting" checkbox on the "Front" and "Back" tabs. Two tabs, "Front" and "Back," will be displayed at the left. Select each tab and enter the desired settings.

This is only effective when ADF (Duplex) is selected for the method of paper feed. For scanner types which permit duplex scanning, see "Relevant Image Scanner Specification" in the Appendix.

◆ Resolution



Specifies the number of pixels (dots) per inch.

Select a fixed resolution from the list or [Custom].

High resolution requires more memory.

The supported resolution depends on the type of scanner and the options installed. See "Relevant Image Scanner Specification" in the Appendix.

◆ Paper Size



Selects a paper size corresponding to the size of the document to be scanned.

Select a standard paper size from the list or [Custom]. If [Custom] is selected, the "Custom Paper Size Setting" dialog appears. Enter the size of the document to be scanned. (In this case, specify the paper size by width x length against the scanning direction.)

Some paper sizes may not be accepted by your device. See "Relevant Image Scanner Specification" in Appendix.

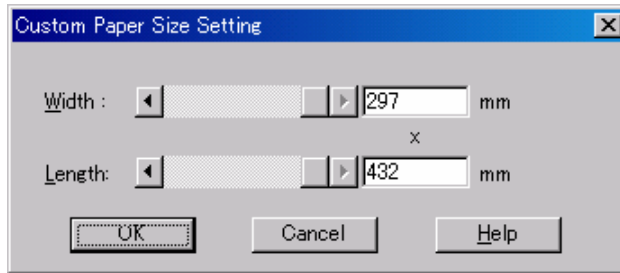
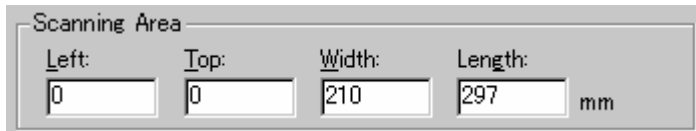


Figure Custom paper size setting dialog

To specify a custom paper size, use the scroll bar or enter the paper size directly. The applicable unit here is the unit specified under [Option]-[Generic]-[Unit/Scaling].

◆ Scanning Area



Specifies the start position, width and length for the image scan. The maximum allowable size is the paper size selected previously.

In addition, the minimum size is 1.000 inch, 26 millimeters, or pixels (number of dots per inch) according to the unit that has been set.

"Left": The left end of the scan area on the scanned document (X coordinate)

"Top": The top end of the scan area on the scanned document (Y coordinate)

"Width": The width of the scan area

"Length": The length of the scan area

These values are related to one another in the following way:

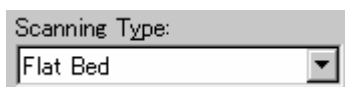
$$0 \leq \text{left end coordinate} < (\text{paper width} - \text{minimum scan area size})$$

$$0 \leq \text{top end coordinate} < (\text{paper length} - \text{minimum scan area size})$$

$$\text{Minimum value} \leq \text{width} \leq (\text{paper width} - \text{left end coordinate})$$

$$\text{Minimum value} \leq \text{length} \leq (\text{paper length} - \text{top end coordinate})$$

- ◆ Scan Type



Selects the feeding device.

The image scanner uses a document bed called the flat bed as well as an automatic document feeder (ADF) for feeding scanned document. The ADF usually enables the documents to be scanned only once. The flat bed allows scanning the same documents repeatedly.

- ◆ Flatbed

Reads a document placed on the flat bed of the device.

- ◆ ADF (Front Side)

Reads the document on the device's automatic document feeder (ADF). Here, only front side is read.

- ◆ ADF (Duplex)

To scan both the front and the back of a page, select this option.

If this option is selected, the document is scanned in the "front to back to front to back ..." order.

This option can be used only for scanner models that support duplex scanning.

The "Duplex Function" requires that the calling application supports "continuous scan." If the application does not support "continuous scan," only the data for the front side of the page is passed to the application.

Some scanner models do not support this option. See "Relevant Image Scanner Specification" in the Appendix.

- ◆ Long page (front)

To scan the entire side of a long page whose length exceeds the vertical size of an A3 sheet, select this option.

The front side and back side can be specified using the same method used for ADF.

If this option is selected, the "Paper Size Setting" dialog box opens. Specify the size of the document to be scanned.

In this mode, however, the preview window cannot be displayed and the scanning area cannot be specified.

Scanner models that do not support this option do not display the "Scan Type" selection item.

◆ Long page (front and backside)

In the same case as that for scanning the front of a long page, this option is selected in order to scan the entire side of a long page whose length exceeds the vertical size of an A3 sheet.

If this option is selected, the document is scanned in the "front to back to front to back..." order.

Paper feeding method that is to be supported varies with the type of scanner. See "Relevant Image Scanner Specification" in the Appendix.

◆ ADF (Back Side)

Reads the document on the device's automatic document feeder (ADF). Here, only back side is read.

Note

To specify duplex scanning, the number of copies designated should be based on the number of pages, not the number of paper sheets. In other words, one original with a front and back is regarded as two pages.

◆ Image Mode



Selects an image mode for scanning the image.

Select a corresponding image mode from the list.

Black & White

Scans data by using the fixed threshold binary, black-and-white. Distinguishes black from white by the setting in the "Threshold" of "Scanning Parameter." This scanning mode is suitable for scanning line drawings and text documents.

Halftone (Dither)

Scans data using the halftone processing, with dithering or error diffusion. Uses the patterns set in "Halftone" to simulate data in black-and-white. Selection of built-in dithered patterns or error diffusion (not supported by some device models) is allowed. This scanning mode is suitable for scanning images containing light and shadow such as a photograph.

Gray scale

Scans data using 256-level monochrome gray scale. Light and shade in photographs can be represented with greater fidelity. This scanning mode employs far more memory than the Black & White mode.

Some versions of the scanner do not support this scanning mode. For details contact the retail store where the device was purchased.

Automatic separation

Scans data distinguishing line drawing from photograph image.

If this option is selected, the line drawing part is scanned using "Black & White," and the photograph part is scanned using "Halftone". This information is most suitable for documents containing both photographs, and line drawings or text.

Some scanner models do not support this option. See "Relevant Image Scanner Specification" in the Appendix.

SEE (Selectable edge enhancement)

Scans data using the halftone processing and emphasizes line drawings and text. This option is most suitable for emphasizing only text of documents containing both photographs and text.

Some scanner models do not support this option. See "Relevant Image Scanner Specification" in the Appendix.

24 bit Color

Scans with 24bit (16777216 colors) color. This option is most suitable for scanning color images such as color photographs.

It employs more memory than the gray scale.

Only color scanner models support this option. See "Relevant Image Scanner Specification" in the Appendix.

256 colors

Scans data using 256 colors.

Data size is smaller than Color selected.

Please note that the image quality of "256 colors (8 bit)" is inferior to the case of "24 bit Color". Choose "24 bit Color" for higher quality.

Only color scanner models support this option. See "Relevant Image Scanner Specification" in the Appendix.

8 colors

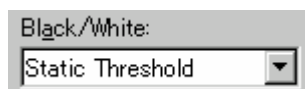
Scans data using 8 colors.

Data size is smaller than 256 Colors selected.

Please note that the image quality of "8 colors" is inferior to the case of "24 bit Color" and "256 colors (8 bit)". Choose "24 bit Color" for higher quality.

Only color scanner models support this option. See "Relevant Image Scanner Specification" in the Appendix.

◆ Black & White



Specifies the processing method when "Black & White" is specified in "Image Mode".

Static Threshold

Executes simple binary processing based on the "Threshold" setting.

SDTC, DTC mode

To enable the auto binary function of the image scanner, specify this option.

If this option is selected, the "Threshold" setting will be disabled.

In addition, auto binary has two modes: "SDTC Mode" and "DTC Mode." These modes can be set using the "Advance" dialog box.

"DTC Mode", however, is limited to the image processing options. Therefore, only scanner models that have image processing options support "DTC Mode." See "Relevant Image Scanner Specification" in the Appendix.

SDTC mode (Floating Slice)

This option enables scanning and fine binary processing for documents whose backgrounds are other than white such as newspapers.

Some scanner models do not support this option. See "Image Scanner Specification" in Appendix.

◆ Halftone



Select the halftone pattern for halftone scanning from the built-in pattern list.

Select the desired halftone pattern for displaying the obtained image. This setting is effective when "Halftone" or "Automatic Separation" is selected in "Image Mode".

Some scanner models do not support this function. See "Relevant Image Scanner Specification" in Appendix.

Dither Pattern 0

Executes pattern processing that is suitable for scanning a dark photograph.

Dither Pattern 1

Executes pattern processing that is suitable for scanning a dark-colored document containing both text and photographs.

Dither Pattern 2

Executes pattern processing that is suitable for scanning a light photograph.

Dither Pattern 3

Executes pattern processing that is suitable for scanning a light-colored document containing both text and photographs.

Download Pattern

Executes processing using the dithered download pattern specified in the dithered download file (described later). Some scanner models do not support this function. See "Image Scanner Specification" in Appendix.

Error Diffusion

Error Diffusion minimizes the difference between the pixel density of the scanned image and the pixel density of the printed image to create better reproduction of a scanned photograph.

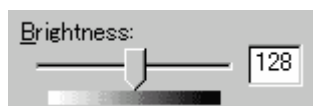
Some scanner models do not support this function. See "Relevant Image Scanner Specification" in Appendix.

◆ Scanning Parameters

For fine scan adjustments.

Since there is no fixed set of values, set by trial and error.

◆ Brightness:



Sets the brightness of the overall image.

Specify the brightness with a number in the range of 1 (bright) to 255 (dark).

To brighten the overall image, decrease the value of the setting. To darken the overall image, increase the value.

This parameter can be set if "Halftone" or "Automatic Separation" is selected for "Image Mode."

◆ Threshold:



Sets the threshold value by which the black and the white of black-and-white images are distinguished. Specify a number in the range of 1 (bright) to 255 (dark). This parameter can be set only if "Black & White" is specified for "Image Mode."

In addition, if "Auto Binary" is selected, the scanner will automatically use the appropriate threshold value. As a result, the set value cannot be changed.

In addition, if "Auto Binary" is selected, the scanner will automatically use the appropriate threshold value. As a result, the set value cannot be changed.

If the light color in the scanned document is read as white, increase the threshold value. To eliminate light-colored areas in the scanned document, decrease this value.

◆ Contrast:



Sets the contrast of light and shadow in a scanned image.

Specify the contrast with a number in the range of 1 (low [soft]) to 255 (high [sharp]).

The contrast can be set if "Gray Scale" is selected in "Image Mode."

If this value is increased, the dark part of the image is shown darker and the light part is shown lighter.

Some scanner models do not support this function. See "Relevant Image Scanner Specification" in Appendix.

4.5 Specifying Driver Operation

- ◆ [Preview]

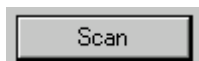


Reads in a preliminary image based on set values, and displays the image in the preview window.

Before actual scanning, the preview function can be used to display the entire document for specifying the desired scan area.

This function is available only on devices that support the use of a flat bed. Some models do not support this function. See "Relevant Image Scanner Specification".

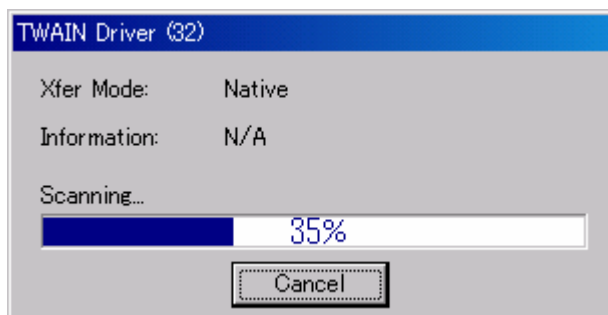
- ◆ [Scan]



Scans the specified scan range based on set values.

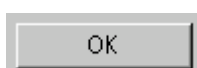
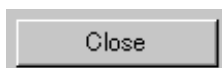
The following "progress indicator" is displayed during scanning to show the progress of the scan operation. To stop scanning, click the [Cancel] button.

The character string indicates the data transfer mode used between the driver and the application.



Progress indicator

- ◆ [Close] / [OK]



Closes the dialog box without scanning.

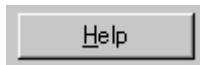
If a setting is changed, the changed setting is saved in the initial value file.

- ◆ [Reset]



Restores the current setting values to the status immediately after the window is opened.

- ◆ [Help]



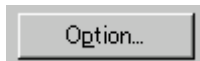
Displays online help. When the [F1] key is pressed, help information regarding the item on which the cursor is placed is displayed.

Note

Depending on the application used help information may not be displayable with the [F1] key. This is because the driver operation is controlled through the application and the [F1] key may be used differently in each application program.

Help information can be displayed by pressing the [F1] key while holding down the [Ctrl] or [Shift] key.

- ◆ [Option]



Displays the "option dialog" for setting device-specific functions. See Section 4.7, "Setting Option" described later.

- ◆ [Advance]



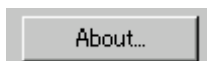
Displays the "advance dialog " for settings related to color variance and image processing.

- ◆ [Config]



Displays the "basic scan dialog" for managing the settings file and for setting simple scan dialog switching.

- ◆ [About]



Express the version of this driver by clicking this button.

4.6 Setting "Scanning Area"

Specify the scanning area in the preview window as follows:

Setting:

1. Press the left mouse button to specify the origin (top left corner) of the scanning area. (The cursor appears as a "+".)
2. Drag the mouse to show the outline of the scanning area. (As the cursor moves, a range frame is shown.)
3. Release the left mouse button again to set the range (bottom right corner) of the scanning area.

Movement:

1. Move the cursor into the range frame. (The cursor appears as a hand.)
2. Press the left mouse button. (The cursor changes to a fist.)
3. Drag the mouse to move the range frame.
4. Release the left mouse button to set the current range.

Cancellation:


The range frame can be canceled by either of the following ways:

- Click the left mouse button outside the range frame (inside the scan document).
- Select other paper types.

4.7 Setting Options

The "option dialog" is used to set device-specific functions and the items that differ depending on whether the scanner used supports them.

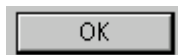
The option specification is divided into "Rotation", "Job/Cache", "Generic", "Imprinter (Endorser)", and "Start Up".

The supported options depend on the scanner. See "Relevant Image Scanner Specification" in the Appendix. ( is displayed for options that cannot be used.)

The option dialog in this driver is explained below.

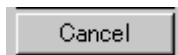
The commonly used buttons are explained first.

- ◆ [OK]



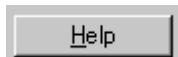
Enables the new setting, and terminates the option dialog box.

- ◆ [Cancel]



Disables the new setting, returns the setting to the previous value, and terminates the processing.

- ◆ [Help]



Displays online help.

The options are described below:

4.7.1 Rotation

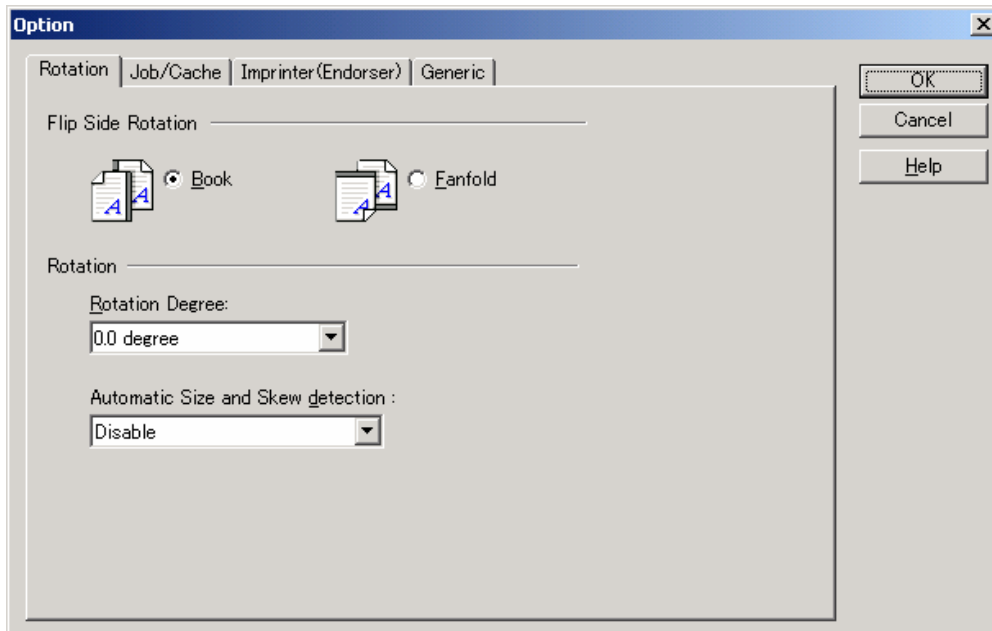


Figure Option dialog (Rotation)

◆ Flip Side Rotation



Specifies the binding of the document when both sides are scanned using ADF.

Book

Outputs the scanned image for both sides as is.

Select this option to scan documents bound on the left or right side

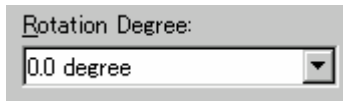
Fanfold

Outputs the scanned image of the backside rotated 180 degrees.

Select this option to scan documents bound on the top or bottom (Front side and backside are printed conversely.)

* When scanning from the top to bottom for the printing direction of the document, this setting outputs the image with the front and backsides printed in the same direction.

◆ Rotation Degree



Outputs the scanned image rotated to the right or left 90 degrees.

0.0 degree

Outputs the scanned image as is.

90.0 degree

Outputs the scanned image rotated 90 degrees to the right (clockwise).

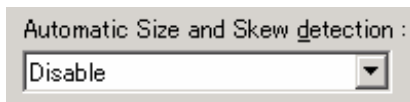
-90.0 degree

Outputs the scanned image rotated 90 degrees to the left (counterclockwise).

180.0 degree

Outputs the scanned image rotated 180 degrees (top and bottom reversed).

◆ Automatic Size and Skew detection



Disable

This option outputs the image as it was scanned.

End of Page Detection

Scanning with the ADF and page length detection selected will output data for the page size detected.

The image data output will adjust to the page length detected for each page including smaller size pages.

Data cannot be output for page sizes greater than the length setup in [Page Size].

This function does not work properly for some applications.

Automatic Deskew

When scanning with the ADF, this option detects skew of the document being fed and automatically corrects the skew.

Automatic Page Size Detection

Scanning with the ADF and Automatic Page Size Detection selected, the output will adjust to the page size detected.

Document skew can be detected and can be corrected for the output image.

Output data size will be equal to each document scanned in a multi page scan. When page size is detected incorrectly, set up the [Page size] to the largest size page in the set.

For example, With Automatic Page Size Detection is selected, it also need to select a Paper Size (example: Double Letter 11"x17") in the set. If any paper size within the

selected (Double Letter) paper size range is used for scanning, the output will adjust to the page size detected.

However, some detection cannot be corrected for example, an unfixed long image, folded corner, document has uneven width for the length of the page.

This function becomes effective only when scanning with the ADF.

(It may detect incorrectly when this function is chosen with flat bed scanning.)

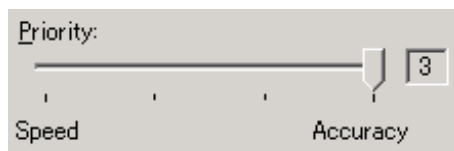
This function does not work properly for some applications.

Black Background

If it is selected, the outside of document paper becomes black by using black background during scanning.

This option may not be supported for some scanners. See "Relevant Image Scanner Specification" in the Appendix.

◆ Priority



Setup for speed versus automatic document size detection.

Select a small value when scanning speed is the higher priority.

Select a large value when document detection accuracy is the higher priority.

Priority can only be setup when [Automatic Page Size Detection] is selected at [Automatic Size and Skew Detection].

4.7.2 Job/Cache

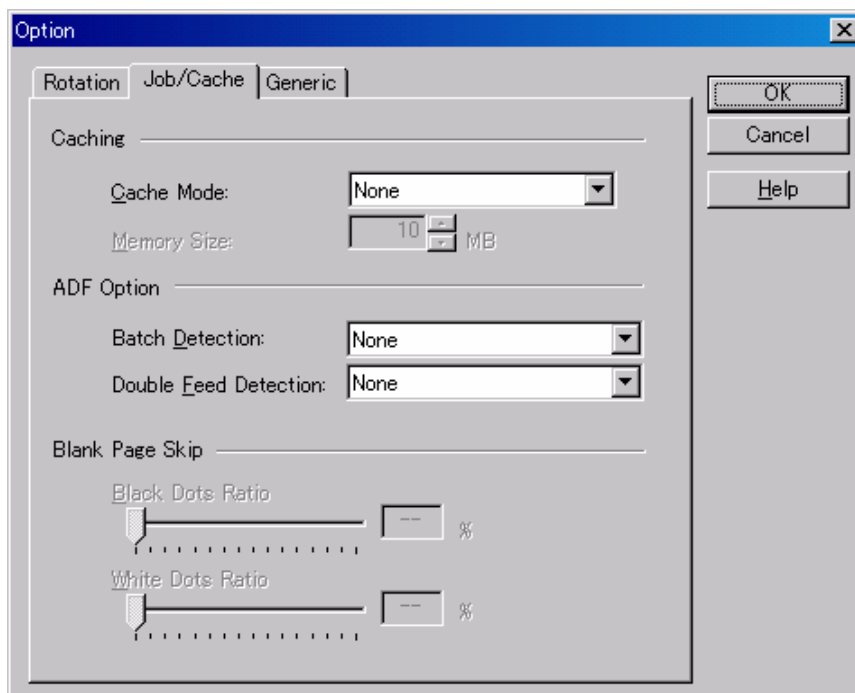


Figure Option dialog (Job/Cache)

◆ Caching



Specifies whether to preread (cache) when a document is scanned. This option enables faster scanning.

If processing of the application being used slows down and scanning stops, this option can be used to prevent degradation of the scanning speed. (The effect, however, depends on the environment being used.)

None

Caching is not performed.

Read ahead

One document page is scanned, and the data is preread and stored in PC memory (main memory of the personal computer).

Ram cache



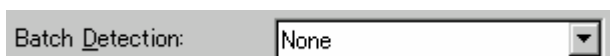
Prereads the allowable amount based on the allocated memory size and stores the data in PC memory.

A memory size between 1 and 200 MB can be set.

Use Memory on Scanner

Prereads using the memory installed in the scanner (displayed only if supported by the scanner).

◆ Batch Detection



A screenshot of a software interface showing a dropdown menu for 'Batch Detection'. The menu is open, and 'None' is selected. The dropdown is set against a light gray background.

The application can detect documents on a specific type of form (special paper). The application must support this function.

None

No detection. Scanning is done without change.

Include and Continue

After the special paper is detected, scanning continues. The data on the special paper is also valid.

Include and Stop

After the special paper is detected, scanning stops. The data on the special paper is also valid.

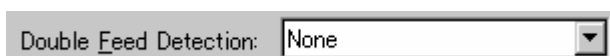
Exclude and Continue

After the special paper is detected, scanning continues. The data on the special paper is excluded and will not be transferred to the application.

Exclude and Stop

After the special paper is detected, scanning stops. The data on the special paper is excluded and will not be transferred to the application.

◆ Double Feed Detection



A screenshot of a software interface showing a dropdown menu for 'Double Feed Detection'. The menu is open, and 'None' is selected. The dropdown is set against a light gray background.

This option detects a double feed (occurs when two or more documents are sent) based on the set condition.

If a double feed is detected when this setting has been turned on, the device will stop and an error message output.

None

Double feed detection is not performed.

Hardware Setting

A double feed is detected based on the device setting.

Check thickness

The thickness of the transmitted document is checked by the sensor in the device. A double feed is detected by detecting changes in the thickness when more than one document is sent.

Check length

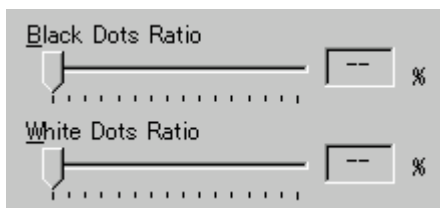
The length of the transmitted document is checked by the sensor in the device. A double feed is detected by detecting changes in the length when more than one document is sent.

Check thickness and length

The thickness and length of the transmitted document are checked.

The detection accuracy can be improved by using [Check thickness] for continuous scanning of forms that have different lengths and [Check length] for scanning of forms that have different thicknesses.

◆ Blank page skip



This option skips blank pages (blank pages or completely black pages) during ADF continuous scanning.

For blank pages, use the [White Dots Ratio] scroll bar to set the skip condition. For black pages, use the [Black Dots Ratio] scroll bar to set the skip condition.

The value displayed to the right of the scroll bar displays the garbage ratio(*1). If a scanned document is below this value, it is recognized as a blank page. The setting range is OFF(-) and 0.2% to 3.0% (in increments of 0.2%).

<If blank page skip does not operate properly>

- If a blank page is scanned, increase the value set.
- If scanning is skipped up to the required document, decrease the value set.

This function can be used if [Ram cache] is selected.

*1: Ratio of black dots included in the scanning area (for blank pages)

4.7.3 Generic

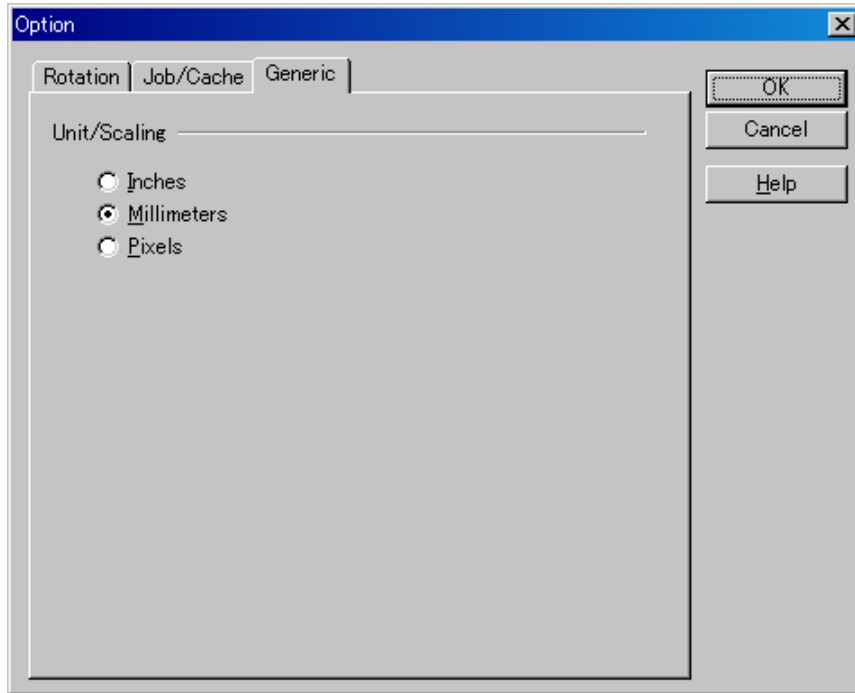


Figure Option dialog (Generic)

◆ Unit/Scaling



This option selects the unit for the scanning area and preview window. One inch is calculated as 25.4 millimeters. When inches are converted to millimeters, values are rounded off.

Note

The TWAIN specifications require that the data width be arranged in units of 32 bits. As a result, a difference of up to 31 dots can be included, depending on the value set.

4.7.4 Imprinter (Endorser)

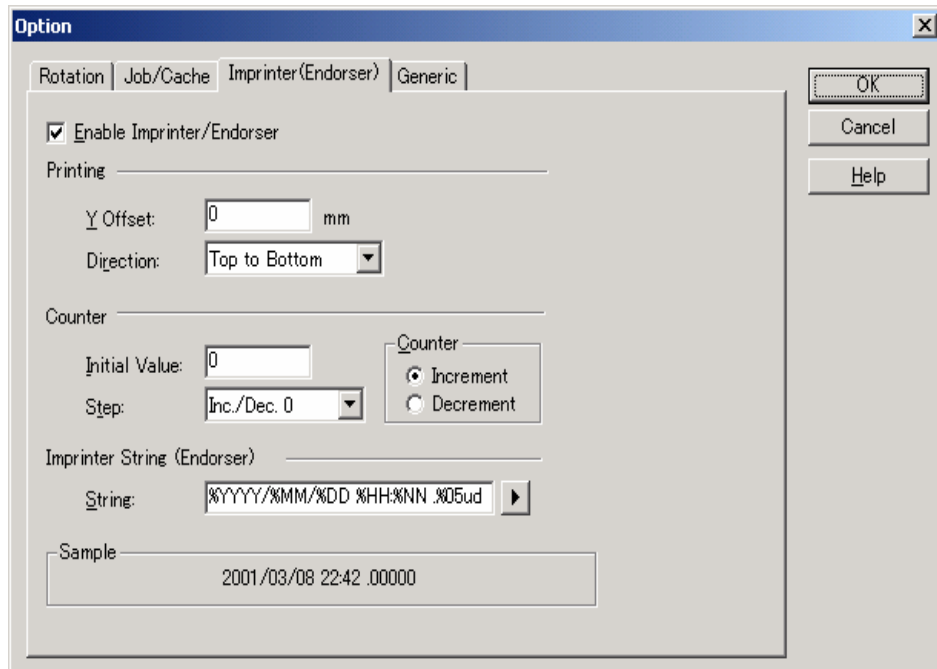


Figure Option dialog (Imprinter)

- ◆ Enable Imprinter (Endorser)



Specifies enabling or disabling the imprinter function of the device.

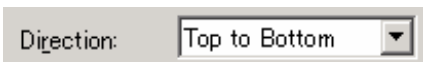
When the option is selected and scanning has been completed, the scanned originals are imprinted according to the instructions below. This applies only to the imprinter option. Therefore, the function is supported only in devices in which the imprinter option can be installed. See "Relevant Image Scanner Specification" described in the Appendix.

- ◆ Y Offset (Printing)



Specifies Y Offset from the edge of the original for the placement of printing. See "Relevant Image Scanner Specification" in the Appendix because the standard value specified here depends on the device.

- ◆ Direction (Printing)



Specifies the printing direction of endorsement strings. When printing from the head of strings against to the direction of scanning, designate “Top to Bottom”. And when printing from the tail of strings against to the direction of scanning, designate “Bottom to Top”. However, see the “Relevant Image Scanner Specification” described in the Appendix since the available settings depend on the device.

◆ Initial Value (Counter)

Designates the initial count when the Imprinter String is set, including a counter value. See the "Relevant Image Scanner Specification" described in the Appendix since the programmable values range depends on the device.

◆ Counter Step (Counter)

Designates the counter increment of the set counter values. In other words, this value is added to or subtracted from the counter each time one original is scanned.

An increment of 0, 1, or 2 may be specified. Usually, 1 is designated for a single-sided original, and 2 for a double-sided original.

◆ Counter (Counter)

Designates whether to increase or decrease the specified step value.

◆ Imprinter String (Endorser)

Specifies the imprinter string.

The following characters can be outputted by the Imprinter.

- Alphabet Letters : A-Z, a-z
- Numeric Characters : 0, 1-9
- Symbols : !"#%&'()*+,-./:;<=>?@[\\]^_`{|}~
- Other : (Space)

(*The space is ignored when it is entered at the head of [String:].)

The following definitions can be used. They may also be selected from the menu, which is displayed by clicking on "▶".

%YYYY: The year is printed in four digits using the Western calendar.

%YYY: The year is printed using the two digits of the Japanese calendar (current, or Heisei era).

%YY: The year is printed in the last two digits of the Western calendar.

%MMM: An English abbreviation of the month is printed; for example, JAN for January and FEB for February.

%MM: The month is printed in two digits; for example, 01 for January and 12 for December.

%M: The month is printed using one or two digits; for example, 1 for January and 12 for December.

%DD: The day is printed using two digits; for example, 03 for the 3rd day of the month and 26 for the 26th day of the month.

%D: The day is printed using one or two digits; for example, 3 for the 3rd day of the month and 26 for the 26th day of the month.

%HH: The hour is printed using two digits of the 24-hour clock; for example, 08 for 8:00 a.m. and 14 for 2:00 p.m.

%H: The hour is printed using one or two digits of the 24-hour clock; for example, 8 for 8:00 a.m. and 14 for 2:00 p.m.

%NN: The minute is printed using two digits; for example, 02 for 8:02 a.m. and 48 for 2:48 p.m.

%N: The minute is printed using one or two digits; for example, 2 for 8:02 a.m. and 48 for 2:48 p.m.

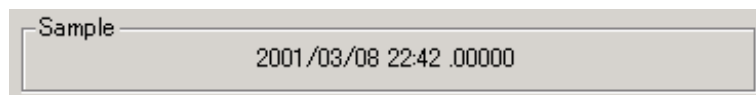
%Nud: A counter value is printed by N digits which increases or decreases with each page.

Programmable digits of the counter is 5 and 8 and described as "%05ud" and "%08ud" respectively. (See the "Relevant Image Scanner Specification" described in the Appendix since the programmable digits depend on the device.)

The initial counter and the methods of increasing and decreasing values can be specified as explained above under the heading "Counter."

This specification is only permitted at the end of an Imprinter String (Endorser).

◆ Sample



Displays printed examples of the Imprinter String (Endorser) designated above.

Note

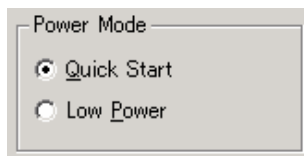
The printed counter, date, and time do not always look like the sample because the scanning option takes precedence.

4.7.5 Start Up



Figure Option dialog (Start Up)

◆ Power Mode



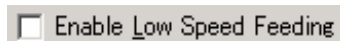
– Quick Start Mode

This mode keeps the lamp on regardless the scanner's operating condition, which saves times for lamp to become steady.

– Low Power Mode

To save the power consumption, this mode turns the lamp off, if the scanner is not operated for 14minutes.

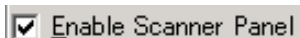
◆ Enable Low Speed Feeding



This is to specify to obtain a high quality image.
This function reduces times of start/stop during the scanning to obtain a smooth and high quality image.

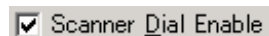
◆ Scanner Operation Panel

- Enable Scanner Panel



This is to specify whether the operator panel is enabled or not. If this is checked, button operation on the operator panel becomes effective. (Note that the operator panel is enabled only during the driver is activating.)

- Enable Scanner Dial



Specifies whether the value indicated by the density dial on the scanner is reflected on scanning or not.

This setting is valid when both “Enable Scanner Panel” and this checkbox are checked.

With this density dial, the density can be set by five levels.

If moving the density dial to the UP direction, the density changes [Normal] >>[Darker scanning]>>[Dark scanning]. If moving the density dial to the Down direction, the density changes [Normal]>>[Lighter scanning]>>[Light scanning]. If the dial is in the center, the scanning density is [Normal].

- Enable [Duplex] button



This specifies whether the [Duplex] button (to switch simplex and duplex) on the scanner operator panel is reflected to the scanning.

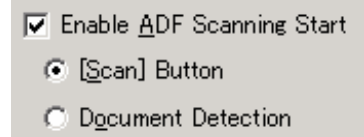
If this box is checked, scanning changes [Simplex] >> [Duplex]>> [Simplex] with the [Duplex] button is pressed.

- Enable [Send to] button



Specifies whether the preview is started by pressing the [Send to] button on the device.

- Enable ADF Scanning Start



Specifies whether ADF auto feed is started by a scanner event.

- ◇ [Scan] button

Pressing the [Scan] button on the scanner starts scanning from the ADF.


◇ Document Detection

When paper is detected on the ADF, scanning automatically starts.

4.8 Setting Advance Options

The "advance dialog" is used to set items related to image processing. The settings apply to device-specific functions and items that differ according to whether the scanner used supports them.

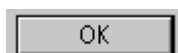
The advance option specification is divided into "Color Variance", "Image Processing", and "Auto Binary".

The supported options depend on the scanner. See "Relevant Image Scanner Specification" in the Appendix. ( is displayed for options that cannot be used.)

The option dialog for this driver is explained below.

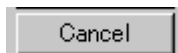
The commonly used buttons are explained first.

- ◆ [OK]



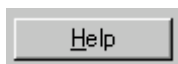
Makes the new setting valid and closes the option dialog box.

- ◆ [Cancel]



Makes the new setting invalid, returns the setting to the previous value, and terminates processing.

- ◆ [Help]



Displays online help.

The options are described below:

4.8.1 Gray

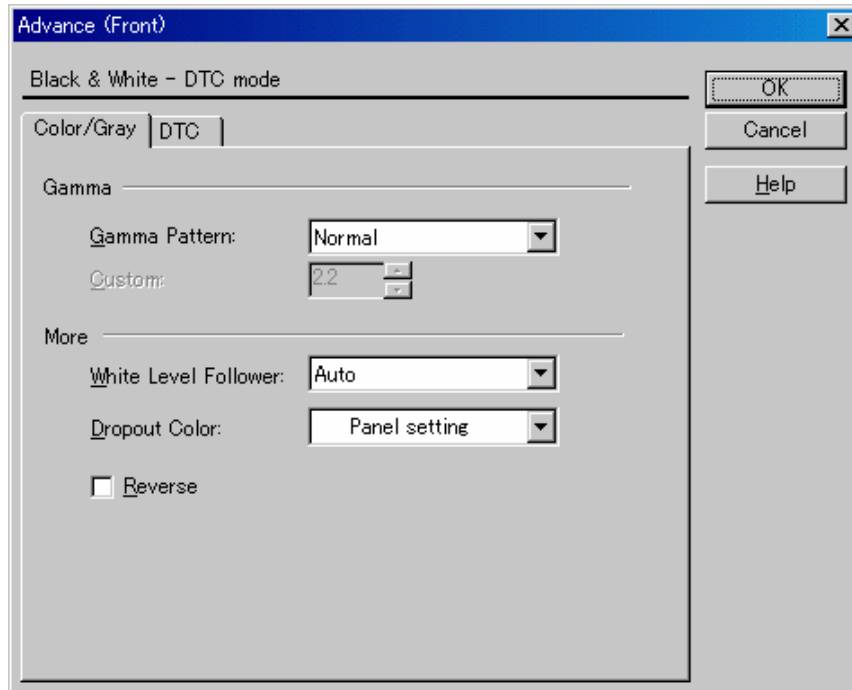


Figure Advance dialog (density correction)

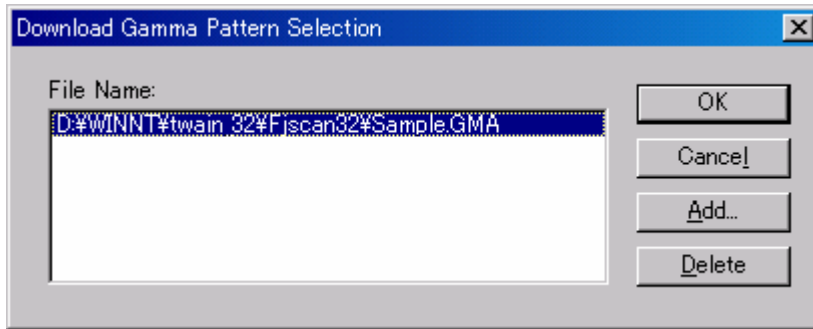
◆ Gamma Pattern



This option corrects distortions from nonlinear image representation. Scanner sensors are generally designed to generate output linear to the density of the light reflected from the document. However, most output terminals do not produce output that has the desired linear relation to the input, and the resulting distortion must be corrected.

One of the following can be selected as a correction pattern: "Normal", "Soft", "Sharp", "Download Pattern", or "Custom".

Some scanner models do not support this function. See "Relevant Image Scanner Specification" in Appendix.



When "Download Pattern" is selected, the above dialog box opens.

Select the gamma pattern download file to be used from the list of file names. Then, press the [OK] button. Correction will then be executed using the selected gamma pattern.

If the gamma pattern download file has not been registered in the list of file names, use the [Add] button to register the file.

See "Download Pattern File" for information about how to specify the file.



When "Custom" is selected, a custom specification can be entered.

Entering an arbitrary value between 0.1 and 10.0 enables a gamma pattern corresponding to the entered value to be specified.

◆ White Level Follower



Select this option to scan a document whose background color is not white, such as a newspaper.

Select "Auto", "Enable", or "Disable".

When "Enable" is selected, the document is scanned using background follow-up (for line drawings). When "Disable" is selected, the document is scanned using the standard basic white background (for photographs). When "Auto" is selected, the option automatically switches to the optimal setting based on the specified "Image Mode".

"White Level Follower" is used to adjust the density of the white background of a document and correct variations in the background color by compensating the pixels of scanned images individually.

For ordinary use, set "White Level Follower" to off. Use of "White Level Follower" often increases the background noise because IPC-3/3D is very sensitive.

This option is not available if "Gray Scale" is selected for "Image Mode".

In addition, some scanner models do not support this option. See "Relevant Image Scanner Specification" in the Appendix.

◆ Dropout Color



This option enables scanning excluding the selected color information of green, red, or blue (the three primary colors of light). For example, to scan black characters framed in red, selecting red for scanning will scan only the black characters.

Some scanner models do not support this function. See "Relevant Image Scanner Specification" in Appendix.

◆ Reverse



This option specifies whether to reverse the black and white of a scanned image.

If this option is selected, black and white are reversed by reversing the black and white pixels. If this option is not selected, the black and white values of the reproduced image corresponds to the original image.

Some applications do not permit normal operation. If this occurs, contact the manufacturer of the application.

4.8.2 Image Filter

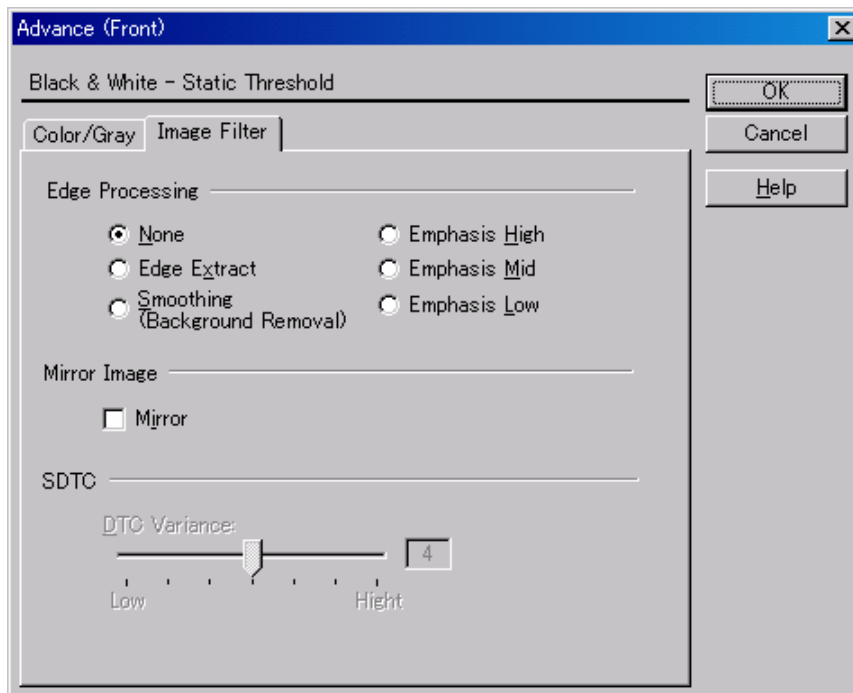
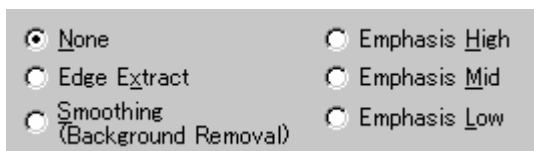


Figure Advance dialog (image processing)

◆ Edge Processing



This option specifies the sharpness of a scanned image.

Select "None", "Edge Extract", or "Smoothing (Background Removal)".

None

Edge processing is not performed.

Edge Extract

This option outputs an image with the edge extracted.

If this option is selected, the boundary between the black part and white part in a closed area is traced and the edge extracted.

"DTC Variance" and "Edge Extract" are mutually exclusive.

Smoothing (Background Removal)

This option specifies whether to smooth the curves in an image by removing zigzag lines. "Smoothing" or "Emphasis" can be selected. In addition, "Edge Extract" and "Emphasis" are mutually exclusive.

Emphasis

This option outputs an image with the edge emphasized.

"Emphasis High", "Emphasis Mid", or "Emphasis Low" can be selected.

If "Emphasis High" is selected, the image becomes sharper. If "Emphasis Low" is selected, the image appears less distinct.

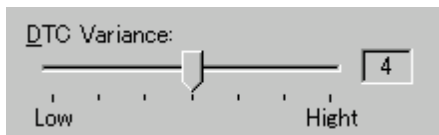
◆ Mirror



This option specifies whether to flip the scanned image over the scanning axis.

If this option is selected, a mirror image of the original image is obtained.

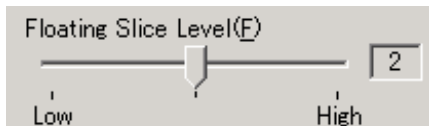
◆ Variance (DTC Variance)



This option specifies the value for adjusting the dynamic threshold of an image based on the brightness of the image.

A value between 1 and 7 can be specified using the scroll bar. The smaller the value, the lower the variance becomes. The higher the value, the higher the variance becomes. Click the arrow of the scroll bar or drag the scroll marker to the desired setting position. The current setting is displayed on the right. This option is mainly used for optical character recognition (OCR). It enables dark and bright images in a document to be scanned effectively.

◆ Floating Slice Level (SDTC)



Specifies the level of the binary processing done by the floating slice.

Set the level to higher when scanning documents with dark colored background.

* This is displayed only when the SDTC mode (Floating Slice) is specified.

4.8.3 DTC

This option is valid only when "DTC Variance" is set.

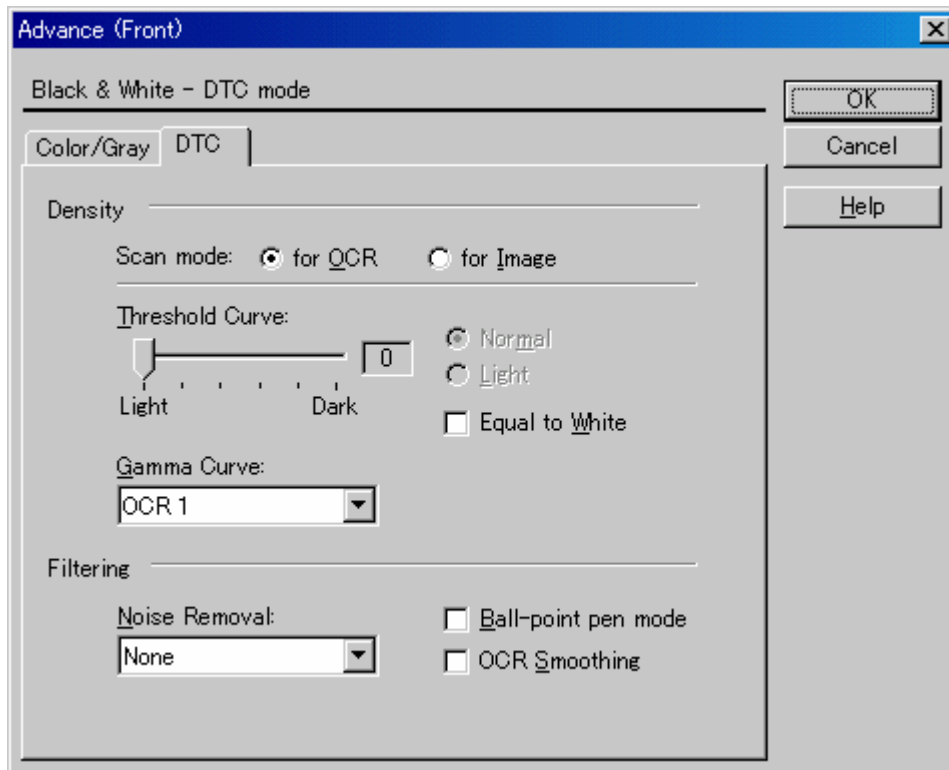
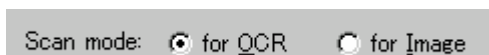


Figure Advance dialog (DTC Mode)

◆ Scan mode



This option selects one of the following two scan modes:

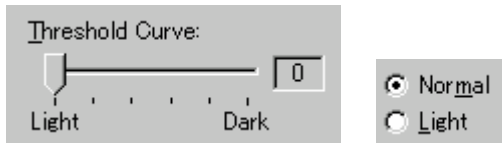
[for OCR]: This mode is for text recognition applications where irregularity in the image is undesirable.

[for Image]: This mode is for image scanning applications that scan images without prior smoothing.

The specification changes the specifiable items and members for "Threshold Curve" and "Gamma Curve".

The selection screens for "for OCR" and "for Image" are not displayed if IPC-3/3D and IPC-4D are installed.

◆ Threshold Curve



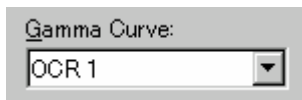
This option specifies the relationship between the threshold value and the maximum density. The specification method depends on the [Scan mode] setting.

In [for OCR] mode, use the scroll bar to set the inclination and density level between 0 and 5. Click the arrow of the scroll bar or drag the scroll marker to the desired setting position. The current setting is displayed in the center (figure on the left).

In [for Image] mode, select [Normal] or [Light] (figure on the right).

If IPC-3/3D and IPC-4D have been installed, there is no difference between [for OCR] and [for Image]. The scroll bar is used to set the inclination and density level between 0 and 7. (The figure on the right is not displayed.)

◆ Gamma Curve



This option specifies the gamma correction curve pattern.

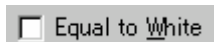
The available choices depend on the [Scan mode] setting.

In [for OCR] mode, select [OCR1] or [OCR2].

In [for Image] mode, select [Dark Image] or [Even].

For IPC-3/3D and IPC-4D, the gamma curve need not be specified because the contrast is adjusted automatically. ([Gamma Curve] is not displayed.)

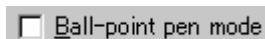
◆ Equal to White



At conversion to binary, this option specifies whether to set the data to black or white when the threshold value and the value of the scanned data are equal.

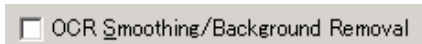
This option is not available for IPC-4D.

◆ Ball-Point Pen Mode



When an image made with a pencil or ball-point pen is scanned, the light reflected from the pencil lead or ink is not uniform. As a result, part of the image may be missing. If the [Ball-Point Pen] checkbox is checked, filtering is applied to offset the bright area in the document and compensate for disconnected or faint lines.

◆ OCR Smoothing/ Background Removal



The OCR smoothing is the function to make smooth the notched part of line-drawing, and the Background Removal is the function to remove the uneven background.

These functions are enabled when it is selected.

For further information, please refer to the User's guide attached to the IPC board since the function to be operated is different by the type of IPC.

At IPC-3/3D, [Noise Removal] and [OCR smoothing/ Background removal] is enabled exclusively.

◆ Noise Removal



This option automatically removes spots that appear as black stains in a white area and spots that appear as white stains in a black area.

This option uses an algorithm that removes particles from 2 x 2 to 5 x 5 dot matrixes. The size of one dot depends on the resolution setting, and is equivalent to 1/400 inch for 400 dpi. Particles are distinguished from the text by whether they are connected to other dots within the specified number of pixels.

At IPC-3/3D, [Noise Removal] and [OCR smoothing/ Background removal] is enabled exclusively.

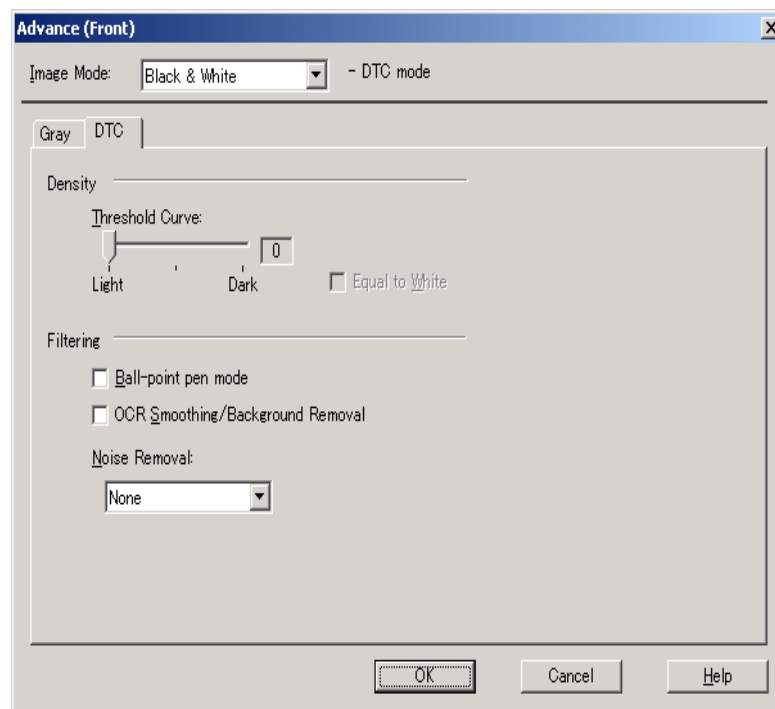


Figure Advance dialog (DTC Mode) <IPC-3/3D and IPC-4D installed>

4.8.4 When Color is specified

For color devices, if Color is selected in the image type, dialog display changes as follows.

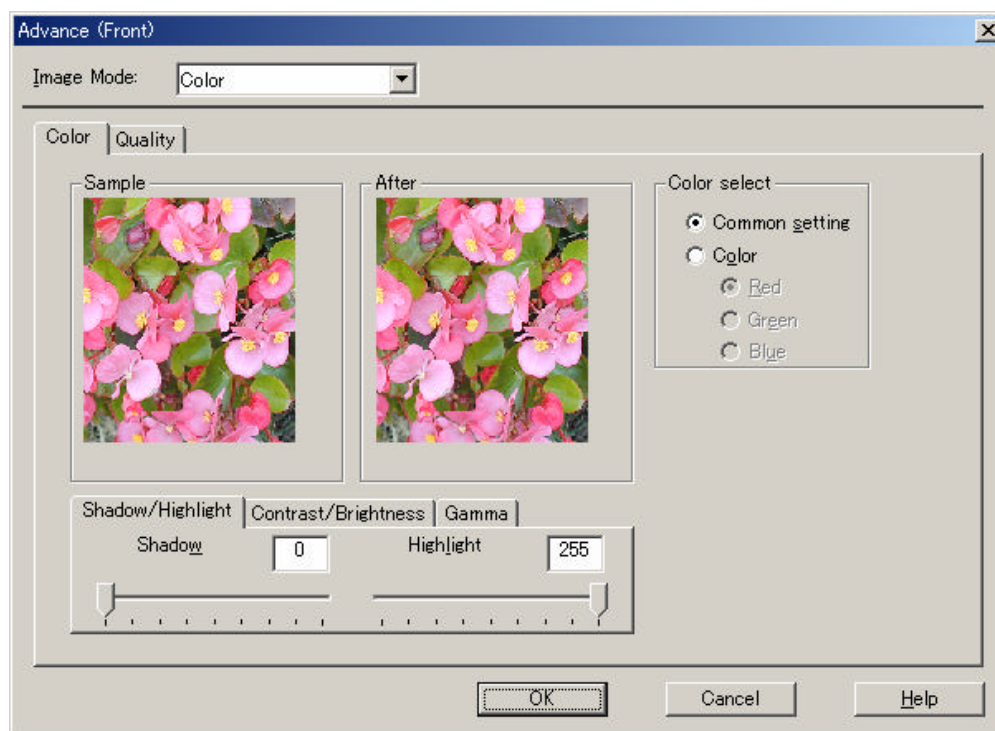


Figure Advance dialog (Color) <Image Mode : Color selected>

◆ Shadow/Highlight

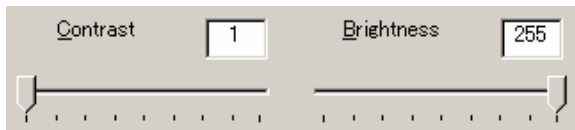


Shadow : The highlight allows the darkest part of the document to be controlled. The higher the shadow value, the darker the image.

Highlight : The highlight allows the brightest part of the document to be controlled. The higher the highlight value, the lighter the image.

Any levels on the document outside these settings are flooded (all 0 or 255), while the interval between the shadow and highlight settings are equally divided into 255 levels, which are used to create the output images. This means that if the shadow and highlight settings are close to each other, the contrast for that interval in the scanned document will be very strong (but with all other areas maximizing high or low).

◆ Contrast/Brightness

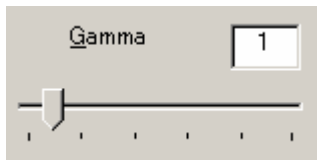


Contrast : Sets the contrast of light and shadow in a scanned image. Specify the contrast with a number in the range of 1 (low [soft]) to 255 (high [sharp]). If this value is increased, the dark part of the image is shown darker and the light part is shown lighter.

Some scanner models do not support this function. See "Relevant Image Scanner Specification" in Appendix.

Brightness : Sets the brightness of the overall image. Specify the brightness with a number in the range of 1 (bright) to 255 (dark). To brighten the overall image, decrease the value of the setting. To darken the overall image, increase the value.

◆ Gamma



This option corrects distortions from nonlinear image representation. Scanner sensors are generally designed to generate output linear to the density of the light reflected from the document. However, most output terminals do not produce output that has the desired linear relation to the input, and the resulting distortion must be corrected.

An arbitrary range is between 0.1 and 10.0.

◆ Color select



It is possible to select independent value on each color

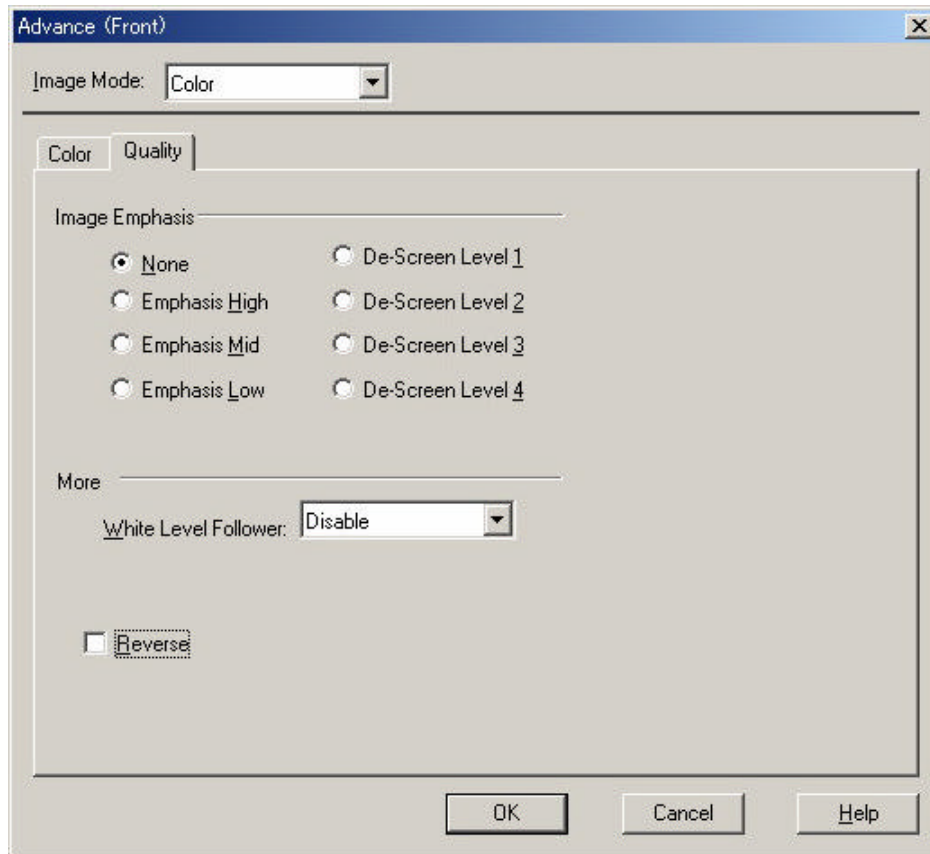


Figure Advance dialog (Quality) <Image Mode : Color selected>

◆ Image Emphasis



This option specifies the sharpness of a scanned image.

Select "None", "De-Screen" or "Emphasis".

None

Edge processing is not performed.

Emphasis

This option outputs an image with the edge emphasized.

"Emphasis High", "Emphasis Mid", or "Emphasis Low" can be selected.

If "Emphasis High" is selected, the image becomes sharper. If "Emphasis Low" is selected, the image appears less distinct.

De-Screen

"De-Screen Level 1", "De-Screen Level 2", "De-Screen Level 3", or "De-Screen Level 4" can be selected.

This option eliminate moirés patterns. To eliminate more effectively, higher level is selected.

◆ White Level Follower



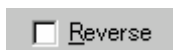
Select this option to scan a document whose background color is not white, such as a newspaper.

Select "Auto", "Enable", or "Disable".

When "Enable" is selected, the document is scanned using background follow-up (for line drawings). When "Disable" is selected, the document is scanned using the standard basic white background (for photographs). When "Auto" is selected, the option automatically switches to the optimal setting based on the specified "Image Mode".

"White Level Follower" is used to adjust the density of the white background of a document and correct variations in the background color by compensating the pixels of scanned images individually.

◆ Reverse



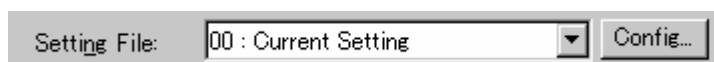
This option specifies whether to reverse the black and white of a scanned image.

If this option is selected, color data is reversed. If this option is not selected, the color values of the reproduced image corresponds to the original image.

Some applications do not permit normal operation. If this occurs, contact the manufacturer of the application.

4.9 Setting the Setting Manager Options

These options are used to manage the setting files, and switch the basic scan dialog display.



Press the [Config] button of the main dialog to open the [Setting Manager] dialog box shown below.

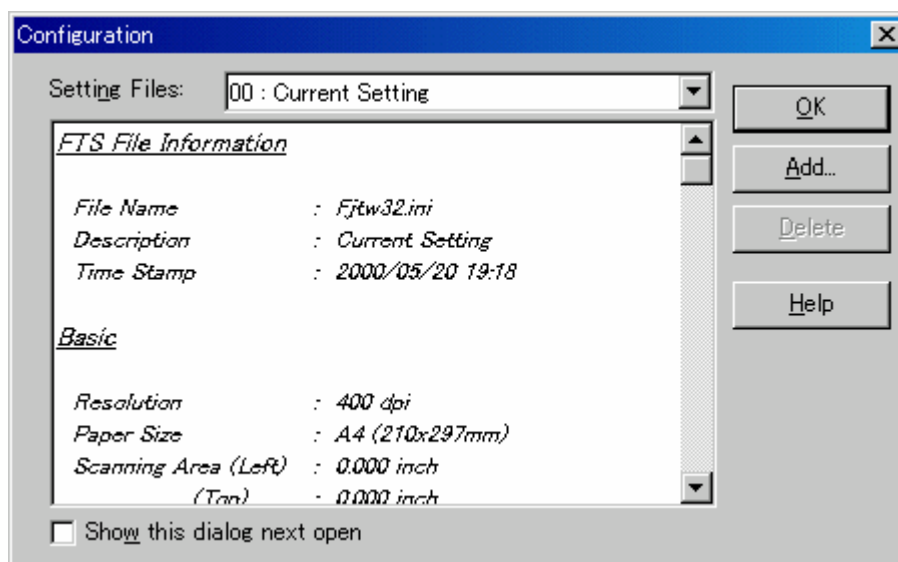
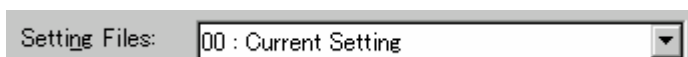



Figure Option dialog box (simplified DTC)

◆ Setting Files

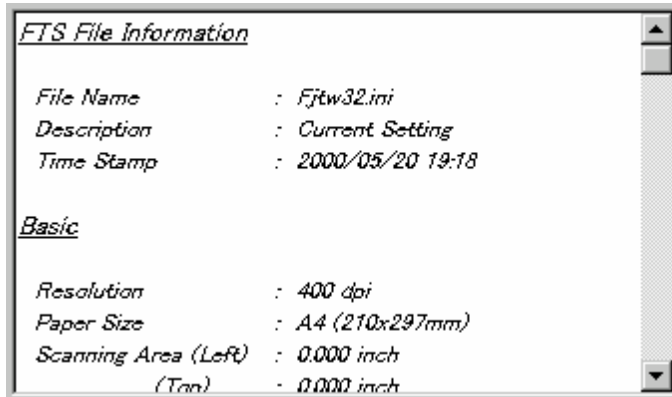


The setting information of the scan conditions can be saved in a “Setting file.”

Scan condition settings that have been set in advance in this dialog can be selected from the list of setting files. This enables selection of all settings at the same time without having to enter the scan conditions one at a time. Press the  button to open the list of setting files.

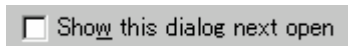
Subsequent scanning operations can be performed effectively by registering several types of scan conditions that are frequently used.

◆ FTS File Information



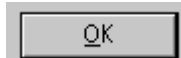
The information of the setting file selected in [Setting Files] is displayed.

◆ [Show this dialog next open] checkbox



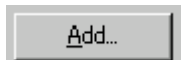
If this checkbox is checked, [Basic Scan Dialog] will be activated the next time the driver is activated.

◆ [OK] button

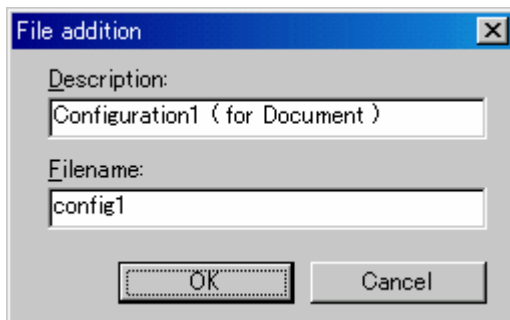


Makes the new setting valid, closes this dialog box, and returns to the main dialog.

◆ [Add] button



Adds the setting of the current driver to a setting file.



Pressing the [Add] button opens the [File addition] dialog.

Enter the [Description] and [Filename] as shown in the example above. Then, press the [OK] button to add the new setting file. To cancel, press the [Cancel] button.

Description: Enter a character string to be displayed in the selection frame of the [Setting Files].

Filename: Specify the name of the file used to save the settings.

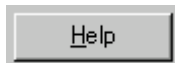
◆ [Delete] button



Deletes unnecessary setting files.

Select the setting file to be deleted and then press the [Delete] button. A confirmation dialog will be displayed. Press the [OK] button to delete the setting file. To cancel, press the [Cancel] button.

◆ [Help] button



Displays online help.

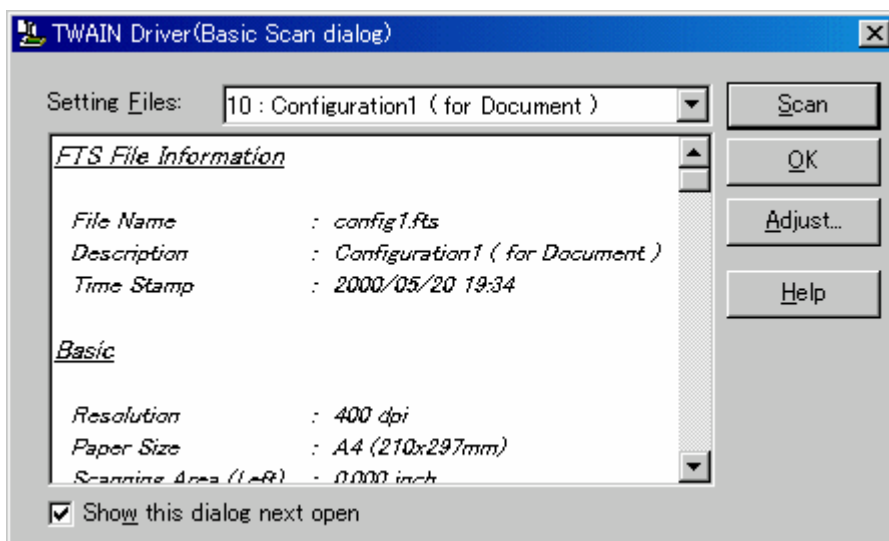
4.10 Basic Scan Dialog

The basic scan dialog contains only the minimum functions required for scanning. The detailed setting functions of the main dialog have been omitted.

Scanning can be easily performed by selecting a registered setting file.

The basic scan dialog is also useful for avoiding incorrect operations when standard work is performed.

By checking the [Show this dialog next open] checkbox of the [Setting Manager] dialog, the basic scan dialog box will be opened instead of the main dialog box at the next activation.



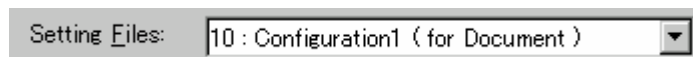
<Scan Procedure>

1. Select the file to be used from the list of setting files.
2. Press the [Scan] button.

→ Scanning is performed based on the settings of the setting file information.

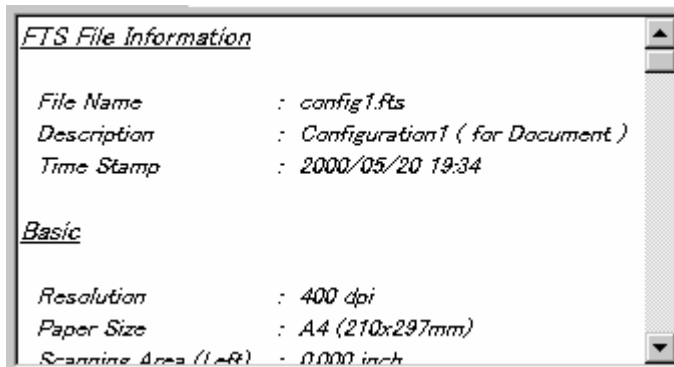
<Configuration>

◆ Setting Files



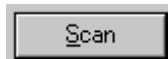
A list of setting files is displayed. When the desired file is selected, the setting information saved in the file will be read and reflected during scanning.

◆ FTS File Information



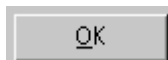
The contents of the selected file are displayed.

◆ [Scan] button



Executes scanning based on the contents of the setting file.

◆ [OK] button



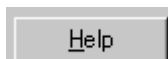
Terminates without performing the scan operation.

◆ [Adjust] button



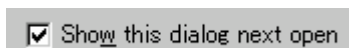
Switches from the basic scan dialog to the main dialog.

◆ [Help] button



Displays online help.

◆ [Show this dialog next open] checkbox



If this checkbox is checked, the [Basic Scan Dialog] will be opened at the next startup. If this checkbox is not checked, the main dialog will be opened at the next startup.

4.11 Download Pattern File

The "download pattern file" of this driver is a file that defines the patterns to be used by the scanner to execute various image processing. This file is available in the following two versions. Each version can be selected using the [Download Selection Dialog] that opens when [Download] is selected.

The file is a text file that conforms to the following rules. Use an appropriate text editing program (for example, "Note Pad" in the operating system) to edit the file.

- ◆ Dithered download pattern file

Any user defined dithered pattern can be used to scan an image by downloading the pattern from the dithered download file to the scanner. The defined pattern becomes effective when [Download Pattern] is selected for [Halftone].

Some models do not support this file. See "Relevant Image Scanner Specification" in Appendix.

Although the standard extension of the file name is ".DTH," there may be exceptions.

Coding configuration:

(n, size in the X direction),(m, size in the Y direction),
(pattern value for the X1/Y1 coordinates),
(pattern value for the X1/Y2 coordinates),
(pattern value for the X1/Y2 coordinates),.....
(pattern value for the Xn/Ym-2 coordinates),
(pattern value for the Xn/Ym-1 coordinates),
(pattern value for the Xn/Ym coordinates)

Meaning of each element:

(n, size in the X direction) indicates the size of the matrix in the X direction. Specify 8 for the scanner supported by this driver.

(m, size in the Y direction) indicates the size of the matrix in the Y direction. Specify 8 for the scanner supported by this driver.

(Pattern value for the Xx/Yy coordinates) contains a values in the range of 0 (bright) to 255 (dark) that specifies the brightness of the X coordinate, x, and the Y coordinate, y.

Note

Use a delimiter other than a number to delimit elements. For most cases, use a comma (,).

Example

8, 8,
128, 128, 128, 128, 128, 128, 128, 128,
255, 128, 128, 128, 128, 128, 128, 128,
255, 255, 128, 128, 128, 128, 128, 128,
255, 255, 255, 128, 128, 128, 128, 128,
255, 255, 255, 255, 128, 128, 128, 128,
255, 255, 255, 255, 255, 128, 128, 128,
255, 255, 255, 255, 255, 255, 128, 128,
255, 255, 255, 255, 255, 255, 128,

◆ Gamma download pattern file

Any user defined gamma correction processing can be performed by downloading the pattern from the gamma download file to the scanner. The defined pattern becomes effective when [Download Pattern] is selected for [Gamma Pattern].

Some models do not support this file. See "Relevant Image Scanner Specification" in Appendix.

Although the standard extension of the file name is ".GMA," there may be exceptions

Creation of a gamma download pattern file can be facilitated using the following utilities for editing the gamma correction pattern:

Coding configuration:

(gray-scale in the X direction),(gray-scale in the Y direction),
(X0 output value),(X1 output value),(X2 output value),.....
(X253 output value),(X254 output value),(X255 output value)

Meaning of each element:

(gray-scale in the X direction) indicates the size and the gray scale of the input value.
(In this driver, this value is fixed at 256.)

(gray-scale in the Y direction) indicates the size and the gray scale of the output value.
(In this driver, this value is fixed at 256.)

(Xx output value) indicates the output value, in the range of 0 (bright) to 255 (dark), for an input value x.

Note

Use a delimiter other than a number to delimit elements. For most cases, use a comma (,).

Example

256, 256,
255, 254, 253, 252, 251, 250, 249, 248, 247, 246, 245, 244, 243,
242, 241, 240, 239, 238, 237, 236, 235, 234, 233, 232, 231, 230,
229, 228, 227, 226, 225, 224, 223, 222, 221, 220, 219, 218, 217,
216, 215, 214, 213, 212, 211, 210, 209, 208, 207, 206, 205, 204,
203, 202, 201, 200, 199, 198, 197, 196, 195, 194, 193, 192, 191,
190, 189, 188, 187, 186, 185, 184, 183, 182, 181, 180, 179, 178,
177, 176, 175, 174, 173, 172, 171, 170, 169, 168, 167, 166, 165,
164, 163, 162, 161, 160, 159, 158, 157, 156, 155, 154, 153, 152,
151, 150, 149, 148, 147, 146, 145, 144, 143, 142, 141, 140, 139,
138, 137, 136, 135, 134, 133, 132, 131, 130, 129, 128, 127, 126,
125, 124, 123, 122, 121, 120, 119, 118, 117, 116, 115, 114, 113,
112, 111, 110, 109, 108, 107, 106, 105, 104, 103, 102, 101, 100,
99, 98, 97, 96, 95, 94, 93, 92, 91, 90, 89, 88, 87, 86, 85, 84,
83, 82, 81, 80, 79, 78, 77, 76, 75, 74, 73, 72, 71, 70, 69, 68,
67, 66, 65, 64, 63, 62, 61, 60, 59, 58, 57, 56, 55, 54, 53, 52,
51, 50, 49, 48, 47, 46, 45, 44, 43, 42, 41, 40, 39, 38, 37, 36,
35, 34, 33, 32, 31, 30, 29, 28, 27, 26, 25, 24, 23, 22, 21, 20,
19, 18, 17, 16, 15, 14, 13, 12, 11, 10, 9, 8, 7, 6, 5, 4, 3, 2, 1, 0

5. Using the Gamma Pattern Editor

5.1 Start-up

Click on "Start" and select "Download Pattern Editor" from "Scanner Utility for Microsoft Windows" under "Programs." The following menu is displayed:

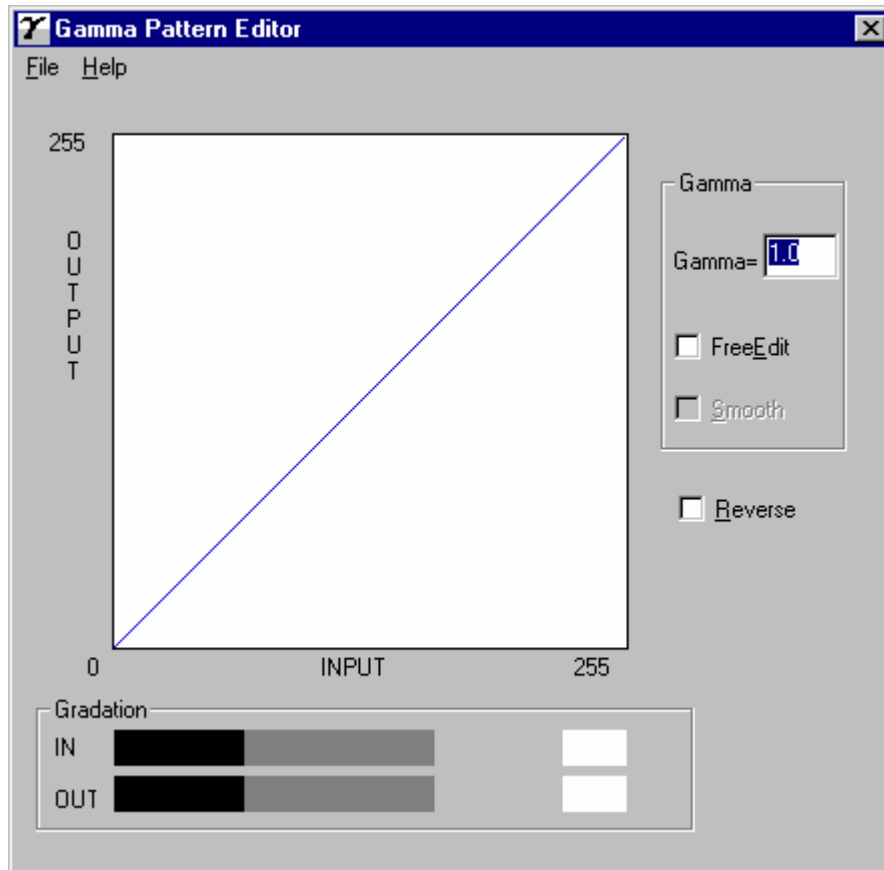
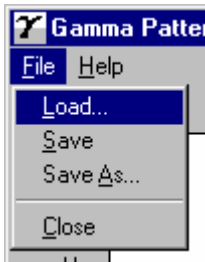


Figure Gamma Pattern Editor Tool start-up menu

5.2 [File] menu



- ◆ [Load]

This menu is used to read the Gamma Download file and display the graph and gradations. The name of the open file is displayed above the graph area.

- ◆ [Save]

The gamma pattern currently being edited is saved in the file whose name is displayed above the graph area. If no filename is displayed, the pattern is named and saved in that file.

- ◆ [Save As]

The gamma pattern currently being edited is named and saved in that file. The saved filename is then displayed above the graph area.

- ◆ [Close]

Select this to exit the editing program.

5.3 [Help] menu



- ◆ [About]

Information related to this editor and its version number is displayed.

5.4 Gamma Pattern Editing

- ◆ Graph Area

The graph area is a 256-dot × 256-dot white square area bordered by black lines, where the relationship between the input values of 0 to 255 (x axis) and output values of 0 to 255 (y axis) is indicated in blue lines. Each graph dot represents one division (unit).

- ◆ Gradation

The input is displayed in black and white in 256 single-dot steps from 0 at the left border to 255 at the right border. The gamma function of the scanner is displayed. After saving it, the displayed (gray scale) gamma function is fixed and constant. The output values are displayed in single dots in relation to the input values and the brightness of the output equipment is displayed. To ensure accurate display, the display must be set for "True-Color" or greater.

- ◆ Gamma

Calculation of the output values is based on the value γ entered in the edit box; the graph and the gradation are then displayed. The values that can be input are integers greater than 0 or fractions.

<<Formula>>
$$\text{Output} = (\text{input} \div 255)^\gamma \times 255 \quad (\text{Input} = 0 - 255)$$

- ◆ Free Edit

Designates whether to enable editing of the graph area directly using the mouse cursor.

If this box is checked, the gamma pattern input edit box cannot be used and only editing using the mouse cursor is supported.

- ◆ Smooth

Designates whether to smooth edited curves. This setting is only valid when Free Edit is selected. In this setting, the curved lines drawn by the mouse are automatically smoothed. This is reflected in the graph and gradation display.

- ◆ Reverse

Designates whether to reverse black and white. When this box is checked, the current output values are converted to (255 - output values).

6. Definition of Scanner and Camera Properties

6.1 Displaying Scanner and Camera Properties

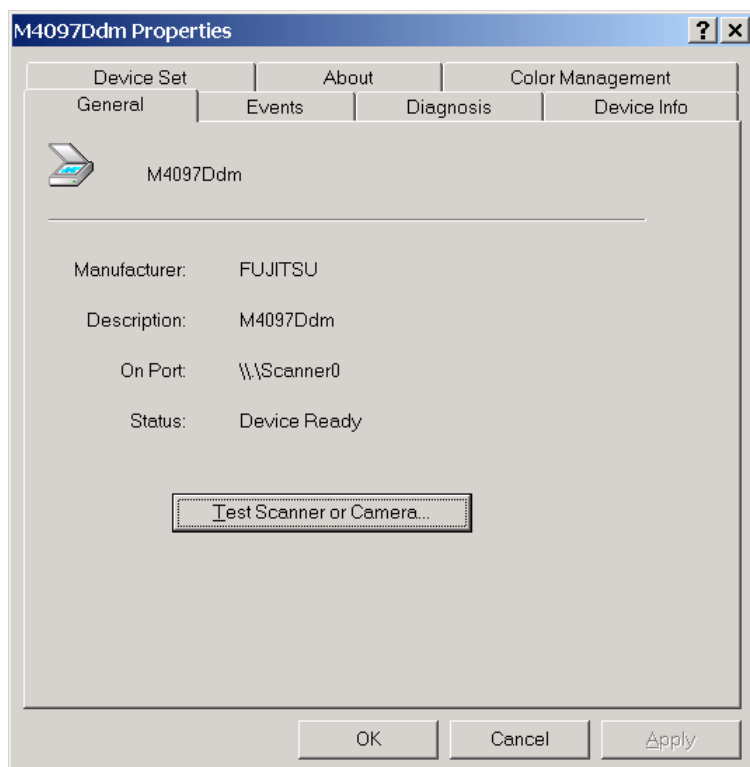
Double-click the [Scanner and Camera] icon on the [Control Panel] to display the corresponding properties dialog box shown below.

If the mini-port driver has been properly installed, the scanner driver to be used is displayed. Select the model name and click the [Properties...] button. The dialog box shown below is displayed.

In this dialog box, the scanner driver can be checked and information related to different kinds of related devices can be confirmed. An explanation of each tab folder and its use is below.

6.2 General Tab Folder

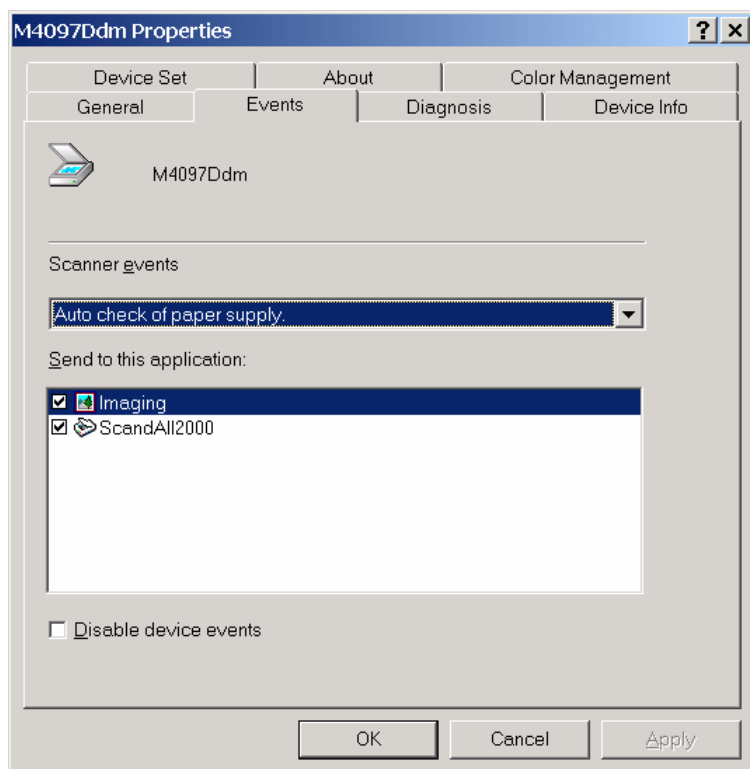
General information on the driver for a connected scanner can be displayed, and the connection can be tested from this folder.



6.3 Event Tab Folder

By defining the settings in this folder, a specified application can automatically be started for use with a connected scanner.

However, the contents of this tab folder are not displayed for devices that are not supported by this function.



◆ Scanner event

The operation selected in this list box immediately enables the specified application to automatically start. The following operations can be selected, but functions may be unavailable depending on the device to be used.

"Auto check of paper supply": If paper is set on the ADF.

"Scan button" or "Start button": If the "Scan" or "Start" button of the device is clicked.

"Send to1-9": If the "SendTo" button of the device is clicked.

◆ Send to the next application

Select the name of the application that can be started by the operation specified in the above list box. Multiple specifications are possible. For multiple specifications, the dialog box for selecting applications to be started is displayed when starting the application.

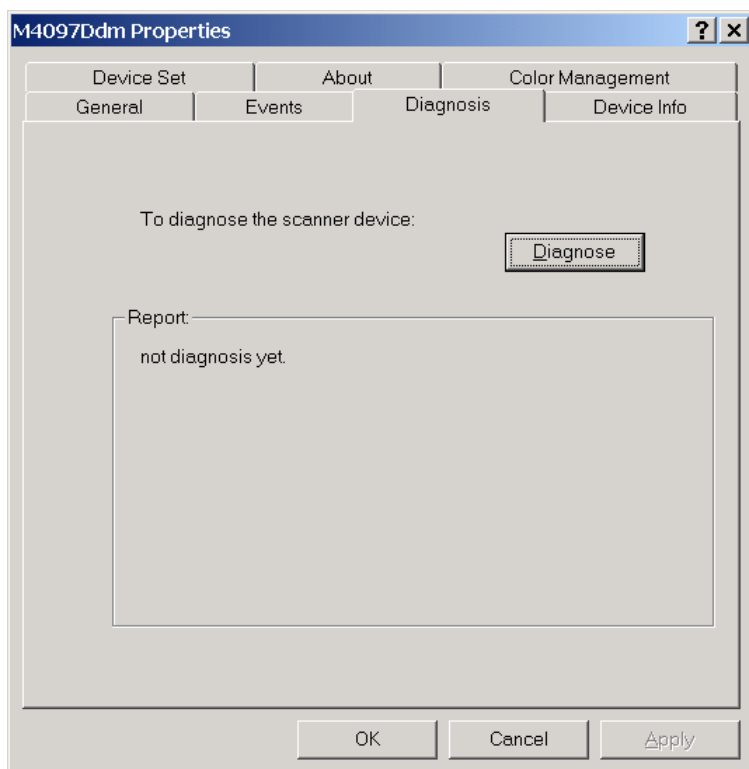
◆ Disable event functions

If these functions are not used, select this check box.

6.4 Diagnostic Tab Folder

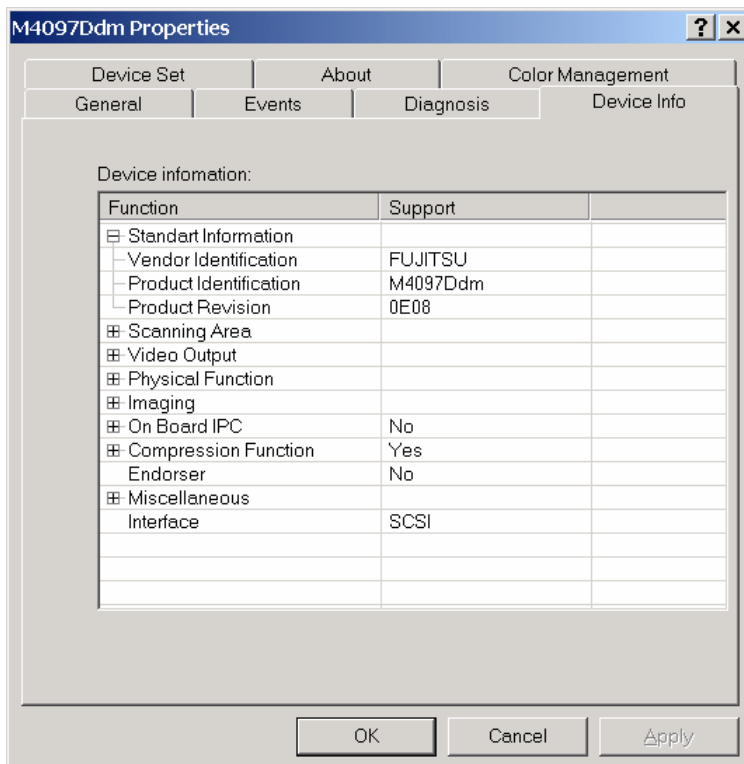
To perform more detailed diagnostic tests than those provided in the general tab folder, click the [Diagnose] button.

In Windows2000, only a user who has administrator authority can run these tests.



6.5 Device Information Tab Folder

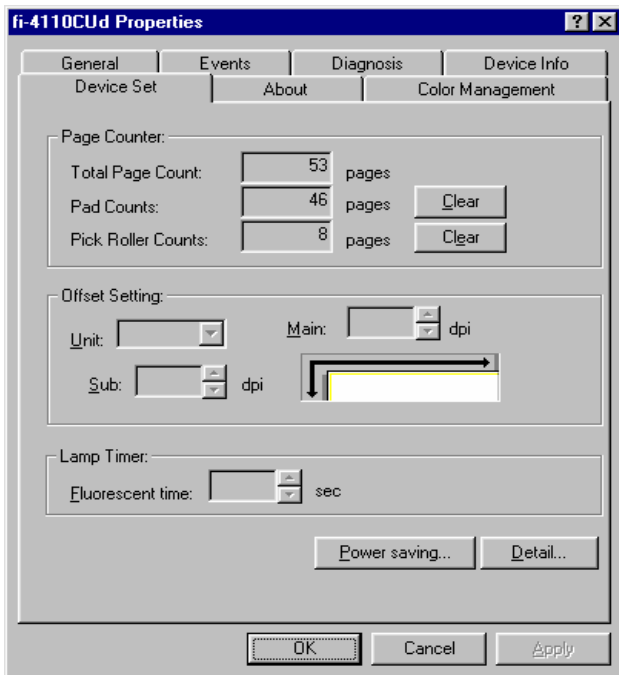
A list of the functions compatible with the selected scanner driver is displayed. The items displayed depend on the selected model of scanner. Only hardware functions are displayed. The functions realized by software are not displayed in this tab folder. Therefore, the displayed content may not match the content specified during reading. The contents of this tab folder are not displayed if the scanner driver is either currently in use or not connected to the computer. If they are not displayed, stop the application being used by the scanner driver or check the connection. Then, select this tab folder again to display the contents.



6.6 Device Setup Tab Folder

Information related to the operation and maintenance of the scanner driver can be displayed and set up. For some scanner models, some items cannot be set up (grayed out). Changing the setup activates the Apply button. The changed setup is reflected on the device only if the Apply button or OK button is clicked. The contents of this tab folder are not displayed if the scanner driver is either currently in use or not connected to the computer. If they are not displayed, stop the application being used by the scanner driver or check the connection. Then, select this tab folder again to display the data.

In Windows2000, only a user who has administrator authority can change the setup from this tab folder.



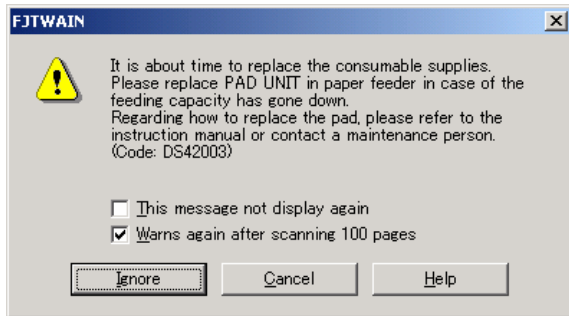
◆ Page counter

An approximate total of the number of pages that the ADF has read is displayed. An equivalent count of the pages read after consumables are replaced is also displayed. To set the consumables counter to zero after replacing consumables, click the [Clear] button. Depending on the device, this operation can be executed using the operation panel of the device. Displayed consumables names or item numbers also vary depending on the device. For information, see the operator's guide of the device.

Note

Depend on some scanner models, once the [Device Set] tab appears, the operation panel is unable to be handled. In this case, close this dialog and turn the power ON/OFF of the scanner. After the scanner setup, the operation panel is able to be handled.

When using a scanner, the following message may be displayed.



If this message appears, replace consumables following the instructions below.

< If replacing consumables immediately >

1. Check [This message not display again.]
2. In cases where consumables are replaced after completing all documents being scanned, click [Ignore]. In cases where scanning is stopped for an immediate replacement, click [Cancel].
3. Following the operator's guide of the device, replace the consumables.
4. Select [Page counter] from [Device setup], click [Clear] button to reset the consumables counter.

< If replacing later (immediate replacement is impossible) >

1. If it is not necessary to display this message again, check [This message not display again]*. If it is necessary to display this message again after scanning xxx pages, check [Warns again after scanning xxx pages].
2. If the scanning is continued, click [Ignore] and close the message. If the scanning is stopped, click [Cancel] and close the message.
3. Replace consumables as soon as possible or when this message appears next time.
4. After the replacement, click [Clear] of [Device Setup] under [Page Counter] to reset the consumables counter.

(* If [This message not display again] is checked, this message will not appear before the consumables counter is reset.)

◆ Offset adjustment

If the written document and the desired read position for scanning are different, fine adjustment is possible. At shipment, the offset has been adjusted to an optimum value within a certain range. Therefore, adjustment is not generally required. The maximum size of changes depends on the device.

◆ Lamp timer

Specify when the lamp turns off. This is the elapsed time after a scan is complete.

◆ Reset

The settings in the tab folder are restored to their initial settings before the dialog box was displayed.

◆ [Power saving mode] button

This specifies the power saving mode.

If this button is clicked, the following dialog box is displayed.



– **Quick Start Mode**

This mode keeps the lamp on regardless the scanner's operating condition, which saves times for lamp to become steady.

– **Low Power Mode**

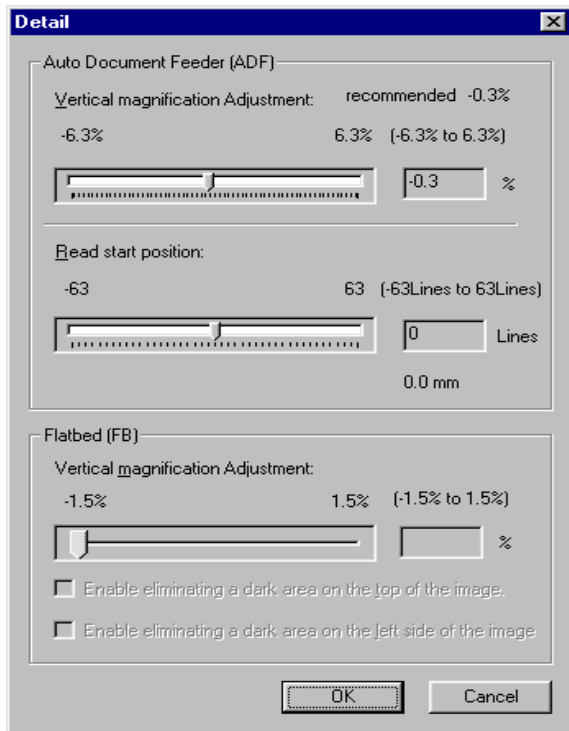
To save the power consumption, this mode turns the lamp off, if the scanner is not operated for 14minutes.

* This button may not be displayed for some scanner models.

◆ [Detail] button

If this button is clicked, the following dialog box is displayed.

Using this dialog box, magnification for the sub-scanning direction and the offset of the leading edge can be changed.



- **Vertical Magnification correction**

The Vertical magnification correction value of sub-scanning direction can be changed.

The magnification of ADF part can be changed in the range of +/- 6.3% based on the setting value at shipping.

The magnification of FB can be changed in the range of +/- 1.5% based on the setting value at shipping.

- **Read start position**

The read start position of sub-scanning direction can be changed. The Offset value (Read start position) can be changed in the range of +/- 63 lines based on the setting value at shipping.

- **Enable eliminating a dark area on the top of the image.**

- **Enable eliminating a dark area on the left side of the image.**

These modes can be selected to eliminate the dark area on the leading edge and the left side appeared when using the flat bed

- **[OK] button**

The adjusted value is written to the EEPROM.

* This button may not be displayed depending on the scanner model.

The available settings also vary depending on the scanner model.
(e.g. For fi-4110CU, only the setting of the ADF part can be changed)

Changing this setting affects scanning operation of the scanner device greatly.

Care must be taken when changing.

6.7 Version Information Tab Folder

The version of this driver and a link to the Fujitsu home page are displayed.

6.8 Color Management Tab Folder

Color profiles assigned to the device can be added or deleted from this folder.

"sRGB Color Space Profile.icm" is the default driver assigned to this driver.

7. Troubleshooting

7.1 Error Messages

7.1.1 Messages from the TWAIN Driver

- The input value is outside the range.
Cause: A value exceeding the range allowed for an input item was input.
User response: Input a value inside the allowed range. Refer to the input item or the image scanner specification for the range.
- The input value is not acceptable.
Cause: A value exceeding the range allowed for an input item was input.
User response: Input a value inside the allowed range. Refer to [Help] of the item or the User's Guide for the correct range.
- This file cannot be removed because it is specified in other side.
Cause: An attempt was made to remove a file using the dither pattern or gamma download pattern file setting dialog. However, the file is being used for the other side (front side if back side or back side if front side).
User response: Before removing the file, change the setting of the other side and then remove.
- The initial value data file contains an invalid value. The standard value is set.
Cause: A value outside the specified range, or invalid text was found in the initial-value data file (the specific item involved is indicated by Entry=XXXXX). If the file has been modified, the setting value for the item may be wrong. If the file has not been rewritten, the file may have been damaged.
User response: The value is set to a standard value. Be sure to check the hard disk (chkdsk/scandisk) and check for computer viruses regularly.
- The value is higher than the maximum scanning size. Either the resolution value or the scanning area has to be reduced.
Cause: A value exceeding the data capacity of the scanner was specified. As the resolution is increased, the amount of data to be scanned also increases.
User response: Decrease the resolution or reduce the size of the scan area.

- The value for custom paper is higher than the maximum scan size. Width needs to equal 279 mm or less and length needs to equal 420 mm or less.
- The value for custom paper is higher than the maximum scan size. Width needs to equal 11 inch or less and length needs to equal 16.53 inch or less.
- The value for custom paper is higher than the maximum scan size. Width needs to equal xxx pixel or less and length needs to equal xxx pixel or less.

Cause: A value exceeding the limit applicable to the scan area of the scanner was specified.

User response: To specify a custom paper size, specify the value that is smaller than the value applicable to the device.

- The value for custom paper is greater than the maximum scan size. Width need to less equal 259mm.
- The value for custom paper is greater than the maximum scan size. Width need to less equal 10.24inch.
- The value for custom paper is greater than the maximum scan size. Width need to less equal 2048pixel.

Cause: A value exceeding the limit applicable to the scan area of the scanner was specified.

User response: To specify a custom paper size, specify the value that is smaller than 260mm (10.24inch, 2048pixel)

- The resolution must be less or equal to xxx dpi when scanning in Gray Scale.
- The resolution must be less or equal to xxxdpi when scanning in Color.
- Cannot specify Long Page Scan. Width need to less equal 400dpi.

Cause: There is a limit on the resolution when gray-scale scanning, long page scanning or color scanning is used.

User response: Specify a resolution value that is below the indicated xxx dpi.

- Cannot specify Gray Scale with Custom resolution.
- Cannot specify Color with Custom resolution.

Cause: Custom resolution was designated when Gray Scale or Color was designated.

User response: Designate a resolution value other than Custom.

- Cannot specify Gray Scale with duplex document.
Cause: Duplex scanning is specified with Gray Scale specified.
User response: At duplex scanning, select Black/white binary or Half tone for the [Image type].

- Cannot specify Individual Setting with Gray Scale.
- Cannot specify Long Page Scan with Gray Scale.
Cause: Gray Scale and Individual Setting are specified at the same time.
Gray Scale and Long Page Scanning are specified at the same time.
User response: Uncheck Individual Setting when specifying Gray Scale.
At Long Page scanning, select Black/white binary or Half tone for the [Image type].

- Dither pattern file not found.
Cause: File download has been specified, but a file has not been selected.
User response: Use the [File ...] button to specify a file.

- Gamma pattern file not found.
Cause: File download has been specified, but a file has not been selected.
User response: Use the [File ...] button to specify a file.

- Selected file could not deleted.
Cause: If the selected setting file is write-protected, it cannot be deleted.
User response: Use Explorer to delete the file later.

- Description not specified.
Cause: The description of the setting file has not been specified.
User response: Enter the description of the setting file in the description field. Then, try scanning again.

- Filename not specified.
Cause: The filename of the setting file has not been specified.
User response: Enter the filename of the setting file. Then, try scanning again.

- Specified string is too long.

Cause: The specified string is too long. Up to 128 en-size characters and up to 64 em-size characters can be specified.

User response: User response: Reduce the number of characters in the string so that they do not exceed 128 en-size characters. Then, try scanning again.

- Cannot specify next words for filename. \:;?'"<>|.

Cause: The specified filename contains one or more of the following characters: \:;?'"<>|.

User response: Enter a file name that does not contain the above characters. Then, make the settings again.

- The image scanner cannot be found.

Cause: Possible causes include the following: an image scanner that is not supported by this driver has been connected, no image scanner has been connected, or the cable is not connected.

The scanner is used by other application.
(This Driver can't be used at the same time with more than one application.)

User response: Check the connection of the image scanner.

Check that the scanner is not used by other application.
(In the case of Windows XP, [Switch User] lets another user log on while your programs and files remain open. Therefore, when you log on with [Switch User], it has the possibility that another user have already used the driver.

- The specified image scanner is being used.

Cause: The image scanner may be already in use by another application, or the TWAIN driver may have been started twice.

User response: User response: After all applications are terminated, restart the image scanner for scanning.

- An input-output error occurred in the image scanner.

Cause: A fault occurred during the scan operation of the image scanner. There may be a fault in the image scanner itself.

User response: Turn off the power of all devices, then turn on the power of the computer before turning on the scanner and retry scanning. If the error still occurs, contact the retail store where the image scanner was purchased, or the nearest service center.

- Paper jammed in the ADF
 - Cause: A paper jam occurred in the device.
 - User response: Turn off the power of the device, then remove the paper from inside the device. Removing the paper by using excessive force will result in device failure, so be careful.

- The hopper tray is open. Reinsert the document and close the tray.
 - Cause: The document tray is open.
 - User response: For double-sided scan, close the document tray.

- No paper in the ADF
 - Cause: Although ADF was selected as the paper feeding method, no paper is found in the document tray.
 - User response: Select another paper feeding method or set the document in the document tray.

- The hopper tray is open, or No paper in the ADF.
 - Cause: The hopper tray cover is open, or there is no paper in the ADF.
 - User response: Close the hopper tray cover, or load paper.

- Insufficient buffer memory size of scanner device for current scanning parameters. Please reduce the scanning area or the resolution, or install additional memory in the scanner.
 - Cause: A memory option has not been installed in the image scanner. Otherwise, a large area or resolution that is not supported by the image scanner has been specified. The memory inside the scanner may be insufficient due to the excessive data size of the scanning image.
 - User response: Reduce the scanning area or resolution. Otherwise, install the memory option. Refer to the User's Guide of the image scanner for more information. In color scanning, try to increase the data compression ratio.

- The current parameter(s) is (are) not allowed. Please use (an)other parameter(s) and try scanning again.
 - Cause: An incorrect value has been specified for the image scanner. The problem may be due to an illegal combination with the specification value from the application.
 - User response: Change the specification values. Then, try scanning again.

- The scanner is in an irregular status; fuse is broken, etc. Please check the scanner status.

Cause: A scanner fault such as a blown fuse or foreign matter in the scanning section has occurred.

User response: Check the scanner status. If a fuse has blown, replace the fuse. If there is foreign matter in the scanning section, remove the foreign matter. If the error persists, contact the retail store where the image scanner was purchased or the nearest maintenance and service center.

Ink cartridge is not installed in the imprinter properly. Please check it and try.

Cause: The imprinter (Endorser) has no ink cartridge or the ink cartridge may be mounted improperly.

User response: Check that the ink cartridge of the imprinter is mounted properly and scan again.

- Imprinter position is out of paper. Please check the imprinter position and try again.

Cause: Printing is not available because the printing part is outside the paper width.

User response: Adjust the imprinter so that the printing part is settled within the paper width.

- A Hardware Error occurred on the imprinter option.

Cause: Failure on Imprinter or Endorser.

User response: Please check if the Imprinter or the Endorser is installed completely. If the error occurs after checking the Imprinter or the Endorser, please contact the retail store where the product was purchased or the nearest service center.

- The double feed is detected.

Cause: The papers are scanned with double feeding. (One paper stuck to another)

User response: Remove the papers stopped by double feeding, and reset them.

- Memory is insufficient.
 - Cause: Insufficient memory for scanning. The memory available may be insufficient because an application consuming much GDI memory is operating, too many other programs operate at the same time, or there are too many registered device drivers. The user may mistakenly think that adding more memory will solve this problem. However, in most cases, memory shortage is due to insufficient conventional memory (called the main memory within 640 kilobytes). Checking CONFIG.SYS and AUTOEXEC.BAT may be a better solution.
 - User response: Cancel the registration of device drivers that are irrelevant and make sure that only the absolutely necessary programs are operating. Use the memory optimization tool to allocate as much conventional memory as possible.

- An error occurred in the temporary file.
 - Cause: Accessing the internal temporary file of the scanned image is causing the error. The disk space may be insufficient, the temporary file may be damaged, or other programs may be affecting disk access.
 - User response: Increase the free space of the disk. Check the hard disk (chkdsk and scandisk). Make sure that no other program is accessing the disk. If the error message persists, contact the retail store where the product was purchased or the nearest service center.

- Download file not found.
 - Cause: A file specified as a dither pattern or gamma pattern cannot be found.
 - User response: Check that the download file is in the specified directory. Otherwise, use the file selection dialog to specify an available file.

- Illegal format or data in download file.
 - Cause: The format of the specified download file is illegal or the data is incorrect.
 - User response: User response: Use an editor to check file format and data.

- ASPI manager not found.
 - Cause: The ASPI manager may not have been installed, or may have been deleted.
 - User response: Reinstall the products, including the ASPI manager attached to the SCSI board. Then reboot the PC.

- Mini Driver not found.

Cause: The Mini driver may not have been installed, or may have been deleted.

User response: Install the mini-port driver following the instructions mentioned in “3.2 Installation of the mini driver”.

- Scanner DLL file not found.

Cause: An image scanner was selected, but the DLL file of the selected image scanner has not been installed in the directory in which this driver is installed.

User response: Perform the setup again.

- A parameter error has occurred (internally)
- The calling procedure is invalid (internally).
- The area is specified incorrectly (internally).
- The calculation result exceeded the value that can be expressed (internally).
- User definition is not registered (internally).
- Illegal value is received (internally).

Cause: This is a program error that occurs during command exchange between the driver and the image scanner.

User response: Try again by rebooting the machine. If the error persists, contact the retail store where the product was purchased or the nearest service center.

- A general fault of the MSG_XXXXX response (internally).

Cause: This is a program error that usually occurs during internal message transfer. This message involves the sub-messages described later.

User response: Contact the retail store where the product was purchased or the nearest service center.

- A general fault of the DAT_XXXXX response (internally).

Cause: This is a program error that usually occurs during internal data transfer. This message involves the sub-messages described later.

User response: Contact the retail store where the product was purchased or the nearest maintenance service center.

- A general fault of the DAT_XXXXX, MSG_SET, and unsupported type response. (Internally)
 - Cause: This is a program error that usually occurs while making the internal data settings.
 - User response: Contact the place of purchase or your nearest maintenance and service center.

- An undefined error occurred
- Processing cannot be continued because of insufficient memory.
- The data source cannot be found.
- The driver is connected to a maximum number of applications supported.
- An operation error occurred.
- An invalid function is specified.
- Unpermitted combination of MSG DG DAT.
- An invalid value is specified.
- An invalid procedure of DG DAT MSG is specified.
 - Cause: These sub-messages are added to the error messages "General MSG_XXXXX response violation (internal)" and "General DAT_XXXXX violation (internal)." These sub- messages indicate details about the programming errors that occur during message and data processing.
 - User response: Contact the retail store where the product was purchased or the nearest service center.

7.1.2 Error messages relating to gamma correction pattern editing

- Enter a positive decimal value.
Cause: A value other than a number has been entered as the gamma correction value.
Alternatively, 0 or a negative value has been entered.
User response: Reenter a valid value.
- The file could not be created.
Cause: The file for saving could not be created. There is insufficient space to save the file or the disk to which the file was to be saved is corrupted. Alternatively, writing to the directory in which the file was to be saved may not be allowed or other programs relating to disk access may be affecting performance.
User response: Increase the amount of available space on the disk.
Use a utility such as chkdsk or scandisk to check the hard disk.
Ensure that any background programs that access the disk are not operating
If this error message continues to be displayed, contact the place of purchase or your nearest maintenance and service center.
- The file cannot be opened.
Cause: The file could not be opened.
The specified file name may be incorrect or the disk from which it is being read may be corrupted. Alternatively, the specified file may be a write-only file or other programs relating to disk access may be affecting performance.
User response: If the specified filename is correct, use a utility such as chkdsk or scandisk to check the hard disk. Ensure that no background programs that access the disk are operating.
If this error message continues to be displayed, contact the place of purchase or your nearest maintenance and service center.
- There is a file formatting error.
Cause: There is an error in the format of the specified file. Either an incorrect file has been specified or the content of the specified file is incorrect.
User response: After checking the users' manual, check that the content of the specified file is correct.

7.2 Device Trouble Related to Operation

- The [Scan] button is pressed, but scanning is not performed.
Cause: Has the scanner power been turned on? Has the SCSI cable been connected correctly? Has the correct device type been selected using [Select TWAIN Input Device]?

- The scanner appears to be operating, but no image is displayed.
Cause: Has the SCSI cable between the scanner and the main unit been connected correctly?
Is the [Brightness] value or [Threshold] value too small?
When the [Minimize] button is pressed, is the [Restore] button displayed?
Is the application set to perform only file output?
User response: If the [Restore] button is displayed after the [Minimize] button is pressed, the problem could be the display driver that is being used. Contact the manufacturer of the display driver.
If a file has been selected as output destination with the environment settings by the image scanner operation confirmation utility, try to change to screen output.

- When you don't know how to replace consumables.
User response: Refer to section 6.6 "Device Setup Tab Folder"- [Page counter] for replacement procedure of consumables.
Also see the Operator's guide of the scanner for how to replace consumables.

7.3 Device Trouble Related to Installation

- Though the PC is activated after connecting the scanner device, the scanner device is not detected automatically.

Cause: Check the followings

1. Is the power of the scanner device turned on?
Is the cable connected correctly?
Has an error occurred?
2. Has the driver of old version already been installed?
3. Was the installation terminated incompletely at the previous time?
4. Isn't the EZ-SCSI of Adaptec installed?

User response: Refer to the section 3.5 “When the scanner is not detected automatically” to check the current state and perform the installation by the method appropriate for that state.

- The scanner does not scan, though the driver has been installed.

Cause: Check the followings.

1. Have the Mini driver and the data source been installed in the right order? (If either of them has not been installed, the scanner does not operate normally)
2. Is the scanner selected correctly in the application software being used?

User response:

1. Follow the procedure given in the chapter 3 “Installation” and perform the installation correctly.
2. Refer to the application software manual and select the scanner to use correctly to perform scanning.

- Cannot install the driver on WindowsXP.

Cause: When you use fi-4110CU (M3091DC) or fi-4210C (M3092DC) scanner, a driver bundled to WindowsXP may be automatically installed.

User response: Refer to “<Using fi-4110C (M3091DC), fi-4210C (M3092DC) with WindowsXP>” of “Other instructions” in section 3.1.

8. Appendix

8.1 Relevant Image Scanner Specification

<u>Product:</u>	<u>M3093GX¹ (device name: fi-4320S)</u>
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Document fixed, scanner unit moving (flat bed), Automatic Document Feeder (ADF)
Light source:	Xe discharge tube (Green)
Basic resolution:	400 dpi
Output resolution:	Standard: 400, 300, 240, 200 dpi With image processing option: 50 dpi to 800 dpi (at steps of 1 dpi)
Grayscale levels (internal):	8 bit 256 levels
Grayscale output:	Enabled (8 bits)
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
Flat bed scanning speed:	1.6 sec or less (A4, 200 dpi)
ADF scanning speed ² :	27 pages/minute (200 dpi, A4, 55 kg)
ADF chuter capacity:	Maximum 50 sheets, ream weight: 55kg, A4
Document size ³ :	Maximum 216 mm × 356 mm Legal size paper
Supported regular paper:	A4, A5/A5 Landscape, A6/A6 Landscape, B5, B6/B6 Landscape, Letter, Legal, US Executive
Isolation specification:	Specified (one location)
Background compensation:	Enabled
Contrast setting:	256 steps
Gamma pattern:	3 internal types (can be downloaded)
Image processing function:	Simplified Dynamic Threshold(SDTC) Image processing circuit II required, Edge emphasis, Edge extraction, Automatic separation, Mirror image, Reverse image, Dynamic Threshold(DTC), Smoothing, Filtering, Noise removal
Interface:	SCSI-II
Batch Detection:	Enabled
Blank page skip:	Enabled (only when ram cache is used)

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1. Use of this scanner requires that the image compression option board (CMP-2) be installed in the scanner.
 2. This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.
 3. Not all sizes of paper can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

<u>Product:</u>	<u>M3093DG (fi-4320)</u>
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Document fixed, scanner unit moving (flat bed) Automatic Document Feeder (ADF) simultaneous double-sided reading
Light source:	Xe discharge tube (Green)
Basic resolution:	400 dpi
Output resolution:	Standard: 600 ¹ , 400, 300, 240, 200, 150, 100 dpi With image processing option: 50 dpi to 800 dpi (at steps of 1 dpi)
Grayscale levels (internal):	8 bit 256 levels
Grayscale output:	Enabled (8 bits)
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
Flat bed scanning speed ² :	1.6 sec or less (A4, 200 dpi)
ADF scanning speed:	Single-sided: 27 pages per minute (200 dpi, A4, 55 kg)
Double-sided:	22.5 pages per minute (200 dpi, A4, 55 kg) (= 45 screens per minute)
ADF chuter capacity:	Maximum 50 sheets, (ream weight: 55kg, A4 [High quality paper, normal temperature and humidity])
Document size:	Maximum 216 mm × 356 mm
Supported regular paper ³ :	A4, A5/A5 landscape, A6/A6 landscape, B5, B6/B6 landscape, Letter, Legal, US Executive
Scanning area specification:	Specified (one location)
White level follower:	Enabled
Contrast setting:	256 steps
Gamma pattern:	3 internal types (can be downloaded)
Image processing function:	Simplified Dynamic Threshold (SDTC) With image processing option Edge emphasis, Edge extraction, Automatic separation, Mirror image, Reverse image, Dynamic Threshold (DTC), Smoothing, Filtering, Noise removal
Interface:	SCSI-II
Batch Detection:	Enabled
Blank page skip:	Enabled (only when ram cache is used)
Automatic Size and Skew detection:	End of Page Detection

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1. An eight-megabyte expanded memory option can be loaded in some models.
 2. This speed is only specified in the scanner itself. The actual reading speed may vary depending on the system configuration.
 3. Not all sizes of paper can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

<u>Product:</u>	<u>fi-4340C</u>
Type:	Desktop
Image sensor:	Color CCD, Reduced optical system
Operating method:	Document fixed Flat bed, Automatic Document Feed(ADF), simultaneous double-sided reading Long page scanning (216mm×1541mm)
Light source:	Fluorescent tube (White)
Basic resolution:	400 dpi
Output resolution:	Standard: 50 dpi to 800 dpi (at steps of 1dpi)
Grayscale levels (internal):	10 bit 1024 levels
Grayscale output:	Enabled (8 bits)
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
Color	24bit
Scanning speed:	B/W : 1.2 sec or less (200 dpi, A4) Color : 2.8 sec or less (200 dpi, A4)
ADF scanning speed ¹ :	B/W Single sided: 40 pages per minute (200 dpi, A4, 55 kg) Double sided: 40 pages per minute (200 dpi, A4, 55kg) (=80 screens per minute) Color Single sided: 16 pages per minute (200 dpi, A4, 55 kg) Double sided: 24.5 pages per minute (200 dpi, A4, 55kg) (=29 screens per minute)
ADF chuter capacity:	Maximum 100 sheets, ream weight: 55 kg, A4 [High quality paper, normal temperature and humidity]
Document size:	Maximum 216 mm × 297 mm or Maximum 216mm × 1541 mm with Long Page Scanning Mode
Supported regular paper ² :	A4, A5/A5 Landscape, A6/A6 Landscape, B5, B6/B6 Landscape, Letter., Legal
Isolation specification:	Specified (one location)
Background compensation:	Enabled
Contrast setting:	256 steps
Gamma pattern:	3 internal types (can be downloaded)

¹ This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.

² Not all paper sizes can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

Image processing function:	Simplified Dynamic Threshold (SDTC), Edge emphasis, Edge extraction, De-Screen, SEE(Selectable Edge Enhancement), Reverse image, 256Color, 8 Color With image processing option Dynamic Threshold (DTC), Smoothing, Filtering, Noise removal, Automatic Separation
Imprinter (Endorser):	With imprinter option (Reverse side, minimum left margin printing position of 7 mm) ¹ Maximum number of characters to be printed: 40 characters Counter display range: 0 to 65535 (at 5 digits display) 0 to 16777215 (at 8 digits display) Direction(Printing): Top to Bottom, Bottom to Top
Interface:	SCSI-II
Batch Detection:	Enabled
Double feed detection:	Enabled
Long page scanning:	Enabled (front side and both sides)
Automatic Size and Skew detection :	Page End Detect, Automatic Page Size Detect, Black Background
Blank page skip:	Enabled (only when ram cache is used)

¹ If 0 mm is specified as the endorser print position, printing will begin 7 mm from the edge of the page.

Product:	M3096GX¹ (fi-4620S)
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Document fixed, scanner unit moving (flat bed), Automatic Document Feed (ADF)
Light source:	Xe discharge tube (Green)
Basic resolution:	400 dpi
Output resolution:	Standard: 400, 300, 240, 200 dpi With image processing option: 50 dpi to 800 dpi (at steps of 1)
Grayscale levels (internal):	8 bit 256 levels
Grayscale output:	Enabled (8 bits)
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
Flat bed scanning speed:	2.0 sec or less (A4, 200 dpi)
ADF scanning speed ²:	21 pages/minute (200 dpi, A4, 55 kg)
ADF chuter capacity:	Maximum 50 sheets, (ream weight: 55 kg, A4 [High quality paper, Normal temperature and humidity])
Document size:	Maximum 297 mm × 432 mm A3 or Double letter sized paper
Supported regular paper ³:	A3, A4/A4 Landscape, A5/A5 Landscape, A6/A6 Landscape, B4, B5/B5 Landscape, B6/B6 Landscape, Letter, Letter Landscape, Legal, Double letter, US Executive/US Executive Landscape
Scanning area specification:	Specified (one location)
White level follower:	Enabled
Contrast setting:	256 steps
Gamma patterns:	3 internal types (can be downloaded)
Image processing function:	Simplified Dynamic Threshold (SDTC) Image processing option installed Edge emphasis, Edge extraction, Automatic separation, Mirror image, Reverse image, Dynamic Threshold (DTC), Smoothing, Filtering, Noise removal
Interface:	SCSI-II
Batch Detection:	Enabled
Blank page skip:	Enabled (only when ram cache is used)

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1. Use of this scanner may require installation of the optional image compression option board (CMP-2) in the scanner device.
 2. This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.
 3. Not all sizes of paper can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

<u>Product:</u>	M3097G ¹
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Document fixed, scanner unit moving (flat bed), Automatic Document Feed (ADF)
Light source:	Fluorescent tube (Green)
Basic resolution:	400 dpi
Output resolution:	Standard: 400, 300, 240, 200 dpi With image processing option: 50 dpi to 1,600 dpi (at steps of 1)
Grayscale levels (internal):	8 bit 256 levels
Grayscale output:	Enabled (8 bits) Some release version of scanner do not support gray-scale output format
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
Flat bed scanning speed:	1.3 sec or less (A4, 200 dpi) 3.7 sec or less (A3, 400 dpi)
ADF scanning speed ² :	36 pages/minute (200 dpi, A4, 55 kg)
ADF chuter capacity:	Maximum 100 sheets, (ream weight: 55 kg, A4 [High quality paper, Normal temperature and humidity])
Document size:	Maximum 297 mm × 432 mm
Supported regular paper ³ :	A3, A4/A4 Landscape, A5/A5 Landscape, A6/A6 Landscape, B4, B5/B5 Landscape, B6/B6 Landscape, Letter/Letter Landscape, Double Letter, Legal, US Executive/US Executive Landscape
Scanning area specification:	Specified (one location)
White level follower:	Enabled
Contrast setting:	256 steps
Gamma pattern:	3 internal types (can be downloaded)
Image processing function:	Simplified Dynamic Threshold (SDTC) Image processing option installed Edge emphasis, Edge extraction, Automatic separation, Mirror image, Reverse image, Dynamic Threshold (DTC), Smoothing, Filtering, Noise removal
Batch Detection:	Enabled
Blank page skip:	Enabled (only when ram cache is used)

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1. Use of this scanner may require installation of the optional image compression board (CMP-2).
 2. This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.
 3. Not all sizes of paper can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

Product:	M3097DG
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Document fixed, scanner unit moving (flat bed), Automatic Document Feed (ADF) Simultaneous double-sided reading
Light source:	Xe discharge tube (Green)
Basic resolution:	400 dpi
Output resolution:	Standard: 600, 400, 300, 240, 200, 150, 100 dpi With image processing option: 50 dpi to 800 dpi (at steps of 1 dpi)
Grayscale levels (internal):	8 bit 256 levels
Grayscale output:	Enabled (8 bits)
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
Flat bed scanning speed:	1.3 seconds or less (A4, 200 dpi)
ADF scanning speed ¹:	Single sided: 36 pages per minute (200 dpi, A4, 55 kg) Double sided: 30 pages per minute (200 dpi, A4, 55 kg) (= 60 screens per minute)
ADF chuter capacity:	Maximum 100 sheets, (ream weight: 55 kg, A4 [High quality paper, Normal temperature and humidity])
Document size:	Maximum 297 mm × 432 mm
Supported regular paper ²:	A3, A4/A4 Landscape, A5/A5 Landscape, A6/A6 Landscape, B4, B5/B5 Landscape, Double Letter, Letter/Letter landscape, Legal, US Executive/ US Executive Landscape
Cutout specification:	Specified (one location)
Background compensation:	Enabled
Contrast setting:	256 steps
Gamma pattern:	3 internal types (can be downloaded)
Image processing function:	Simplified Dynamic Threshold (SDTC) With image processing option Edge emphasis, Edge extraction, Automatic separation, Mirror image, Reverse image, Dynamic Threshold (DTC), Smoothing, Filtering, Noise removal.
Interface:	SCSI-II
Batch Detection:	Enabled
Automatic Size and Skew detection:	End of Page Detection
Blank page skip:	Enabled (only when ram cache is used)

1. This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.

2. Not all paper sizes can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

<u>Product:</u>	<u>M3099G, M3099GX</u>
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Automatic Document Feed (ADF), simultaneous double-sided reading
Light source:	Fluorescent tube (Green)
Basic resolution:	Horizontal scanning: 200 dpi
Output resolution:	Standard: 400, 300, 240, 200, dpi With image processing option: 50 dpi to 400 dpi (at steps of 1 dpi)
Grayscale levels (internal):	8 bit 256 levels
Grayscale output:	Disabled
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
ADF scanning speed ¹ :	<M3099G> Single sided: 55 pages per minute (200 dpi, A4, 55 kg) Double sided: 50 pages per minute (200 dpi, A4, 55 kg) (= 100 screens per minute) <M3099GX> Single sided: 60 pages per minute (200 dpi, A4, 55 kg) Double sided: 50 pages per minute (200 dpi, A4, 55 kg) (= 100 screens per minute)
ADF stacker capacity:	<M3099G> Maximum 500 sheets, ream weight: 55 kg, A4 <M3099GX> Maximum 1,000 sheets, ream weight: 55 kg, A4
Document size:	Maximum 297 mm × 432 mm
Supported regular paper ² :	A3, A4/A4 Landscape, A5/A5 Landscape, A6/A6 Landscape, B4, B5/B5 Landscape, B6/B6 Landscape, Double Letter, Letter/Letter Landscape, Legal, US Executive/US Executive Landscape
Cutout specification:	Specified (one location)
Background compensation:	Enabled
Contrast setting:	256 levels
Gamma pattern:	3 internal types (can be downloaded)
Image processing function:	Simplified Dynamic Threshold (SDTC) With image processing option

1. This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.

2. Not all paper sizes can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

Edge emphasis, Edge extraction, Automatic separation, Mirror image, Reverse image, Dynamic Threshold (DTC), Smoothing, Filtering, Noise removal

Imprinter (Endorser): With imprinter (endorser) option
(Reverse side, minimum left margin printing position of 20 mm)¹
Maximum number of characters to be printed: 20 characters
Counter display range: 0 to 65535 (5 digits display)
Direction (Printing): Top to Bottom

Interface: SCSI-II

Batch Detection: Enabled

Blank page skip: Enabled (only when ram cache is used)

¹ . If 0 mm is specified as the endorser print position, printing will begin 20 mm from the edge of the page.

<u>Product:</u>	<u>M3099GH</u>
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Automatic Document Feed (ADF), simultaneous double-sided reading
Light source:	Fluorescent tube (Green)
Basic resolution:	200 dpi
Output resolution:	Standard: 400, 300, 240, 200, dpi with image processing option: 50 dpi to 400 dpi (at steps of 1 dpi)
Grayscale levels (internal):	8 bit 256 levels
Grayscale output:	Disabled
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
ADF scanning speed ¹ :	Single sided: 80 pages per minute (200 dpi, A4, 55 kg)
Double sided:	60 pages per minute (200 dpi, A4, 55 kg) (= 120 screens per minute)
ADF chuter capacity:	Maximum 1,000 sheets, (ream weight: 55 kg, A4 [High quality paper, Normal temperature and humidity])
Document size:	Maximum 216 mm × 356 mm
Supported regular paper ² :	A4/A4 Landscape, A5/A5 Landscape, B5, B6/B6 Landscape, Letter, Legal, US Executive
Cutout specification:	Specified (one location)
White level follower:	Enabled
Contrast setting:	256 steps
Gamma pattern:	3 internal types (can be downloaded)
Image processing function:	Simplified Dynamic Threshold (SDTC) With image processing option Edge emphasis, Edge extraction, Automatic separation, Mirror image, Reverse image, Dynamic Threshold (DTC), Smoothing, Filtering, Noise removal

1. This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.

2. Not all paper sizes can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

Imprinter (Endorser): With imprinter (endorser) option
(Reverse side, minimum left margin printing position of 20 mm)¹
Maximum number of characters to be printed: 20 characters
Counter display range: 0 to 65535 (5 digits display)
Direction(Printing): Top to Bottom

Interface: SCSI-II

Batch Detection: Enabled

Blank page skip: Enabled (only when ram cache is used)

¹ If 0 mm is specified as the endorser print position, printing will begin 20 mm from the edge of the page.

<u>Product:</u>	<u>fi-4640S</u>
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Document fixed Flat bed, Automatic Document Feed(ADF) Long page scanning (297mm x 1387mm)
Light source:	Xe discharge tube(Green)
Basic resolution:	400 dpi
Output resolution:	Standard: 50 dpi to 800 dpi (at steps of 1dpi)
Grayscale levels (internal):	10 bit 1024 levels
Grayscale output:	Enabled (8 bits)
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
Flat bed scanning speed:	0.9 sec or less (200 dpi, A4)
ADF scanning speed ¹ :	Single sided: 45 pages per minute (200 dpi, A4, 55 kg)
ADF chuter capacity:	Maximum 100 sheets, ream weight: 55 kg, A4 [High quality paper, normal temperature and humidity]
Document size:	Maximum 297 mm × 432 mm or Maximum 297mm × 1387 mm with Long Page Scanning Mode
Supported regular paper ² :	A3, A4/A4 Landscape, A5/A5 Landscape, A6/A6 Landscape, B4, B5/B5 Landscape, B6/B6 Landscape, Letter/Letter Landscape, Double Letter, Legal, US Executive/US Executive Landscape
Isolation specification:	Specified (one location)
Background compensation:	Enabled
Contrast setting:	256 steps
Gamma pattern:	3 internal types (can be downloaded)
Image processing function:	Simplified Dynamic Threshold (SDTC), Edge emphasis, Edge extraction, SEE(Selectable Edge Enhancement), Reverse image With image processing option Dynamic Threshold (DTC), Smoothing, Filtering, Noise removal, Automatic Separation

¹ This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.

² Not all paper sizes can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

Imprinter (Endorser): With imprinter option
(Reverse side, minimum left margin printing position of 42 mm)¹
Maximum number of characters to be printed: 40 characters
Counter display range: 0 to 65535 (at 5 digits display)
0 to 16777215 (at 8 digits display)
Direction (Printing): Top to Bottom, Bottom to Top

Interface: SCSI-II

Batch Detection: Enabled

Double feed detection: Enabled

Long page scanning: Enabled

Automatic Size and Skew detection: End of Page Detection, Automatic Page Size Detection

Blank page skip: Enabled (only when ram cache is used)

¹ If 0 mm is specified as the endorser print position, printing will begin 42 mm from the edge of the page.

<u>Product:</u>	<u>M4097D (fi-4750)</u>
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Document fixed Flat bed, Automatic Document Feed(ADF), simultaneous double-sided reading Long page scanning (297mm x 1387mm)
Light source:	Xe discharge tube(Green)
Basic resolution:	400 dpi
Output resolution:	Standard: 50 dpi to 800 dpi (at steps of 1dpi)
Grayscale levels (internal):	10 bit 1024 levels
Grayscale output:	Enabled (8 bits)
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
Flat bed scanning speed:	0.9 sec or less (200 dpi, A4)
ADF scanning speed ¹ :	Single sided: 50 pages per minute (200 dpi, A4, 55 kg) Double sided: 45 pages per minute (200 dpi, A4, 55kg) (=90 screens per minute)
ADF chuter capacity:	Maximum 100 sheets, ream weight: 55 kg, A4 [High quality paper, normal temperature and humidity]
Document size:	Maximum 297 mm × 432 mm
Supported regular paper ² :	A3, A4/A4 Landscape, A5/A5 Landscape, A6/A6 Landscape, B4, B5/B5 Landscape, B6/B6 Landscape, Letter/Letter Landscape, Double Letter, Legal, US Executive/US Executive Landscape
Isolation specification:	Specified (one location)
Background compensation:	Enabled
Contrast setting:	256 steps
Gamma pattern:	3 internal types (can be downloaded)
Image processing function:	Simplified Dynamic Threshold (SDTC), Edge emphasis, Edge extraction, SEE(Selectable Edge Enhancement), Reverse image With image processing option Dynamic Threshold (DTC), Smoothing, Filtering, Noise removal, Automatic Separation

¹ This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.

² Not all paper sizes can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

Imprinter (Endorser):	With imprinter option (Reverse side, minimum left margin printing position of 42 mm) ¹ Maximum number of characters to be printed: 40 characters Counter display range: 0 to 65535 (at 5 digits display) 0 to 16777215 (at 8 digits display) Direction (Printing): Top to Bottom, Bottom to Top
Interface:	SCSI-II
Batch Detection:	Enabled
Double feed detection:	Enabled
Long page scanning:	Enabled (front side and both sides)
Automatic Size and Skew detection:	End of Page Detection, Automatic Page Size Detection
Blank page skip:	Enabled (only when ram cache is used)

¹ If 0 mm is specified as the endorser print position, printing will begin 42 mm from the edge of the page.

<u>Product:</u>	<u>fi-4750L</u>
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Document fixed Flat bed, Automatic Document Feed(ADF), simultaneous double-sided reading Long page scanning (297mm x 1387mm)
Light source:	Xe discharge tube(Green)
Basic resolution:	400 dpi
Output resolution:	Standard: 50 dpi to 800 dpi (at steps of 1dpi)
Grayscale levels (internal):	10 bit 1024 levels
Grayscale output:	Enabled (8 bits)
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
Flat bed scanning speed:	0.9 sec or less (200 dpi, A4)
ADF scanning speed ¹ :	Single sided: 55 pages per minute (200 dpi, A4, 55 kg) Double sided: 50 pages per minute (200 dpi, A4, 55kg) (=100 screens per minute)
ADF chuter capacity:	Maximum 250 sheets, ream weight: 55 kg, A4 [High quality paper, normal temperature and humidity]
Document size:	Maximum 297 mm × 432 mm
Supported regular paper ² :	A3, A4/A4 Landscape, A5/A5 Landscape, A6/A6 Landscape, B4, B5/B5 Landscape, B6/B6 Landscape, Letter/Letter Landscape, Double Letter, Legal, US Executive/US Executive Landscape
Isolation specification:	Specified (one location)
Background compensation:	Enabled
Contrast setting:	256 steps
Gamma pattern:	3 internal types (can be downloaded)
Image processing function:	Simplified Dynamic Threshold (SDTC), Edge emphasis, Edge extraction, SEE(Selectable Edge Enhancement), Reverse image With image processing option Dynamic Threshold (DTC), Smoothing, Filtering, Noise removal, Automatic Separation

¹ This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.

² Not all paper sizes can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

Imprinter (Endorser): With imprinter option
(Reverse side, minimum left margin printing position of 42 mm)¹
Maximum number of characters to be printed: 40 characters
Counter display range: 0 to 65535 (at 5 digits display)
0 to 16777215 (at 8 digits display)
Direction(Printing): Top to Bottom, Bottom to Top

Interface: SCSI-II

Double feed detection: Enabled

Double feed detection: Enabled

Automatic Size and Skew detection: End of Page Detection, Automatic Page Size Detection

Blank page skip: Enabled (only when ram cache is used)

¹ If 0 mm is specified as the endorser print position, printing will begin 42 mm from the edge of the page.

Product:	fi-4750C
Type:	Desktop
Image sensor:	LED(RGB) + Reduced optical system
Operating method:	Document fixed Flat bed, Automatic Document Feed(ADF), simultaneous double-sided reading Long page scanning (297mm×1387mm)
Light source:	LED (R, G, B)
Basic resolution:	Horizontal scanning: 400 dpi Vertical scanning: 800,700,600,500, 400, 300, 240, 200, 150, 100 dpi
Output resolution:	Standard: 50 dpi to 800 dpi (at steps of 1dpi)
Grayscale levels (internal):	10 bit 1024 levels
Grayscale output:	Enabled (8 bits)
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
Color	24bit
Flat bed scanning speed:	B/W : 0.9 sec or less (200 dpi, A4) Color : 3.6 sec or less (200 dpi, A4)
ADF scanning speed ¹:	B/W Single sided: 50 pages per minute (200 dpi, A4, 55 kg) Double sided: 45 pages per minute (200 dpi, A4, 55kg) (=90 screens per minute) Color Single sided: 12 pages per minute (200 dpi, A4, 55 kg) Double sided: 11.5 pages per minute (200 dpi, A4, 55kg) (=23 screens per minute)
ADF chuter capacity:	Maximum 100 sheets, ream weight: 55 kg, A4 [High quality paper, normal temperature and humidity]
Document size:	Maximum 297 mm × 432 mm
Supported regular paper ²:	A3, A4/A4 Landscape, A5/A5 Landscape, A6/A6 Landscape, B4, B5/B5 Landscape, B6/B6 Landscape, Letter/Letter Landscape, Double Letter, Legal, US Executive/US Executive Landscape
Isolation specification:	Specified (one location)
Background compensation:	Enabled
Contrast setting:	256 steps
Gamma pattern:	3 internal types (can be downloaded)

¹ This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.

² Not all paper sizes can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

Image processing function:	Simplified Dynamic Threshold (SDTC), Edge emphasis, Edge extraction, De-Screen, SEE(Selectable Edge Enhancement), Reverse image With image processing option Dynamic Threshold (DTC), Smoothing, Filtering, Noise removal, Automatic Separation
Imprinter (Endorser):	With imprinter option (Reverse side, minimum left margin printing position of 42 mm) ¹ Maximum number of characters to be printed: 40 characters Counter display range: 0 to 65535 (at 5 digits display) 0 to 16777215 (at 8 digits display) Direction(Printing): Top to Bottom, Bottom to Top
Interface:	SCSI-II
Batch Detection:	Enabled
Double feed detection:	Enabled
Long page scanning:	Enabled (front side and both sides)
Automatic Size and Skew detection:	End of Page Detection, Automatic Page Size Detection, Black Background
Blank page skip:	Enabled (only when ram cache is used)

¹ If 0 mm is specified as the endorser print position, printing will begin 42 mm from the edge of the page.

<u>Product:</u>	<u>M4099D (fi-4990)</u>
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Automatic Document Feed (ADF), simultaneous double-sided reading Long page scanning (297mm×878mm)
Light source:	Fluorescent tube (White)
Basic resolution:	400 dpi
Output resolution:	Standard: 400, 300, 240, 200, dpi With image processing option: 50 dpi to 400 dpi (at steps of 1 dpi)
Grayscale levels (internal):	10 bit 1024 levels
Gray scale (8 bits) output:	Enabled (200 dpi only)
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
ADF scanning speed ¹ :	<Asynchronous Scanning> Single sided: 90 pages per minute (200 dpi, A4, 55 kg) Double sided: 90 pages per minute (200 dpi, A4, 55 kg) (= 180 screens per minute) < Synchronous Scanning > Single sided: 80 pages per minute (200 dpi, A4, 55 kg) Double sided: 60 pages per minute (200 dpi, A4, 55 kg) (= 120 screens per minute)
ADF stacker capacity:	Maximum 1,000 sheets, (ream weight: 55 kg, A4 [High quality paper, Normal temperature and humidity])
Document size:	Maximum 297 mm × 432 mm
Supported regular paper ² :	A3, A4/A4 Landscape, A5/A5 Landscape, A6/A6 Landscape, B4, B5/B5 Landscape, B6/B6 Landscape, Double Letter, Letter/Letter Landscape, Legal, US Executive/US Executive Landscape
Cutout specification:	Specified (one location)
Background compensation:	Enabled
Contrast setting:	256 levels
Gamma pattern:	3 internal types (can be downloaded)
Image processing function:	Simplified Dynamic Threshold (SDTC) With image processing option Edge emphasis, Edge extraction, Automatic separation, Mirror image, Reverse image, Dynamic Threshold (DTC), Smoothing, Filtering, Noise removal

1. This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.

2. Not all paper sizes can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

Imprinter (Endorser):	With endorser option (Reverse side, minimum left margin printing position of 20 mm) ¹
	Maximum number of characters to be printed: 30 characters
	Counter display range: 0 to 65535 (at 5 digits display) 0 to 16777215 (at 8 digits display)
	(There is partly limitations by the revision of the scanner device.)
	Direction(Printing): Top to Bottom
Interface:	SCSI-II
Online offset adjustment:	Enabled
Batch Detection:	Enabled
Automatic skew compensation:	Enabled
Drop out:	Enabled
Double feed detection:	Enabled
Buffer scan (cache using scanner memory) function:	Enabled
Blank page skip:	Enabled (only when ram cache is used)

¹ If 0 mm is specified as the endorser print position, printing will begin 20 mm from the edge of the page.

<u>Product:</u>	<u>fi-4990C</u>
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Automatic Document Feed (ADF), simultaneous double-sided reading Long page scanning (297mm×878mm)
Light source:	Fluorescent tube (White)
Basic resolution:	400 dpi
Output resolution:	Monochrome: 400, 300, 240, 200, 150, 100dpi Color: 400, 300, 200, 150, 100dpi
Grayscale levels (internal):	10 bit 1024 levels
Gray scale (8 bits) output:	Enabled
Halftone Patterns:	Dither matrix, Error diffusion
ADF scanning speed ¹ :	<Monochrome, Asynchronous Scanning> Single sided: 90 pages per minute (200 dpi, A4, 55 kg) Double sided: 90 pages per minute (200 dpi, A4, 55 kg) (= 180 screens per minute)
ADF stacker capacity:	Maximum 1,000 sheets, (ream weight: 55 kg, A4 [High quality paper, Normal temperature and humidity])
Document size:	Maximum 297 mm × 432 mm or 297mm × 878 mm with Long Page scanning mode.
Supported regular paper ² :	A3, A4/A4 Landscape, A5/A5 Landscape, A6/A6 Landscape, B4, B5/B5 Landscape, B6/B6 Landscape, Double Letter, Letter/Letter Landscape, Legal, US Executive/US Executive Landscape
Cutout specification:	Specified (one location)
Background compensation:	Enabled
Contrast setting:	256 levels
Gamma pattern:	3 internal types (can be downloaded)
Image processing function:	Dynamic Threshold (SDTC, DTC) Edge emphasis, Edge extraction, Automatic separation, Mirror image, Reverse image, Noise removal
Imprinter (Endorser):	With endorser option (Reverse side, minimum left margin printing position of 20 mm) ³ Maximum number of characters to be printed: 30 characters Counter display range: 0 to 65535 (at 5 digits display)

1. This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.

2. Not all paper sizes can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

3. If 0 mm is specified as the endorser print position, printing will begin 20 mm from the edge of the page.

0 to 16777215 (at 8 digits display)

(There is partly limitations by the revision of the scanner device.)

Direction(Printing): Top to Bottom

Interface: SCSI-II (Wide SCSI)

Online offset adjustment: Enabled

Batch Detection: Enabled

Automatic deskew: Enabled

Automatic Paper Size detection: Enable

Black/White background switching: Enable

Drop out: Enabled

Double feed detection: Enabled

Buffer scan (cache using scanner memory) function:Enabled

Blank page skip: Enabled (only when scanner memory is used)

<u>Product:</u>	<u>fi-4010CU</u>
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Document fixed Flat bed, Automatic Document Feed (ADF), Single-sided reading
Light source:	Fluorescent tube (White)
Basic resolution:	600 dpi
Output resolution ¹ :	50 dpi to 600 dpi (at steps of 1dpi)
Grayscale levels (internal):	8 bit 256 levels
Grayscale output:	Enabled (8 bits)
Halftone Patterns:	Dither matrix (1 pattern)
Color (24bit) output:	Enabled
Flat bed scanning speed:	Monochrome 8 sec or less (A4, 200 dpi) Color 10sec or less (A4, 150dpi)
ADF scanning speed ² :	Monochrome, Single sided: 10 pages per minute (200 dpi, A4, 55 kg) Color, Single sided: 3.3 pages per minute (150 dpi, A4, 55kg)
ADF chuter capacity:	Maximum 25 sheets (A4, ream weight: 55 kg, High quality paper, normal temperature and humidity)
Document size:	Flat bed Maximum 210 mm × 297 mm ADF Minimum 114mm × 140 mm Maximum 216 mm × 355 mm
Supported regular paper ³ :	A4, A5/A5 Landscape, A6/A6 Landscape, B5, B6/B6 Landscape, Letter, Legal, US Executive, Visiting card
Scanning area specification:	Specified (one location)
White level follower:	Disabled
Contrast setting:	256 steps
Gamma pattern:	Internal types are not available. (cannot be downloaded) At custom specification, entering a value enables to set a pattern.
Image processing function:	Reverse image, Moiré removal
Interface:	USB 1.1
Job control:	Disabled
Double feed detection:	Disabled

¹. Change processing is done inside the driver.

². This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.

³. Not all paper sizes can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

Scanner and Camera Properties: Event functions - Disabled

Device Setup - Only Clear function of Page counter is enabled.

<u>Product:</u>	<u>fi-4110CU</u>
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Automatic Document Feed (ADF), simultaneous double-sided reading
Light source:	Fluorescent tube (White)
Basic resolution:	600 dpi
Output resolution ¹ :	50 dpi to 600 dpi (at steps of 1 dpi)
Grayscale levels (internal):	8 bit 256 levels
Grayscale output:	Enabled (8 bits)
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
Color (24bit) output:	Enabled
ADF scanning speed ² :	B/W Single sided: 15 pages per minute (200 dpi, A4, 55 kg) Double sided: 7.5 pages per minute (200 dpi, A4, 55kg) (=15 screens per minute) Color Single sided: 5 pages per minute (150 dpi, A4, 55 kg) Double sided: 2.5 pages per minute (150 dpi, A4, 55kg) (=5 screens per minute)
ADF chuter capacity:	Maximum 50 sheets (A4, ream weight: 55 kg, High quality paper, normal temperature and humidity)
Document size:	Minimum 52mm × 74 mm Maximum 216 mm × 356 mm
Supported regular paper ³ :	A4, A5/A5 Landscape, A6/A6 Landscape, B5, B6/B6 Landscape, Letter, Legal, US Executive, Visiting card
Scanning area specification:	Specified (one location)
White level follower:	Disabled
Contrast setting:	256 steps
Gamma pattern:	Internal types are not available. (Cannot be downloaded) At custom specification, entering a value enables to set a pattern.
Image processing function:	Automatic binary(floating slice system), Moiré removal, Edge emphasis, Reverse image
Interface:	USB 1.1

¹ Change processing is done inside the driver.

² This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.

³ Not all paper sizes can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

Job control: Disabled

Double feed detection: Disabled

<Other functions>

Power saving setting: Enabled

Low speed feeding setting: Enabled

Scanner panel setting: Enabled

Page counter clear: Enabled (2 types)

Detail setting: Enabled (Only for the ADF Magnification adjustment and the Offset adjustment)

<u>Product:</u>	<u>M3091DC (fi-4110C)</u>
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Automatic Document Feed (ADF), simultaneous double-sided reading
Light source:	Fluorescent tube (White)
Basic resolution:	300 dpi
Output resolution ¹ :	50 dpi to 600 dpi (at steps of 1 dpi)
Grayscale levels (internal):	8 bit 256 levels
Grayscale output:	Enabled (8 bits)
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
Color (24bit) output:	Enabled
ADF scanning speed ² :	B/W Single sided: 15 pages per minute (200 dpi, A4, 55 kg) Double sided: 7.5 pages per minute (200 dpi, A4, 55kg) (=15 screens per minute) Color Single sided: 5 pages per minute (150 dpi, A4, 55 kg) Double sided: 2.5 pages per minute (150 dpi, A4, 55kg) (=5 screens per minute)
ADF chuter capacity:	Maximum 50 sheets (A4, ream weight: 55 kg, High quality paper, normal temperature and humidity)
Document size:	Minimum 52mm × 74 mm Maximum 216 mm × 356 mm
Supported regular paper ³ :	A4, A5/A5 Landscape, A6/A6 Landscape, B5, B6/B6 Landscape, Letter, Legal, US Executive, Visiting card
Scanning area specification:	Specified (one location)
White level follower:	Disabled
Contrast setting:	256 steps
Gamma pattern:	Internal types are not available. (Cannot be downloaded) At custom specification, entering a value enables to set a pattern.
Image processing function:	Automatic binary(floating slice system), De-Screen, Edge emphasis, Reverse image
Interface:	SCSI-II

¹ Change processing is done inside the driver.

² This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.

³ Not all paper sizes can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

Batch Detection:	Disabled
Double feed detection:	Disabled
Blank page skip:	Enabled (only when ram cache is used)

Product:	<u>M3092DC (fi-4210C)</u>
Type:	Desktop
Image sensor:	Reduced optical system
Operating method:	Document fixed Flat bed (FB), Automatic Document Feed (ADF), simultaneous double-sided reading
Light source:	Fluorescent tube (White)
Basic resolution:	600dpi (FB), 300 dpi (ADF)
Output resolution¹:	50 dpi to 600 dpi (at steps of 1dpi)
Grayscale levels (internal):	10 bit 1024 levels
Grayscale output:	Enabled (8 bits)
Halftone Patterns:	Dither matrix (can be downloaded), Error diffusion
Color (24bit) output:	Enabled
ADF scanning speed²:	B/W Single sided: 15 pages per minute (200 dpi, A4, 55 kg) Double sided: 7.5 pages per minute (200 dpi, A4, 55kg) (=15 screens per minute) Color Single sided: 5 pages per minute (150 dpi, A4, 55 kg) Double sided: 2.5 pages per minute (150 dpi, A4, 55kg) (=5 screens per minute)
ADF chuter capacity:	Maximum 50 sheets (A4, ream weight: 55 kg, High quality paper, normal temperature and humidity)
Document size:	Minimum 52mm × 74 mm Maximum 216 mm × 356 mm
Supported regular paper³:	A4, A5/A5 Landscape, A6/A6 Landscape, B5, B6/B6 Landscape, Letter, Legal, US Executive, Visiting card
Scanning area specification:	Specified (one location)
White level follower:	Disabled
Contrast setting:	256 steps
Gamma pattern:	Internal types are not available. (Cannot be downloaded) At custom specification, entering a value enables to set a pattern.
Image processing function:	Automatic binary(floating slice system), De-Screen, Edge emphasis, Reverse image
Interface:	SCSI-II

¹ Change processing is done inside the driver.

² This speed is only specified for the scanner itself. The actual reading speed may vary depending on the system configuration.

³ Not all paper sizes can be used in all devices. For details, refer to the users' manual for the device. For other paper sizes, the customer settings can be used.

Batch Detection:	Disabled
Double feed detection:	Disabled
Blank page skip:	Enabled (only when ram cache is used)

8.2 Maintenance Service

This section explains briefly how you can help us to provide you with high-quality maintenance service.

Since it is practically impossible for the Fujitsu service staff to be aware of every detail of your daily scanning operation, please understand that our staff may sometimes be unable to answer your question immediately. To help us in our effort to provide you with the best maintenance service possible, we ask you to kindly write down the following items (as many as possible):

- Serial number, version, and date, etc., of this product
- Name and product number of the image scanner being used
- The options installed on the image scanner being used
- Manufacturer, product name, and type number of the computer being used
- Manufacturer and version of the Windows OS (whether Windows has been updated)
- Name and version of the display driver
- Name and version of the printer driver
- Resolution (1024 × 768), number of colors, and number of dots (or points) of the screen
- Product name of the SCSI adapter, and name and version of the SCSI driver (in case of the SCSI connection)
- Error occurrence processing (the simpler the processing, the easier it is to determine the cause.)

Also, we would appreciate it very much if you could kindly verify the following items prior to receiving our maintenance service;

- Is the power turned on?
- Is the cable connected correctly?
- Is the correct image scanner driver selected?

TWAIN Scanner/Driver Utility
“Scanner Utility for Microsoft® Windows®”
Users Guide
32 bit version
First Edition October 2001
2nd Edition December 2001
3rd Edition December 2001

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